

DuPage County Community Services



LONG TERM CARE FACILITIES

2009

**DU PAGE COUNTY COMMUNITY SERVICES
SENIOR CITIZEN SERVICES**

421 N. County Farm Road
Wheaton, IL 60187

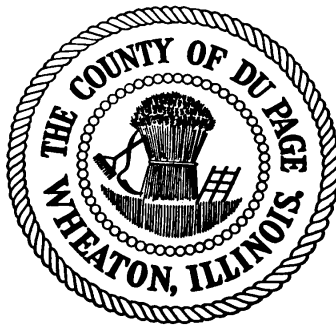
**(630) 407-6500
1-800-942-9412
407-6502 (TDD)
(630) 407-6501 (FAX)**

**www.dupageco.org
E-mail: seniorsvcs@dupageco.org**

PREFACE

This booklet was prepared by DuPage County Senior Citizen Services to assist families with the challenging process of choosing a long term care facility. Every attempt has been made to include the most accurate information possible. Inclusion in this booklet does not imply endorsement by **DuPage County Community Services, Senior Citizen Services**. If you have any questions or need information on additional resources available to seniors, please contact **Senior Citizen Services** at the numbers listed on the cover.

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Northeastern Illinois Area Agency on Aging



DuPage County Human Services does not discriminate in admission to programs or activities in compliance with the Illinois Human Rights Act; the U.S. Civil Rights Act; Section 504 of the Rehabilitation Act; the Age Discrimination Act; the Age Discrimination in Employment Act; and the U.S. and Illinois Constitutions. If you feel you have been discriminated against, you have a right to file a complaint. For information, contact the Director of the Department of Community Services, 421 N. County Farm Road, Wheaton, IL 60187.

Long Term Care

Placement in a long term care facility may be the only option available when the needs of an older adult can no longer be met by family, friends, or through community services. Decisions regarding placement need to be made with care to ensure the best interest of the individual. The prospective resident must be included in the decision process whenever possible.

Selecting an appropriate facility requires thorough research. Visit several facilities informally, using the checklist on Page 2 as a guide to identifying long term care facilities that have characteristics you consider important. Schedule an appointment with the administrator or the director of admissions at the facilities being considered. For detailed information about the performance of every Medicare and Medicaid certified long term care facility, go to **www.medicare.gov**. Following placement, visit frequently and remain involved in the resident's care. If concerns and/or complaints arise, a referral can be made to the Long Term Care Ombudsman Program. (See Page 3)

All nursing facility applicants, regardless of payment method, must have a Choices for Care pre-admission screening completed before they can be admitted to a nursing home.

Choices For Care

WHAT? Choices for Care is a legally mandated, comprehensive assessment by a professional case manager to determine the appropriateness of long term care facility placement, to discuss eligibility for Medicaid, and to provide information on alternative home and community-based services. The assessment measures a person's functional ability, as well as the support they are currently receiving from family, friends and other sources. **All long term care facility applicants retain the right to choose long term care facility admission even if it is not recommended.**

WHY? Effective since July 1, 1996, all long term care facility applicants, regardless of payment method, must have a pre-admission screening completed before they can be admitted to a long term care facility. (Public Act 89-0021).

WHERE? Case Managers will complete a Choices for Care assessment in the hospital or in a client's home.

WHEN? A Choices for Care assessment should be requested when the decision has been made that long term care placement may be necessary. Although screenings may be completed at any time prior to admission, it is recommended that they be requested as soon as possible. The screening is valid for 90 days.

HOW? To schedule a Choices for Care assessment, call **DuPage County Senior Citizen Services, (630) 407-6500 or 1-800-942-9412, Monday - Friday, 8:00 - 4:30.**

Choosing a Long Term Care Facility

When choosing a long term care facility, ask the following questions:

1. Is the home licensed by the state, and when was the last licensing survey completed? Ask to see a copy of the most current report.
2. What services are covered by the monthly rate and what charges may be covered by Medicare, Medicaid, and/or private insurance?
3. Would there be a problem transferring from Private Pay to Medicaid? Does the nursing facility have a limited number of beds that are Medicaid only?
4. How are residents' medical needs met? Does the nursing facility have an arrangement with a local hospital to handle emergencies? Do the residents look well groomed?
5. What are the policies regarding access to medical records and discharge?
6. Are special diets accommodated? Is congregate dining available and encouraged? Can meals be sampled?
7. Does the facility have pleasant and safe surroundings, i.e., call bells and grab bars in bathrooms and bedsides, automatic sprinkler system for fire, and clearly marked fire exits?
8. Is the home free of unpleasant odors? Are the grounds maintained?
9. Does the staff treat residents with kindness, courtesy and respect? Are provisions made for residents who speak a foreign language?
10. Are both individual and group activities scheduled? Is a copy of the monthly activity calendar visible?
11. What are the visiting hours? Are they convenient to prospective visitors?
12. Are residents given privacy and allowed to keep some personal belongings?

Your Rights As a Resident In A Long Term Care Facility

1. You have rights regarding your stay in a long term care facility.
2. You have the right to safety and good care.
3. You have the right to participate in your own care.
4. You have the right to privacy.
5. You have rights regarding your money.
6. You have personal property rights.
7. You have rights as a citizen and a facility resident.
8. You have rights in paying for your care, and getting Medicare and Medicaid.

Long Term Care Ombudsman Program

This program, which is authorized by federal law and implemented by state law, advocates for the rights and improved living conditions of persons in long term care facilities, licensed assisted living and supportive living.

An ombudsman represents and advocates for long term care facility residents. An ombudsman receives, investigates and attempts to resolve all concerns and/or complaints regarding the care of residents; visits all facilities on a regular basis; educates residents, family members and concerned citizens about residents' rights.

If you or someone you know needs the assistance of an ombudsman, or you need additional information on this program, please call **DuPage County Senior Citizen Services (630) 407-6500**, or **1-800-942-9412**.

Illinois Department of Public Health (IDPH)

Long term care facilities must meet the licensing requirements of the Department of Public Health, and must comply with federal and state rules and regulations. Facilities must pass an annual certification survey completed by a public health survey team, and keep them on file for at least 5 years. Information on nursing homes and survey results is available at **www.medicare.gov**.

IDPH is required to investigate all complaints they receive against long term care facilities. Complaints may be filed in writing, or by calling the toll-free Nursing Home hotline at **1-800-252-4343**, or by email at **ccr@idph.state.il**.

Long Term Care facilities can provide different levels of care. The descriptions below will help you determine which of the facilities listed can meet your needs.

SKILLED CARE

Skilled Nursing Facilities provide 24-hour patient care including medical, nursing, dietary, pharmaceutical and rehabilitative services. This level of care comes closest to hospital care. Medicare and Medicaid will pay for eligible residents in a certified facility.

INTERMEDIATE CARE

Intermediate Care Facilities provide in-patient care for residents who need nursing supervision and supportive care, but who do not require continuous nursing care. Individuals with relatively stabilized long term illnesses or disabilities, including mental illnesses, are appropriate for this level of care. Medicaid pays for qualified recipients in an Intermediate Care Facility.

SHELTERED CARE

Sheltered Care Facilities provide a supervised setting for individuals who need a protective environment. Residents do not require nursing care, but need assistance with meals, dressing, walking, and personal care. Periodic medical exams and other medical services are provided when needed. Medicare and Medicaid will not pay for this level of care.

**LONG TERM CARE FACILITIES
DU PAGE COUNTY**

DuPage County NAME AND ADDRESS	PAYMENT	LEVELS OF CARE	MISCELLANEOUS
Abbington Rehab and Nursing Center 31 W. Central Avenue Roselle, IL 60172 (630) 894-5058	Private Pay Medicaid	Skilled Intermediate	Hospice Program Respite Care
Alden Rehabilitation and Health Care Center 1525 Oxford Lane Naperville, IL 60565 (630) 983-0300	Private Pay Medicare Medicaid Veterans Contract	Skilled Intermediate	Alzheimer's Unit Hospice Program Respite Care
Alden Valley Ridge 275 E. Army Trail Road Bloomington, IL 60108 (630) 893-9616	Private Pay Medicare Medicaid Veterans Contract	Skilled Intermediate	Alzheimer's Unit Hospice Program Respite Care
Arbor of Itasca (The) 535 S. Elm Street Itasca, IL 60143 (630) 773-9416	Private Pay Medicare Medicaid	Skilled Intermediate	Alzheimer's Unit Hospice Program Respite Care

DuPage County NAME AND ADDRESS	PAYMENT	LEVELS OF CARE	MISCELLANEOUS
Arden Courts 2S706 Park Boulevard Glen Ellyn, IL 60137 (630) 469-5500	Private Pay	Sheltered	Alzheimer's Unit Respite Care
Beacon Hill Health Center 2400 S. Finley Road Lombard, IL 60148 (630) 691-4002	Private Pay Medicare	Skilled Intermediate	Alzheimer's Unit Hospice Program Respite Care
Belmont Village 545 Belmont Lane Carol Stream, IL 60188 (630) 510-1515	Private Pay	Sheltered	Alzheimer's Unit Respite Care
Bridgeway Christian Village 111 E. Washington Bensenville, IL 60106 (630) 766-5800	Private Pay Medicare Medicaid	Skilled Intermediate	Hospice Program Respite Care
Brighton Gardens 6801 High Grove Boulevard Burr Ridge, IL 60527 (630) 920-2900	Private Pay Medicare	Skilled Intermediate Sheltered	Hospice Program Assisted Living
Burgess Square Healthcare Centre 5801 S. Cass Avenue Westmont, IL 60559 (630) 971-2645	Private Pay Medicare Medicaid	Skilled Intermediate	Hospice Program Respite Care
Chateau Center 7050 Madison Street Willowbrook, IL 60527 (630) 323-6380	Private Pay Medicare Medicaid	Skilled Intermediate	Alzheimer's Unit Hospice Program Respite Care
Community Nursing and Rehabilitation 1136 N. Mill Street Naperville, IL 60563 (630) 355-3300	Private Pay Medicare Medicaid	Skilled Intermediate	Alzheimer's Unit Hospice Program On-site Dialysis Respite Care
DuPage Convalescent Center 400 N. County Farm Road Wheaton, IL 60187 (630) 665-6400	Private Pay Medicare Medicaid	Skilled	Alzheimer's Unit Hospice Program

DuPage County

NAME AND ADDRESS	PAYMENT	LEVELS OF CARE	MISCELLANEOUS
Elmbrook Healthcare and Rehabilitation 127 W. Diversey Avenue Elmhurst, IL 60126 (630) 530-5225	Private Pay Medicare Medicaid Veterans Contract	Skilled Intermediate	Alzheimer's Unit Hospice Program Respite Care
Elmhurst Extended Care Center, Inc. 200 E. Lake Street Elmhurst, IL 60126 (630) 516-5000	Private Pay Medicare Medicaid	Skilled	Alzheimer's Unit Hospice Program Respite Care
Fairview Baptist Home 250 Village Drive Downers Grove, IL 60516 (630) 769-6200	Private Pay Medicare	Skilled Intermediate	Alzheimer's Unit Respite Care On-site Dialysis
Lexington Health Care Center 420 W. Butterfield Road Elmhurst, IL 60126 (630) 832-2300	Private Pay Medicare Medicaid	Skilled Intermediate	Hospice Program Respite Care
Lexington Health Care Center 2100 S. Finley Road Lombard, IL 60148 (630) 495-4000	Private Pay Medicare Medicaid	Skilled Intermediate	Hospice Program Respite Care
ManorCare Health Services 200 W. Martin Avenue Naperville, IL 60540 (630) 355-4111	Private Pay Medicare Medicaid (Limited Beds)	Skilled Intermediate	Hospice Program Respite Care
ManorCare Health Services of Hinsdale 600 W. Ogden Avenue Hinsdale, IL 60521 (630) 325-9630	Private Pay Medicare Medicaid (Limited Beds)	Skilled Intermediate	Alzheimer's Unit Hospice Program Respite Care
ManorCare Health Services of Westmont 512 E. Ogden Avenue Westmont, IL 60559 (630) 323-4400	Private Pay Medicare Medicaid (Limited Beds)	Skilled Intermediate	Alzheimer's Unit Hospice Program Respite Care
Meadowbrook Manor of Naperville 720 Raymond Drive Naperville, IL 60563 (630) 355-0220	Private Pay Medicare Medicaid Veterans Contract	Skilled Intermediate	Alzheimer's Unit Hospice Program On-site Dialysis Respite Care

DuPage County**NAME AND ADDRESS****PAYMENT****LEVELS OF CARE****MISCELLANEOUS****Oak Brook Healthcare Centre**

2013 Midwest Road
Oak Brook, IL 60523
(630) 495-0220

Private Pay
Medicare
Medicaid (Limited
Beds)

Skilled
Intermediate

Hospice Program
Respite Care

Rest Haven West

3450 Saratoga Avenue
Downers Grove, IL 60515
(630) 969-2900

Private Pay
Medicare
Medicaid (Limited
Beds)

Skilled
Intermediate

Respite Care
(Limited)

St. Patrick's Residence

1400 Brookdale Road
Naperville, IL 60563-2125
(630) 416-6565

Private Pay
Medicare
Medicaid

Skilled
Intermediate
Sheltered

Alzheimer's Unit
Hospice Program

Snow Valley Center

5000 Lincoln Avenue (Rt. 53)
Lisle, IL 60532
(630) 852-5100

Private Pay
Medicare
Medicaid

Skilled

Hospice Program
Respite Care

Tabor Hills Healthcare Facility

1347 Crystal Avenue
Naperville, IL 60563
(630) 778-6677

Private Pay
Medicare
Medicaid

Skilled
Intermediate

Hospice Program
Respite Care

West Chicago Terrace

928 Joliet Street
West Chicago, IL 60185
(630) 231-9292

Private Pay
Medicaid

Intermediate

Hospice Program
(For current patients
only)

West Suburban Nursing and Rehabilitation

311 Edgewater Drive
Bloomingdale, IL 60108
(630) 894-7400

Private Pay
Medicare
Medicaid

Skilled
Intermediate

Alzheimer's Unit
Hospice Program
On-site Dialysis
Respite Care

Westbury Care Center at The Devonshire

1800 Robin Lane
Lisle, IL 60532
(630) 810-0500

Private Pay
Medicare

Skilled
Intermediate
Sheltered

Hospice Program
Respite Care

DuPage County

NAME AND ADDRESS	PAYMENT	LEVELS OF CARE	MISCELLANEOUS
Westmont Convalescent Center 6501 S. Cass Avenue Westmont, IL 60559 (630) 960-2026	Private Pay Medicare Medicaid Veterans Contract	Skilled Intermediate	Hospice Program Respite Care
Wheaton Care Center 1325 Manchester Road Wheaton, IL 60187 (630) 668-2500	Private Pay Medicare Medicaid	Skilled Intermediate	Hospice Program Respite Care Accepts persons with mental illnesses
Windsor Park Manor 110 Windsor Park Drive Carol Stream, IL 60188 (630) 682-4491	Private Pay Medicare	Skilled	Hospice Program
Winfield Woods Healthcare Center 28W141 Liberty Street Winfield, IL 60190 (630) 668-9696	Private Pay Medicare Medicaid	Intermediate	Accepts persons with mental illnesses
Wood Glen Pavilion 201 W. North Avenue West Chicago, IL 60185 (630) 876-8100	Private Pay Medicare Medicaid	Skilled Intermediate	Hospice Program Respite Care
Wynscape Nursing and Rehabilitation Center 2180 W. Manchester Road Wheaton, IL 60187 (630) 665-4330	Private Pay Medicare	Skilled Intermediate	Hospice Program Respite Care

LONG TERM CARE FACILITIES OUTSIDE DU PAGE COUNTY

Outside DuPage County NAME AND ADDRESS	PAYMENT	LEVELS OF CARE	MISCELLANEOUS
<u>ARLINGTON HEIGHTS</u>			
The Moorings Health Center 761 Old Barn Lane Arlington Heights, IL 60005 (847) 364-2435	Private Pay Medicare	Skilled Intermediate Sheltered	Alzheimer's Unit Hospice Program
Lutheran Home and Services 800 W. Oakton Arlington Heights, IL 60004 (847) 368-7400	Private Pay Medicare Medicaid	Skilled Intermediate Sheltered	Adult Day Care Alzheimer's Unit Hospice Program Respite Care
ManorCare Health Services 715 W. Central Road Arlington Heights, IL 60005 (847) 392-2020	Private Pay Medicare Medicaid	Skilled Intermediate	Hospice Program Respite Care
Sunrise Senior Living Church Creek Healthcare and Rehabilitation Center 1200 W. Central Road Arlington Heights, IL 60005 (847) 506-3224	Private Pay Medicare	Skilled	Hospice Program Respite Care
<u>AURORA</u>			
Aurora Rehab 1601 N. Farnsworth Aurora, IL 60505 (630) 898-1180	Private Pay Medicare Medicaid	Skilled Intermediate	Hospice Program Respite Care
Countryside Care Centre 2330 W. Galena Boulevard Aurora, IL 60506 (630) 896-4686	Private Pay Medicare Medicaid	Skilled Intermediate	Hospice Program Respite Care
Elmwood Terrace Health Care Center Inc. 1017 W. Galena Boulevard Aurora, IL 60506 (630) 897-3100	Private Pay Medicare Medicaid	Skilled Intermediate	Hospice Program Respite Care
Fox River Pavilion 400 E. New York Street Aurora, IL 60505 (630) 897-8714	Private Pay Medicare Medicaid	Skilled Intermediate	Hospice Program Respite Care Accepts persons with mental illnesses

Outside DuPage County
NAME AND ADDRESS

PAYMENT

LEVELS OF CARE

MISCELLANEOUS

AURORA

Jennings Terrace
275 S. LaSalle
Aurora, IL 60505
(630) 897-6946

Private Pay

Skilled
Intermediate
Sheltered

Hospice Program
Respite Care

Provena McAuley Manor
400 W. Sullivan Road
Aurora, IL 60506
(630) 859-3700

Private Pay
Medicare
Medicaid

Skilled
Intermediate

Respite Care
Hospice Program

BARRINGTON

Alden Estates of Barrington
1420 S. Barrington Road
Barrington, IL 60010
(847) 382-6664

Private Pay
Medicare
Medicaid

Skilled
Intermediate

Hospice Program
Respite Care

BATAVIA

Batavia Rehabilitation and Health Care Center
520 E. Fabian Parkway
Batavia, IL 60510
(630) 879-5266

Private Pay
Medicaid

Intermediate

Hospice Program
Respite Care

Michealsen Health Center
831 N. Batavia Avenue
Batavia, IL 60510
(630) 879-4300

Private Pay
Medicare
Medicaid

Skilled
Intermediate

Hospice Program

BOLINGBROOK

Meadowbrook Manor
431 W. Remington Boulevard
Bolingbrook, IL 60440
(630) 759-1112

Private Pay
Medicare
Medicaid
Veterans Contract

Skilled
Intermediate

Alzheimer's Unit
On-site Dialysis Unit
Hospice Program
Respite Care

ELGIN

Maplewood Care Center
50 N. Jane Drive
Elgin, IL 60123
(847) 697-3750

Private Pay
Medicare
Medicaid

Skilled
Intermediate

Hospice Program
Respite Care

Outside DuPage County NAME AND ADDRESS	PAYMENT	LEVELS OF CARE	MISCELLANEOUS
<u>ELK GROVE</u> ManorCare Health Services 1920 Nerge Road Elk Grove Village, IL 60007 (847) 301-0550	Private Pay Medicare Medicaid	Skilled Intermediate	Hospice Program
<u>ELMWOOD PARK</u> Elmwood Care, Inc. 7733 W. Grand Avenue Elmwood Park, IL 60707 (708) 452-9200	Private Pay Medicare Medicaid Veterans Contract	Skilled Intermediate	Alzheimer's Unit Dialysis Unit Hospice Program Respite Care
<u>GENEVA</u> Provena Geneva Care Center 1101 E. State Street Geneva, IL 60134 (630) 232-7544	Private Pay Medicare Medicaid	Skilled Intermediate	Respite Care
<u>HILLSIDE</u> Renaissance Hillside 4600 N. Frontage Road Hillside, IL 60162 (708) 544-9933	Private Pay Medicare Medicaid	Skilled Intermediate	Alzheimer's Unit Hospice Program Respite Care
<u>HOFFMAN ESTATES</u> Alden-Poplar Creek Rehab and Healthcare Center 1545 Barrington Road Hoffman Estates, IL 60194 (847) 884-0011	Private Pay Medicare Medicaid Veterans Contract	Skilled Intermediate	Alzheimer's Unit Hospice Program Respite Care
<u>INDIAN HEAD PARK</u> Briar Place Nursing Center 6800 Joliet Road Indian Head Park, IL 60525 (708) 246-8500	Private Pay Medicare Medicaid Veterans Contract	Skilled Intermediate	Alzheimer's Unit Hospice Program Respite Care Extended Mental Health Program
<u>JOLIET</u> Provena Villa Franciscan 210 N. Springfield Avenue Joliet, IL 60435 (815) 725-3400	Private Pay Medicare Medicaid	Skilled Intermediate	Alzheimer's Unit Hospice Program Respite Care

Outside DuPage County NAME AND ADDRESS	PAYMENT	LEVELS OF CARE	MISCELLANEOUS
<u>JOLIET</u>			
Rosewood Care Center of Joliet 3401 Hennepin Drive Joliet, IL 60431 (815) 436-5900	Private Pay Medicare Medicaid	Skilled Intermediate	Hospice Program Respite Care
<u>LA GRANGE</u>			
Meadowbrook Manor of LaGrange 339 S. Ninth Avenue LaGrange, IL 60525 (708) 354-4660	Private Pay Medicare Medicaid	Skilled Intermediate	Dementia Unit Hospice Program On-site Dialysis Unit Respite Care
<u>LA GRANGE PARK</u>			
Fairview Health Care 701 N. LaGrange Road LaGrange Park, IL 60526 (708) 354-7300	Private Pay Medicare Medicaid Veterans Contract	Skilled Intermediate	Hospice Program Respite Care
<u>LEMONT</u>			
Mother Theresa Home 1270 Franciscan Drive Lemont, IL 60439 (630) 243-3400	Private Pay Medicaid Medicare	Skilled Intermediate	Alzheimer's Unit Hospice Program
<u>NORTH AURORA</u>			
North Aurora Healthcare 310 Banbury Road North Aurora, IL 60542 (630) 892-7627	Private Pay Medicaid	Intermediate	Respite Care Accepts persons with mental illnesses and dev. disabilities
<u>PALOS PARK</u>			
Holy Family Villa 12220 S. Will-Cook Road Palos Park, IL 60464 (630) 257-2291	Private Pay Medicaid Medicare	Skilled Intermediate	Accepts Hospice patients (no program)
<u>PLAINFIELD</u>			
Care Center 14718 S. Eastern Avenue Plainfield, IL 60544 (815) 436-3400	Private Pay Medicare Medicaid	Skilled Intermediate	Hospice Program Respite Care
<u>ST. CHARLES</u>			
Provena Pine View Care Center 611 Allen Lane St. Charles, IL 60174 (630) 377-2211	Private Pay Medicare Medicaid	Skilled Intermediate	Hospice Program Respite Care

Outside DuPage County

NAME AND ADDRESS	PAYMENT	LEVELS OF CARE	MISCELLANEOUS
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SCHAUMBURG

Lexington Health Care Center
 675 S. Roselle Road
 Schaumburg, IL 60193
(847) 352-5500

Private Pay
 Medicare
 Medicaid

Skilled
 Intermediate

Alzheimer's Unit
 Hospice Program
 Respite Care

STREAMWOOD

Lexington Health Care Center
 815 E. Irving Park Road
 Streamwood, IL 60107
(630) 837-5300

Private Pay
 Medicare
 Medicaid

Skilled
 Intermediate

Alzheimer's Unit
 (Short-term)
 On-site Dialysis Unit
 Hospice Program
 Respite Care

For other facilities in the State of Illinois, go to **www.idph.state.il.us**,
 or **www.medicare.gov** - Check “**Compare Home Health**”, then “**Agencies in Your Area**”.