

What do I do if an animal bites me?

Any time a domestic animal bites, it must be observed for **rabies** by a veterinarian. Wild animals that bite must be confined so they can be euthanized and tested for the disease. If you are bitten, get all the information about the animal and its owner. Wash the affected area with soap and water for five minutes. Seek medical attention immediately. The attending medical personnel will complete a bite report and forward it to Animal Control.

Whom do I call about wildlife?

DCAC and your local police departments will only respond to complaints of sick or injured wild animals or those directly endangering a person's safety. We are not licensed to trap nuisance animals. You must contact a licensed trapper for removal services. Willowbrook Wildlife Center, (630) 942-6200, has information about aversion techniques and how to discourage animals from entering your home.

How do I adopt an animal? DCAC?

All potential adopters are asked to complete an application for adoption. Approval can take from less than an hour up to 24 hours. We screen everyone to ensure animals go to responsible, caring homes.

Does DCAC have volunteer opportunities?

YES! We need volunteers to help clean the kennels, groom both dogs and cats and walk the dogs. We also need help with office work and in our Education Department. Contact our Volunteer Coordinator at ext. 100.

What types of education programs are available?

We offer group shelter tours, classroom presentations and adult group presentations on animal related topics. We also have a summer day camp for children. For more information call our Education Department at ext. 111.

What hours are you open?

Office Hours

Mon. & Thurs. - 8:00 am - 7:30pm
Tue-Wed-Fri. - 8:00 am - 5:00pm
Saturday - 9:00 am - 1:00pm

Kennel Hours

Mon. & Thurs - 12:00 pm - 7:00pm
Tue-Wed-Fri. - 12:00 pm - 4:30pm
Saturday - 9:00 am - 12:30pm

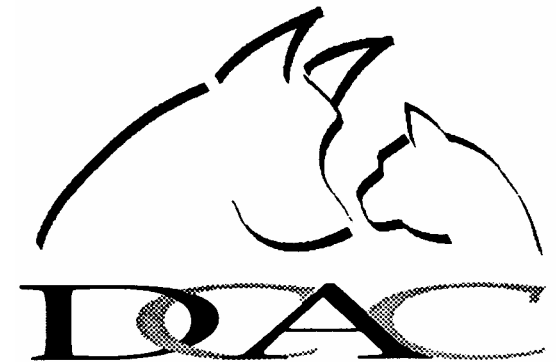
Where is the shelter located?

The shelter is on the N.W. corner of County Farm & Manchester Rds., ½ mile north of Roosevelt.

DuPage County Animal Control

120 N. County Farm Road
Wheaton, IL 60187
Phone (630) 407-2800
Fax (630) 407-2801
www.dupageco.org
www.dupagecoac.petfinder.com

DuPage County Animal Care & Control



*Services
&
Information*

What does Dupage County Animal Control do?

DCAC is a self-supporting county department designed to:

- Prevent and control rabies through bite investigation and rabies registration
- Enforce state and county animal control and welfare laws
- Operate a shelter for stray and owner-relinquished pets
- Adopt unwanted animals to responsible homes
- Promote responsible pet ownership and animal welfare through counseling and law enforcement
- Rescue animals that are lost, diseased, injured, or in peril
- Provide public education programs for schools and group organizations

Whom should I call with animal related complaints?

DCAC's Animal Control Wardens provide services to all areas of **unincorporated** DuPage County. Complaints include animal neglect and abuse,

barking and other pet-related nuisances, animals at large, injured or sick animals, and animals in need of rescue.

Police departments provide these services to **incorporated** areas of the county.

What is the county "leash law"?

All animals kept by humans must be under control at all times and prevented from leaving the owner's property. We recommend dogs be confined behind a fence rather than on a tie-out. This protects them from other animals and prevents problems with aggression due to frustration they experience when chained.

What Should I do If I've lost an animal?

Call our office and report the animal lost. Notify local police departments in your area. We match lost reports with incoming strays and found reports. **Visit our shelter at least once a week.** We will supply you with a list of other holding facilities you could visit.

Place posters and fliers in your neighborhood. Cats can be guided home by placing their litterboxes outside.

DO NOT put out food. This will attract other animals that may frighten yours away.

Always keep a collar and current ID tag on your pet. Microchipping (a permanent form of ID) is also a great way to ensure your pet will be returned to you.

What should I do if I've found an animal?

Not all found pets have been abandoned. Bring the animal here or call us and all local police departments immediately to report finding the animal.

What happens to strays sheltered at DCAC?

Stray animals are held for seven days to give owners a chance to claim them. Animals that do not meet adoption requirements (ill-tempered, sick or older animals) are euthanized. Others are placed in our adoption program where we keep them until a suitable home is found. The average stay is about 17 days before an animal is adopted.