

# ***LONG TERM CARE FACILITIES***

Placement in a Long Term Care Facility may be the only option available when the needs of an older adult can no longer be met by family, friends or community services. Decisions regarding placement should be made with care to ensure the best interests of the prospective resident.

Selecting an appropriate facility requires thorough research. Whenever possible, the prospective resident should be involved in the decision making process. Visit several facilities informally, to identify those that have characteristics you consider important. Annual surveys of individual facilities can be viewed on the Illinois Department of Public Health Website at **[www.idph.state.il.us](http://www.idph.state.il.us)**. For detailed information about the performance of every Medicare and Medicaid certified long term care facility, go to **[www.medicare.gov/NHCompare](http://www.medicare.gov/NHCompare)**. Then, schedule an appointment with the administrator or the director of admissions at the facilities being considered.

Following placement, visit frequently and remain involved in the resident's care. If concerns and/or complaints arise, a referral can be made to the Illinois Department of Public Health (see page 89) and/or the Long Term Care Ombudsman Program (page 89). For additional information, or assistance, call **DuPage County Senior Citizen Services, (630) 407-6500 or 1-800-942-9412.**

## **CHOICES FOR CARE**

All long term care facility applicants, regardless of payment method, must have a pre-admission screening completed before they can be admitted. (Public Act 89-0021). This is a comprehensive assessment by a professional case manager to determine the appropriateness of placement, discuss eligibility for Medicaid and provide information on alternative home and community-based services. The assessment measures a person's functional ability, as well as current support from family, friends and other sources. Screenings are completed in the hospital prior to discharge or in the home of a prospective client. **All long-term care facility applicants retain the right to choose long term care facility admission even if it is not recommended.**

To schedule a screening, call **DuPage County Senior Citizen Services, (630) 407-6500 or 1-800-942-9412.**

## LEVELS OF CARE

**SKILLED CARE** - Skilled Nursing Facilities provide 24-hour patient care including medical, nursing, dietary, pharmaceutical and rehabilitative services. This level of care comes closest to hospital care. Medicaid will pay for eligible residents in a certified facility. Medicare may pay for a limited stay for rehabilitation services, depending upon a patient's diagnosis and prognosis.

**INTERMEDIATE CARE** - Intermediate Care Facilities provide in-patient care for residents who need nursing supervision and supportive services, but who do not require continuous nursing care. Individuals with relatively stabilized long term illnesses or disabilities, including mental illnesses, are appropriate for this level of care. Medicaid pays for qualified recipients in an Intermediate Care Facility.

**SHELTERED CARE** - Sheltered Care Facilities provide a supervised setting for individuals who need a protective environment. Residents do not require nursing care, but need assistance with meals, dressing, walking and personal care. Periodic medical exams and other medical services are provided when needed. Medicare and Medicaid will not pay for this level of care.

## LONG TERM CARE FACILITIES - DU PAGE COUNTY

<u>NAME &amp; ADDRESS</u>	<u>PAYMENT</u>	<u>LEVEL OF CARE / *MISCELLANEOUS</u>
<b>Abbingdon Rehab and Nursing Center</b> 31 W. Central Avenue Roselle, IL 60172 <b>(630) 894-5058</b>	Private Pay Medicaid	Skilled Care Intermediate Care *Hospice Program *Respite Care
<b>Alden Rehabilitation and Health Care Center</b> 1525 Oxford Lane Naperville, IL 60565 <b>(630) 983-0300</b>	Private Pay Medicare Medicaid Veterans Contract	Skilled Care Intermediate Care *Alzheimer's Unit *Hospice Program *Respite Care
<b>Alden Valley Ridge</b> 275 E. Army Trail Road Bloomingdale, IL 60108 <b>(630) 893-9616</b>	Private Pay Medicare Medicaid Veterans Contract	Skilled Care Intermediate Care *Alzheimer's Unit *Hospice Program *Respite Care

<p><b>Arden Courts</b>  2S706 Park Boulevard  Glen Ellyn, IL 60137  <b>(630) 469-5500</b></p>	<p>Private Pay</p>	<p>Sheltered Care  <i>*Alzheimer's Unit</i>  <i>*Respite Care</i></p>
<p><b>The Arbor of Itasca</b>  535 S. Elm Street  Itasca, IL 60143  <b>(630) 773-9416</b></p>	<p>Private Pay  Medicare  Medicaid</p>	<p>Skilled Care  Intermediate Care  <i>*Alzheimer's Unit</i>  <i>*Hospice Program</i>  <i>*Respite Care</i></p>
<p><b>Beacon Hill Health Center</b>  2400 S. Finley Road  Lombard, IL 60148  <b>(630) 691-4002</b></p>	<p>Private Pay  Medicare</p>	<p>Skilled Care  Intermediate Care  <i>*Alzheimer's Unit</i>  <i>*Hospice Program</i>  <i>*Respite Care</i></p>
<p><b>Belmont Village</b>  545 Belmont Lane  Carol Stream, IL 60188  <b>(630) 510-1515</b></p>	<p>Private Pay</p>	<p>Sheltered Care  <i>*Alzheimer's Unit</i>  <i>*Respite Care</i></p>
<p><b>Bridgeway Christian Village</b>  111 E. Washington Street  Bensenville, IL 60106  <b>(630) 766-5800</b></p>	<p>Private Pay  Medicare</p>	<p>Skilled Care  Intermediate Care  Sheltered Care  <i>*Assisted Living</i>  <i>*Hospice Program</i></p>
<p><b>Brighton Gardens</b>  6801 High Grove Blvd.  Burr Ridge, IL 60527  <b>(630) 920-2900</b></p>	<p>Private Pay  Medicare</p>	<p>Skilled Care  Intermediate Care  Sheltered Care  <i>*Assisted Living</i>  <i>*Hospice Program</i></p>
<p><b>Burgess Square  Healthcare Centre</b>  5801 S. Cass Avenue  Westmont, IL 60559  <b>(630) 971-2645</b></p>	<p>Private Pay  Medicare  Medicaid</p>	<p>Skilled Care  Intermediate Care  <i>*Hospice Program</i>  <i>*Respite Care</i></p>

<p><b>Chateau Center</b> 7050 Madison Street Willowbrook, IL 60527 <b>(630) 323-6380</b></p>	<p>Private Pay Medicare Medicaid</p>	<p>Skilled Care Intermediate Care <i>*Alzheimer's Unit</i> <i>*Hospice Program</i> <i>*Respite Care</i></p>
<p><b>Community Nursing and Rehabilitation</b> 1136 N. Mill Street Naperville, IL 60563 <b>(630) 355-3300</b></p>	<p>Private Pay Medicare Medicaid</p>	<p>Skilled Care Intermediate Care <i>*Alzheimer's Unit</i> <i>*Hospice Program</i> <i>*On-site Dialysis</i> <i>*Respite Care</i></p>
<p><b>DuPage Convalescent Center</b> 400 N. County Farm Road Wheaton, IL 60187 <b>(630) 665-6400</b></p>	<p>Private Pay Medicare Medicaid</p>	<p>Skilled Care Intermediate Care <i>*Alzheimer's Unit</i> <i>*Hospice Program</i></p>
<p><b>Elmbrook Healthcare and Rehabilitation</b> 127 W. Diversey Avenue Elmhurst, IL 60126 <b>(630) 530-5225</b></p>	<p>Private Pay Medicare Medicaid Veterans Contract</p>	<p>Skilled Care Intermediate Care <i>*Alzheimer's Unit</i> <i>*Hospice Program</i> <i>*Respite Care</i></p>
<p><b>Elmhurst Extended Care Center, Inc.</b> 200 E. Lake Street Elmhurst, IL 60126 <b>(630) 516-5000</b></p>	<p>Private Pay Medicare Medicaid</p>	<p>Skilled Care <i>*Alzheimer's Unit</i> <i>*Hospice Program</i> <i>*Respite Care</i></p>
<p><b>Fairview Baptist Home</b> 250 Village Drive Downers Grove, IL 60516 <b>(630) 769-6200</b></p>	<p>Private Pay Medicare</p>	<p>Skilled Care Intermediate Care <i>*Alzheimer's Unit</i> <i>*On-site Dialysis</i> <i>*Respite Care</i></p>
<p><b>Lexington Health Care Center</b> 165 S. Bloomingdale Road Bloomingdale, IL 60108 <b>(630) 980-8700</b></p>	<p>Private Pay Medicare Medicaid</p>	<p>Skilled Care Intermediate Care <i>*Hospice Program</i> <i>*Respite Care</i></p>

**Lexington Health  
Care Center**  
420 W. Butterfield Road  
Elmhurst, IL 60126  
**(630) 832-2300**

Private Pay  
Medicare  
Medicaid

Skilled Care  
Intermediate Care  
*\*Hospice Program*  
*\*Respite Care*

**Lexington Health  
Care Center**  
2100 S. Finley Road  
Lombard, IL 60148  
**(630) 495-4000**

Private Pay  
Medicare  
Medicaid

Skilled Care  
Intermediate Care  
*\*Hospice Program*  
*\*Respite Care*

**ManorCare Health  
Services**  
200 W. Martin Avenue  
Naperville, IL 60540  
**(630) 355-4111**

Private Pay  
Medicare  
Medicaid

Skilled Care  
Intermediate Care  
*\*Hospice Program*  
*\*Respite Care*

**ManorCare Health  
Services of Hinsdale**  
600 W. Ogden Avenue  
Hinsdale, IL 60521  
**(630) 325-9630**

Private Pay  
Medicare  
Medicaid

Skilled Care  
Intermediate Care  
*\*Alzheimer's Unit*  
*\*Hospice Program*  
*\*Respite Care*

**ManorCare Health  
Services of Westmont**  
512 E. Ogden Avenue  
Westmont, IL 60559  
**(630) 323-4400**

Private Pay  
Medicare  
Medicaid (Limited beds)

Skilled Care  
Intermediate Care  
*\*Alzheimer's Unit*  
*\*Hospice Program*  
*\*Respite Care*

**Meadowbrook Manor  
of Naperville**  
720 Raymond Drive  
Naperville, IL 60563  
**(630) 355-0220**

Private Pay  
Medicare  
Medicaid  
Veterans Contract

Skilled Care  
Intermediate Care  
*\*Alzheimer's Unit*  
*\*Hospice Program*  
*\*On-site Dialysis*  
*\*Respite Care*

**Oak Brook Healthcare  
Centre**  
2013 Midwest Road  
Oak Brook, IL 60523  
**(630) 495-0220**

Private Pay  
Medicare  
Medicaid (Limited beds)

Skilled Care  
Intermediate Care  
*\*Hospice Program*  
*\*Respite Care*

<p><b>Rest Haven West</b> 3450 Saratoga Avenue Downers Grove, IL 60515 <b>(630) 969-2900</b></p>	<p>Private Pay Medicare Medicaid (Limited beds)</p>	<p>Skilled Care Intermediate Care <i>*Respite Care (Limited)</i></p>
<p><b>St. Patrick's Residence</b> 1400 Brookdale Road Naperville, IL 60563 <b>(630) 416-6565</b></p>	<p>Private Pay Medicare Medicaid</p>	<p>Skilled Care Intermediate Care Sheltered Care <i>*Alzheimer's Unit</i> <i>*Hospice Program</i></p>
<p><b>Snow Valley Center</b> 5000 Lincoln Avenue (Route 53) Lisle, IL 60532 <b>(630) 852-5100</b></p>	<p>Private Pay Medicare Medicaid</p>	<p>Skilled Care <i>*Hospice Program</i> <i>*Respite Program</i></p>
<p><b>Tabor Hills Healthcare Facility</b> 1347 Crystal Avenue Naperville, IL 60563 <b>(630) 778-6677</b></p>	<p>Private Pay Medicare Medicaid</p>	<p>Skilled Care Intermediate Care <i>*Hospice Program</i> <i>*Respite Care</i></p>
<p><b>West Chicago Terrace</b> 928 Joliet Street West Chicago, IL 60185 <b>(630) 231-9292</b></p>	<p>Private Pay Medicaid</p>	<p>Intermediate Care</p>
<p><b>Westbury Care Center at The Devonshire</b> 1800 Robin Lane Lisle, IL 60532 <b>(630) 810-0500</b></p>	<p>Private Pay Medicare</p>	<p>Skilled Care Intermediate Care Sheltered Care <i>*Hospice Program</i> <i>*Respite Care</i></p>
<p><b>Westmont Convalescent Center</b> 6501 S. Cass Avenue Westmont, IL 60559 <b>(630) 960-2026</b></p>	<p>Private Pay Medicare Medicaid Veterans Contract</p>	<p>Skilled Care Intermediate Care <i>*Hospice Program</i> <i>*Respite Care</i></p>

**West Suburban Nursing  
and Rehabilitation**  
311 Edgewater Drive  
Bloomington, IL 60108  
**(630) 894-7400**

Private Pay  
Medicare  
Medicaid

Skilled Care  
Intermediate Care  
*\*Hospice Program*  
*\*On-site Dialysis*  
*\*Respite Care*

**Wheaton Care Center**  
1325 Manchester Road  
Wheaton, IL 60187  
**(630) 668-2500**

Private Pay  
Medicare  
Medicaid

Skilled Care  
Intermediate Care  
*\*Accepts persons with  
mental illnesses*  
*\*Hospice Program*  
*\*Respite Care*

**Windsor Park Manor**  
110 Windsor Park Drive  
Carol Stream, IL 60188  
**(630) 682-4491**

Private Pay  
Medicare

Skilled Care  
*\*Hospice Program*

**Winfield Woods  
Healthcare Center**  
28W141 Liberty Street  
Winfield, IL 60190  
**(630) 668-9696**

Private Pay  
Medicare  
Medicaid

Intermediate Care  
*\*Accepts persons with  
mental illnesses*

**Wood Glen Pavilion**  
201 W. North Avenue  
West Chicago, IL 60185  
**(630) 876-8100**

Private Pay  
Medicare  
Medicaid

Skilled Care  
Intermediate Care  
*\*Hospice Program*  
*\*Respite Care*

**Wynscape Nursing and  
Rehabilitation Center**  
2180 W. Manchester Road  
Wheaton, IL 60187  
**(630) 665-4330**

Private Pay  
Medicare

Skilled Care  
Intermediate Care  
*\*Hospice Program*  
*\*Respite Care*

## YOU HAVE RIGHTS AS A RESIDENT IN A LONG TERM CARE FACILITY

- ❖ You have the right to safety and good care.
- ❖ You have the right to participate in your own care, and care planning.
- ❖ You have the right to privacy.
- ❖ You have rights regarding your money.
- ❖ You have personal property rights.
- ❖ You have rights as a citizen and a facility resident.
- ❖ You have rights in paying for your care, and receiving Medicare and Medicaid.

## LONG TERM CARE ADVOCATES

### **Illinois Department of Public Health (IDPH)**

245 W. Roosevelt Road, Building #5, West Chicago, IL 60185-4803

**(630) 293-6800**

**1-800-547-0466 (TDD)**

Assures that long term care facilities meet the licensing requirements of the state and that they comply with federal and state rules and regulations. Facilities must pass an annual certification survey. Annual surveys can be viewed at **[www.idph.state.il.us](http://www.idph.state.il.us)**.

IDPH is required to investigate all complaints they receive against long term care facilities. Complaints may be filed in writing, in person, or by calling the toll-free **Nursing Home Hotline at 1-800-252-4343.**

### **Long Term Care Ombudsman Program**

DuPage County Senior Citizen Services

421 N. County Farm Road, Wheaton, IL 60187

**(630) 407-6500**

The role of the ombudsman is to respond to questions, concerns and complaints that involve people age 60 and over who live in long term care facilities, and to advocate on their behalf. Information is also provided to residents and their family members on resident rights, nursing facility care, admissions contracts, Medicare and Medicaid. If you or someone you know needs the assistance of an ombudsman, or you need additional information on this program, please call **DuPage County Senior Citizen Services, (630) 407-6500 or 1-800-942-9412.**

**Equip for Equality**  
**Northeastern Region**  
**1-800-537-2632**  
**(312) 341-0022**  
**1-800-610-2779 TTY**  
**[www.equipforequality.org](http://www.equipforequality.org)**

This organization is a private not-for-profit legal advocacy organization designated by the Governor to operate the federally mandated Protection and Advocacy System (P&A) to safeguard the rights of people with all disabilities regardless of age. Provides self-advocacy assistance, legal services, disability rights education, public policy advocacy and conducts abuse investigations and oversight activities.

