FY2018 FINAL REPORT

THE COUNTY OF DUPAGE

WHEATON, ILLINOIS

DUPAGE COUNTY

HUMAN SERVICES GRANT FUND
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GRANT OVERVIEW

The Human Services Grant Fund (HSGF) is a $1 million grant generated by DuPage County sales tax. It is voted upon as part of the annual countywide budget, and subject to appropriation. The County Board approved the grant allocation process in 1998, under Resolution HHS-018-98.

The goals of the HSGF are to promote self-sufficiency and help families achieve independence; ensure the protection of children and other vulnerable residents; and maximize prevention opportunities to strengthen families’ well-being and stability.

Persons served include seniors, people with disabilities (physical, emotional, and developmental), families who are struggling financially and otherwise, at-risk youth, and persons who are homeless or at risk of homelessness. The funds were disbursed to the selected non-profits rather than individual clients.

The Health and Human Services Committee (HHS) is responsible for priority, eligibility, and funding recommendations of the HSGF projects, with the County Board having final approval. Applicants were invited to attend the HHS committee projects were discussed and recommended for funding.

Interested non-profit representatives attended a mandatory information meeting to learn minimum requirements and scoring sections. Applicants received programmatic and/or technical assistance until the submission deadline on February 2, 2018. The nonprofits submitted their project proposals through a web-based application system. Only eligible organizations and activities that met the minimum requirements were funded. Minimum requirements included: projects serving a broad geographic area with a minimum 51% of clients residing in the County; agencies having 501(c)(3) status for 3 years along with 3 years of substantial presence in DuPage County; most current audit; most recent IRS Form 990 and AG-990-IL; provision of direct client service; and services open to all DuPage County residents.

The applications were highly competitive. Community Development staff worked diligently to ensure a consistent evaluation process, with application responses and documentation scrutinized and evaluated to the same standard for each agency. The total funding request exceeded $2.6 million. Returning, funded agencies were eligible to request $50,000 while new applicants could request a maximum of $15,000 with no agency eligible to request more than 50% of the total project cost. Merged agencies were eligible to request up to $80,000 each year for three years to aid in the transition.

Several agencies scored better on their applications because of improved data collection and complete answers, while a few agencies had decreased scores, mostly due to lack of requested attachments to support their answers. It was also possible for an agency to score as well as they had in the past, but to receive a lower allocation. Again, this was due to an increase in the amount of funds requested, average scores remaining high, and applications below the “average” received less funding.

General expenses including direct client service staff salaries and benefits, maintenance and operations were most requested. Minimum and maximum funding requests were established. In FY2018, 60 applications were submitted – 60 received an average award of approximately $16,666. The highest individual agency award was $37,500 while the minimum award was $3,757.

The grant cycle is May 1 – April 30. This final report, presented to the HHS Committee, demonstrates the HSGF accomplishments of each of the funded non-profit organizations. The programs and services funded by the FY18 grant touched the lives of over 70,000 DuPage County residents through 58 social service agencies providing 60 projects.

Interested parties may find more information on the HSGF program as well as this report at: https://www.dupageco.org/Community_Services/Community_Development/6285/
## GRANT STATISTICS

<table>
<thead>
<tr>
<th>Category</th>
<th># of Projects:</th>
<th>Funding Amount:</th>
<th>% of Total:</th>
<th>Persons Served</th>
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</thead>
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<td>Veterans</td>
<td>1</td>
<td>$37,500.00</td>
<td>3.7</td>
<td>7</td>
</tr>
<tr>
<td>Families</td>
<td>12</td>
<td>$264,967.00</td>
<td>26.5</td>
<td>51,465</td>
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<tr>
<td>Housing/Homeless</td>
<td>8</td>
<td>$158,829.00</td>
<td>15.8</td>
<td>8,793</td>
</tr>
<tr>
<td>Persons with Disabilities</td>
<td>14</td>
<td>$160,390.00</td>
<td>16.4</td>
<td>4,723</td>
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<tr>
<td>Substance Abuse</td>
<td>2</td>
<td>$26,257.00</td>
<td>2.6</td>
<td>795</td>
</tr>
<tr>
<td>Seniors</td>
<td>8</td>
<td>$118,771.00</td>
<td>11.9</td>
<td>2,029</td>
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<tr>
<td>Youth</td>
<td>5</td>
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<td>9.3</td>
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<tr>
<td>Domestic Violence</td>
<td>2</td>
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<td>1.9</td>
<td>476</td>
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<tr>
<td>Mental Health</td>
<td>4</td>
<td>$37,514.00</td>
<td>3.7</td>
<td>746</td>
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<tr>
<td>Other</td>
<td>4</td>
<td>$83,757.00</td>
<td>8.2</td>
<td>1,337</td>
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<td><strong>TOTAL</strong></td>
<td><strong>60</strong></td>
<td><strong>$999,999</strong></td>
<td><strong>100%</strong></td>
<td><strong>70,943</strong></td>
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</tbody>
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### Human Service Grant Fund - FY18

- **Veterans** ($37,500.00) 3.7% 7 persons
- **Families** ($264,967.00) 26.5% 51,465 persons
- **Housing/Homeless** ($158,829.00) 15.8% 8,793 persons
- **Persons with Disabilities** ($160,390.00) 16.4% 4,723 persons
- **Substance Abuse** ($26,257.00) 2.6% 795 persons
- **Seniors** ($118,771.00) 11.9% 2,029 persons
- **Domestic Violence** ($18,757.00) 1.9% 476 persons
- **Mental Health** ($37,514.00) 3.7% 746 persons
- **Other** ($83,757.00) 8.2% 1,337 persons
- **Total** ($999,999) 100% 70,943 persons
Please Note:

The client numbers listed for some of the projects in this Final Report may vary depending on whether the agency is reporting the overall number of clients served, families instead of individuals, the number of clients assisted with HSGF funds, or the number of clients served by a specific outcome.

Additionally, clients assisted by some agencies could technically be placed in two or more categories, which would cause duplication of some numbers. Whichever category the agency self-reported was the one identified in this Final Report.
### Project Overview

The mission of 360 Youth Services is to provide life-changing services to youth through prevention education, counseling and shelter. Target number is 76 youth. Since 2000, the Youth in Transition program has provided safe housing to homeless youth ages 18-24 while they work towards self-sufficiency. The project provides these participants safe housing/shelter with onsite case management 7 days per week, budgeting and skills building, education counseling, benefits enrollment, employment and vocational training services, counseling, and medical, mental health and substance abuse treatment services as appropriate for up to 18 months.

The project operates in 16 supervised apartments with 2 participants in each apartment. The apartments are located at 565 Maple Avenue, Lisle, IL 60532 and 1509 and 1513 W. Jefferson, Naperville, IL 60540. There were 69 participants served last fiscal year and 85% discharged achieved housing. The participants develop the skills necessary to make a healthy and permanent transition to stable housing in the community within an 18-month time period. Expected outcomes are to reduce the incidence of youth homelessness by 76 persons annually. 26 youth at discharge will obtain employment due to vocational training programs. 26 youth will exit to safe housing through advocacy with landlords, budgeting and savings plans. There were 76 youth served in FY2017 compared to 69 last year due to shorter lengths of stay. The program capacity remained the same.

### Progress Report 1

1) 100% (52 of 52) of homeless youth entering 360 Youth in Transition received safe and stable housing, keeping them off the streets.
2) 77% (17 of 22) of homeless youth participants discharged have increased the financial resources available to them in order to become self-sufficient by obtaining full- or part-time employment (goal = 65%).
3) 82% (18 of 22) of homeless youth participants discharged have exited to safe and stable housing in the community (goal = 70%).

### Progress Report 2

For goal #1, the number of youth housed, at 69, was lower than our projection of 76. This was because the average length of program stay has increased as we have several youths who are in training programs in the trades (including welding, CDL truck driving and manufacturing) that take more than one year to complete. This is a very positive development, as our youth are gaining skills for in-demand jobs that pay a living wage and offer long-term career opportunities.
### Project Overview

Achieving Independence and Mobility Center for Independent Living (AIM-CIL) is seeking funding that would continue to allow our Youth Services Program to include Employment Readiness Services. The Youth Services Program offers educational advocacy and IEP support, preparation for transition to adulthood, and addresses other Special Education issues. The Employment Readiness Services include classes on leadership, communication, resume creation, interviewing, and other fundamental skills utilized in the workplace. We are seeking to provide these services to 100 young people up to age 25 with varying types of disabilities, as well as their parents/guardians.

AIM-CIL is a nonresidential disability rights organization governed and staffed by a majority of persons with disabilities. Our mission is to empower persons with disabilities to effectively control and direct their lives. The Center provides leadership through training, community development, and advocacy to enable persons with disabilities to fully participate in family, social, and community life. Programs and services are available free of charge to all persons with disabilities residing in the service area which includes DuPage, Kane, and Kendall Counties. At this time, 53% of our active intake consumers reside in DuPage County. For the purposes of this grant, all funds will be expended to those living within DuPage County.

### Progress Report 1

The Center has provided several trainings on transportation, special needs trusts, section 504 of the Rehab ACT, and began providing group trainings on employment readiness, resume writing, interview skills, advocacy in the workplace, etc. Individual 1 on 1 training sessions have been conducted with 28 consumers participating in the program. Individual trainings have concentrated on areas of personal care, practice interview skills providing simulated interviews 6 people have been employed.

### Progress Report 2

The Center continues to provide trainings on transportation, special needs trusts, section 504 of the Rehab ACT, and began providing group trainings on employment readiness, resume writing, interview skills, advocacy in the workplace, etc. Individual 1 on 1 training sessions have been conducted with 79 new consumers in the quarter. Individual training sessions focused on Workplace readiness, introduction to self-advocacy, job exploration counseling and post-secondary education.
Almost Home Kids

7 S. 721 Route 53
Naperville 60540
www.almosthomekids.org

Transitional Care Program for Children with Medical Complexities

Project Overview
Almost Home Kids ("AHK") provides transitional care in a home-like setting to children with complicated health needs, training for their families and respite care. Examples include children with cerebral palsy, Spina bifida, muscular dystrophy, spinal cord injury, Shaken Baby Syndrome and more. AHK was incorporated as a 501(c)(3) in 1999 by two mothers who had children with medical complexities. Its 12-bed facility is located in Naperville in an 8,000-square foot home on 2/5 acres of land.

AHK's Transition Care Program is for children who are ready to be discharged from a hospital but for whom preparations at home need to be made. In a comforting, community setting children receive shelter, 24-hour medical and nursing support as well as case mgmt. 10% of children served are homeless and 20% at risk of homelessness due to social situations. The Dept. of Children & Family Services removes children from unsafe homes due to abuse or neglect, most often a direct result of extreme hardship, addiction, chronic unemployment, mental illness or other reason for inability to care of the child. 75% of the families served at AHK live at or below the poverty level. AHK serves 160 children with disabilities annually, from 0 to age 21, and their families who are living with a multitude of medical issues. All AHK's children require ongoing medical management. This can include medical technology in the form of a tracheostomy tube for airway management or ventilator for respiratory support.

Progress Report 1
At the six-month period, we have served 39 children with medical complexities and are on target to meet our projected goals.

Progress Report 2
AHK has provided 2,384 days of skilled nursing care for 62 children, which exceeds our projected activity in the second 6 months of the grant. 100% received case management.
AHK trained 2 additional foster parents and all completed (2) 24-hr supervised stays and successfully demonstrated care actions from a skills checklist.
## Project Overview
Since 1990, the mission at Cupertino Home (a state licensed C.I.L.A. located in Warrenville) has been to assist the learning and developmentally disabled adults to become self-sufficient and self-directed in areas of personal growth, general health, education, social and emotional well-being and functional living skills.

A grant which pays for a portion of the D.S.P. (Designated Service Personnel) salaries ($36,304.87) and all of the annual utilities ($13,695.13) will allow funds to be redirected to an expansion of programs and services which directly impact the quality of life of all the residents. Improved and expanded services will impact counseling, case management, client advocacy and social integration of the residents into the local community.

### Progress Report 1
The residents at Cupertino Home are permanent residents, and therefore the ethnicities and demographics do not change. The residents of the Community Integrated Living Arrangement of Cupertino Home are there permanently as in other CILA homes. There are no Hispanic or Latino residents in Cupertino Home.

### Progress Report 2
The residents at Cupertino Home are permanent residents, and therefore the ethnicities and demographics do not change. The residents of the Community Integrated Living Arrangement of Cupertino Home are there permanently as in other CILA homes. There are no Hispanic or Latino residents in Cupertino Home. Our CILA home director, Beth Vana and staff work diligently to improve morale and to provide a safe, healthy and caring environment for the residents, and the HSGF funds support their efforts.
**Project Overview**

The proposed activity will benefit 123 homeless adults who are underemployed, unemployed and lack sufficient job skills and education to sustain permanent housing by providing them with individualized employment and job readiness program services through our Employment staff and community partners.

The program services focus on four components: skills assessment, resume development, interview preparation, and other career transition activities. The client's aptitudes, interests, and values are identified early in the program to best use these gifts for an appropriate career. To remove a barrier to sustaining employment, clients in need receive donated autos to ensure safe, reliable transportation.

The employment program components align with the mission of Bridge which is to transition homeless families to self-sufficiency by working with partners to provide mentoring, housing, and supportive services. For 30 years, Bridge has prepared hundreds of clients for self-sufficiency with program goals for our clients resulting in increased earnings, benefits, marketability, job stability and the ability to maintain permanent housing.

Most of the Bridge Communities (Bridge) employment services are provided at the five Learning Resource Centers (LRC) located in Bridge owned apartment buildings at 1130 Florence, Westmont; 561 Pershing, Glen Ellyn; 1579 Floyd Brown Lane, Glendale Heights; 531 Bailey Road, and 1330 Crab Apple Court, Naperville.

**Progress Report 1**

42 adults placed in full-time jobs promoting self-sufficiency.

42 adults increased wages promoting self-sufficiency.

**Progress Report 2**

47 adults placed in full-time jobs promoting self-sufficiency.

50 adults increased wages promoting self-sufficiency.
<table>
<thead>
<tr>
<th>CASA of DuPage County</th>
<th>Wheaton</th>
<th>60187</th>
<th><a href="http://www.dupagecasa.org">www.dupagecasa.org</a></th>
<th>$17,500.00</th>
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<tr>
<td>Court Ordered Child Advocacy</td>
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<tr>
<td><strong>Project Overview</strong></td>
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<tr>
<td>The proposed activity for this request is Child Advocacy for abused, neglected or dependent children in DuPage County's 18th Circuit's juvenile court. The beneficiaries of CASAs advocacy program include: 1) children and adolescents who have been victims of abuse and neglect or are dependents of the state, 2) court administrators who use the information collected by CASA Advocates to assist in the decision making process concerning permanency goals for children in the system, and 3) child welfare staff who seek the input of CASA Advocates to better form treatment plans and intervention strategies for families in crisis.</td>
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<td>CASA's target is to provide an Advocate for 100% of the children in DuPage County juvenile court due to abuse, neglect or dependency. The exact number of children who will find themselves in these difficult circumstances is not known. CASA anticipates and is prepared to provide an Advocate for at least 350 children each year.</td>
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<td>This project aligns with CASAs 25-year history of having a mission to recruit, train and support volunteer Advocates to speak to the best interests of abused, neglected and dependent children in DuPage County's juvenile court system, and a vision of every child in DuPage County living in a safe and permanent home.</td>
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<tr>
<td><strong>Progress Report 1</strong></td>
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<td>Outcome Measure Goal 1: 100% of the children in juvenile court have a volunteer Advocate assigned to their case as a result of CASA hosting an Advocate training session during the reporting period. 12 new volunteers were trained and sworn in.</td>
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<td>Outcome Measure Goal 2: CASA provided 10 Continuing Education opportunities during the grant reporting period and is on track to exceed the goal making it simpler for Advocates to meet CASA's National Standards.</td>
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<td><strong>Progress Report 2</strong></td>
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<td>Outcome Measure Goal #1: 100% of the children in juvenile court have a volunteer Advocate assigned to their case. CASA did not conduct a training session during the reporting period due to an extremely low attrition rate of existing volunteers, on average volunteers remain active for 51 months.</td>
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<tr>
<td>Outcome Measure Goal #2: CASA provided a total of 22 Continuing Education Opportunities in the past year which exceeded the goal of 16, making it simpler for Advocates to meet CASA's National Standards.</td>
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Catholic Charities, Diocese of Joliet

Project Overview
Catholic Charities, through its Emergency Services program, proposes to prevent homelessness and to rapidly rehouse those experiencing homelessness by providing households with direct support. That support may include, but is not limited to: financial assistance for security deposits; rent and utility payments; food; clothing; prescription and transportation assistance; case management, money management, and assistance in applying for mainstream benefits. The Emergency Services and Homeless Prevention Program will target a minimum of 1300 low-income clients annually. Clients who will benefit are those facing financial hardship and those needing help meeting basic needs.

The Agency's mission: "We are a faith based organization providing services to people in need and calling others of good will to do the same" is a call to help those in need through resources and partnerships. This aligns seamlessly with the proposed activity and experience of the Agency. Catholic Charities has been a leader and service provider in the area of homelessness on a multi-county level for over 55 years. Services in DuPage County involve operation of an emergency shelter, supportive services for veteran families, operation of 57 transitional and permanent supportive housing units, and provision of emergency services.

The Emergency Services program is located at 3130 Finley Rd, Ste. 520 in Downers Grove.

Progress Report 1
Progress on identified outcomes appears to be on track to meet the anticipated targets.

Progress Report 2
Catholic Charities Emergency Services program received less calls (requests) for basic needs assistance this past grant year which is evidenced in outcome totals for outcomes #1 and #2 as well as the overall number served. However, the request or need for housing assistance was greater and the Homeless Prevention program was able to exceed the anticipated number served by 127 individuals.
Project Overview
Hope House proposes to provide short-term shelter and support services to families and individuals made homeless by crisis situations (job loss, evictions, loss of household income or serious illness). During a resident's stay food, clothing, counseling, advocacy, case management, employment services, budget counseling, and help to obtain stable housing in the community are provided. Residents are those who are or could become employed with sufficient income/benefits to obtain fair market rent without ongoing support. Ineligible candidates are linked to shelter & resources through the shelter's 24-hour hotline. In FY 2018, it is projected that 140 individuals will be served by the program. It is anticipated that 70% of persons served will obtain FTE employment earning enough income to obtain permanent stable housing.

The Agency's mission: "We are a faith based organization providing services to people in need and calling others of goodwill to do the same" is a call to help those in need through resources and partnerships. This aligns with the proposed activity and experience of the Agency. Catholic Charities has been a leader and service provider in the area of homelessness on a multi-county level for over 50 years. Services in DuPage involve operation of an emergency shelter, supportive services for veteran families, 57 transitional and permanent supportive housing units, and provision of emergency services. Hope House is located at 424 W Division St in Villa Park.

Progress Report 1
8 of the 13 adults who did not exit successfully to housing were exited involuntarily due to a program violation of drug or alcohol use during their program stay. Had the individuals been able to stay longer, many had housing plans identified and were likely to have exited successfully.

Progress Report 2
Although majority of employable adults were able to secure full-time equivalent employment and maintain upon discharge, there were several involuntary exits during this past 6 months due to substance use and noncompliance with program that led to only 21 of 32 of these adults to exit to permanent housing.
**Project Overview**

ChildServ's three Group Homes provide nurturing, structured, therapeutic homes to adolescent wards of the state who have experienced past abuse, neglect, or severe trauma. Clients many times fall into more than one category of special needs, including developmental disabilities, substance abuse, and domestic violence. Additionally, many have mental health diagnoses or behavioral problems.

While residing in the Group Home, the youth receive on-site therapy, attend school, become involved in community events, learn life skills, and gain self-confidence. Each Group Home can house 6 youth at one time, girls at the Naperville and Downers Grove Homes, and boys in Lisle. ChildServ aims to have each Group Home at capacity throughout the year. Some youth stay for a few weeks, others reside in the Group Home for years. With the varying lengths of stay, the annual target number is 30 youth/year (served 29 in FY17). The Group Homes compliment the mission of ChildServ, which is to protect, heal and educate children and families so that they can build better lives. Since 1894, ChildServ has been working with children healing from trauma, including over 40 years of providing Group Homes. The Group Homes stabilize the living situations of adolescents ages 12-19 and empower them to reach their full potential and continue a positive trajectory moving forward. The Group Homes are located at: 4936 Highland Ave., Downers Grove, IL, 4603 Main St., Lisle, IL, & 146 N. Sleight St., Naperville, IL.

**Progress Report 1**

During the period May 1, 2018 through October 31, 2018, the three Group Homes had a total of nineteen (19) teens who resided in the homes for any period of time. Of those 19 teens, 100% participated in life skills sessions, 95.45% were employed, actively volunteered, or participated in an organized activity at school or in the community; and 70.3% attended school on a regular basis. ChildServ tracks the outcome measures as percentages, which translate to the numbers reported above.

**Progress Report 2**

During the period November 1, 2018 to April 30, 2019, the 3 Group Homes had a total of five (5) teens who were not included in the prior report (24 total during this grant). The Group Homes reported the following percentages: 100% participated in life skills sessions, 76.5% were employed, actively volunteered, or participated in an organized activity; and 96.4% attended school on a regular basis. ChildServ tracks the outcome measures as percentages, which translate to the numbers reported above.
<table>
<thead>
<tr>
<th>Community Adult Day Center</th>
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<tbody>
<tr>
<td>4501 Main Street</td>
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<tr>
<td><strong>Project Overview</strong></td>
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<tr>
<td>The proposed activity of</td>
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<tr>
<td>Direct Care Salary Support</td>
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<tr>
<td>addresses the gap in</td>
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<td>funding from serving</td>
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<td>clients enrolled in the</td>
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<tr>
<td>IL Department of Aging</td>
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<tr>
<td>CCP, Dept. of Rehabilitation, and our moderate fee for service. The project will benefit older adults by providing socialization, physical and mental exercise, and life enrichment activities. The annual target # of clients served is 60 members. Our mission is to serve adults with cognitive and physical disabilities by providing a social program to enhance quality of life for the individual and their family and this project aligns with our mission. In addition, having a nurse on staff as well as 2 substitute nurses requires paying a RN hourly rate as required by IDOA. Maintaining a low fee structure is critical for services to be accessible for older adults and to meet the diverse needs of families. To be able to provide quality person-centered evidence-based programs and ensure an adequate ratio of members to staff, as well as a RN and 2 substitute RN. as outlined by the Illinois Department of Aging is difficult with limited funds. Since 1986 we have served residents of DuPage County and this project will support the program and ensure that we continue serving older adults.</td>
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<tr>
<td><strong>Progress Report 1</strong></td>
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<tr>
<td>During the period of May 1, 2018 to Oct. 31, 2018 we served 46 older adults. While we are on target to reach out goal of serving 58 people in this fiscal year, new members joining our center often take some time before full engagement occurs. Through observation and one on one conversation, we identify interests and incorporate the interest into our daily programs. Therefore, at this time outcome measures are based on members who are fully participatory, not necessarily new members.</td>
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<td><strong>Progress Report 2</strong></td>
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<tr>
<td>Census over the winter months dropped significantly. This may be due to the severe winter in addition to a decline in health for several participants who then required a higher level of care. Also in December, with an increased focus on person-centered care, the interest inventory care plan was discontinued and initial admission assessments were extended to include a psycho social assessment that addressed strengths, needs and preferences of all new participants.</td>
</tr>
</tbody>
</table>
**Project Overview**

As a response to a United Way Needs Assessment in the 90's which revealed the number-one concern of local citizens was unemployment and underemployment, the Community Career Center (CCC) was established to provide diverse resources to empower job-seekers to achieve sustainable employment. An investment from the DuPage County would bolster the CCC's Empower the Job-Seeker program, which is available to all job seekers. This program focuses on the first steps toward employment: 1) developing a job search strategy, 2) becoming a more competitive candidate, and 3) staying motivated and on-path to finding the right job to bolster the job seeker's career. Empower the Job-Seeker begins with orientation and an intake interview. Job-seekers learn about available resources, set job-search goals, and develop a plan of action. Empower the Job-Seeker currently comprises six modules: 1. Career exploration; 2. Job search strategy; 3. Resume review; 4. Mock interviewing; 5. Networking (face-to-face); 6. LinkedIn (social media).

An investment from DuPage County’s HSGF would ensure 1) the continuation and expansion of these focus areas, furthering the expertise of its volunteers (and, thusly, its clients) in the ever-expanding digital realm so favored by hiring personnel, and 2) the continuation and expansion of group sessions and workshops at the Center. CCC aims to serve 850 clients in 2018, up 4% over last year. CCC aims to continue its collaboration/partnership with local agencies.

**Progress Report 1**

CCC staff and volunteers reinforced the importance of networking, and meeting with career coaches in order to ensure job seekers are better prepared during their job search. Since May 1, 2018, 328 individuals have participated in at least one job search event. Of the 328 individuals, 70% participated in two or more events and 55% took part in three or more events. Multiple workshops, accountability and networking events increasing networking and awareness opportunities.

**Progress Report 2**

The final six months has seen a steady stream of clients utilizing the wide array of CCC's services. The Center provided job search assistance to 231 clients onsite and an additional 73 individuals offsite at partnership locations. 80% of the 231 clients followed the Job Search Plan created for them and participated in three or more coaching appointments, attended multiple workshops and benefited from peer support by joining at least one accountability group. 20% reported landing a job.
Parent Support Project

**Project Overview**

We propose continuation of the quickly expanding Parent Support Project for a fourth year. The project acts as a safety net for parents encountering barriers to service and assist those parents with children of all ages with disabilities. We offer a dedicated staff member who can be a support for the parent in issues related to the parenting of a child with disabilities. Due to the continued issues with the State of Illinois and barriers to accessing services for individuals who are disabled, parents are engaging in this one-of-a-kind program.

Due to our role in the provision of services to 100% of the families seeking state services in DuPage County for developmentally disabled, we are in a unique position to provide this service and communicate to the entire population in need. This program will also include assisting in the transition out of formal schooling and the expansion of parent support groups which continue to grow and remain very popular occurring twice a month.

We will provide information and support to 2,900 people in DuPage County during the year. While our organization serves DuPage, Kendall and Kane counties, the Parent Support Project is direct service and will only operate in DuPage County. DayOne PACT provides life-span case management service to children and adults with developmental disabilities and delays, and their families, through two state funded programs. Our mission is to help people with disabilities live supported, engaged, and meaningful lives.

**Progress Report 1**

Coming out of the summer months when we do not hold Support Groups, we moved into planning and holding the first Parent and Caregiver Conference which was held on October 17th. While that information will be included in the final report, we may do 4 to 6 fewer Support Groups as a result of having 100 families take part in the event. Our target is still up to 2 per month however there may be up to 4 months where they are not held over summer and during the conference month.

**Progress Report 2**

Communicated directly with 3,199 parents currently receiving developmental disability services from the state and those on the waiting list in DuPage County about the project and its goal to provide support and information.

Provided one-on-one support to 125 guardians and family members in person and on the phone.
**Project Overview**
During the grant period, Donka, Inc., (Donka), will provide assistive technology (AT) and computer skills training for 19 persons with physical, visual, learning or other disabilities, ages 17-85. Each student receives:

- A 3-week pre-assessment (15 hrs.) to determine his/her computer skills level and the recommended AT software program or adaptive hardware needed to accommodate each student’s physical, visual or other disability to operate a computer independently. AT is critical to enable a person to overcome/compensate disability; examples of AT that our students learn in computer training includes head mouse, alternative keyboards, voice activation, screen readers, communication software, and screen magnification.

- The assessment determines a custom curriculum for the student by a Donka instructor, which progresses student toward his/her self-identified goals: vocational, educational, or social/personal enrichment.

- Students with vocational/educational goals receive a 140-160 hr. computer with AT curriculum of basics to advanced: Microsoft Office programs (Word, Excel, and Outlook) internet/email skills and job readiness. Teacher/student ratio is 1:1 or 2:1. Students with personal/social enrichment goals receive condensed curriculum of 50-70 hours of 1:1 or 2:1 computer training with AT in internet/email and social media. Students with communication goals will receive 70-120 hours of 1:1 curriculum in AT communication software or device.

**Progress Report 1**
Donka is continuing to see a growing number of seniors using or learning to use the computer or tablet devices. Donka's lab serves many graduates of the program in the "free-time" hours when they can use the lab with assistance from volunteers. Donka is working with persons (18-59) with severe disabilities living at DuPage Care Center to use computers and assistive technology to communicate and use social media.

**Progress Report 2**
Outcome measures 2 and 3: 5 persons, residing at DuPage Care Center, successfully completed the computer training. Each learned to use email, internet, social networking and assistive technology to use a computer independently. The quality of their lives is significantly improved as they are connected with friends and family through the internet. They will continue to use the Donka lab with volunteers. Outcome 1: visually impaired person now working with assistive technology and skills learned.
### Project Overview
The Open Door program aims to serve 1,200 of the highest needs individuals within DuPage County annually. Open Door not only assists these individuals with the most basic needs such as access to food, transportation, and employment and housing assistance but also provides comprehensive case management for individuals facing multiple and complex barriers. Open Door is unique in its ability to navigate clients through multiple Illinois Department of Human Services (IDHS) as well as community service delivery systems by providing actual connections to government and nonprofit agencies as opposed to simple referrals. Open Door is locally housed in the IDHS office at 1717 Park Street in Naperville. This location enables clients who are in need of IDHS services to seamlessly access additional resources through the Open Door program.

To address these needs, Open Door collaborates across all IDHS services including the Family Community Resource Center (FCRC), Division of Rehabilitation Services (DRS), mental health, substance abuse, and childcare assistance. Open Door is also working with IDHS to offer classes to TANF recipients with children under one (CU1) and able-bodied adult without dependents (ABAWD) clients to increase self-sufficiency and break the cycle of poverty. Open Door is truly a unique and powerful program benefiting DuPage County’s most vulnerable residents.

### Progress Report 1
State funding for the Open Door Program was cut after the grant was awarded. Therefore, all numbers are for May and June of 2018 only. After June 2018, the Federation helped transition Open Door activities to other community partners.

### Progress Report 2
This program was not required to report – the program was no longer funded by the State of Illinois.
Project Overview
DuPage Habitat for Humanity (DHFH) is requesting project support for Neighborhood Revitalization (NR) efforts assisting low to moderate income families across DuPage County through access to affordable homeownership, critical home repairs, community service efforts, and vital public programs. The project will expand DHFHs capacity to serve these families by 1) Implementing a Community Outcomes Initiative (COI) using current and recruited staff; 2) Cultivating, managing and evaluating strategic community/municipal partnerships and outcomes tied to NR initiatives; and 3) providing office space and equipment for these roles.

DHFH targets families with household incomes less than 50% AMI and directly supports vulnerable populations such as children, seniors, and veterans. There are over 45,800 such households in DuPage. The new COI will help DHFH serve more families by recruiting, managing and evaluating the community/municipal partners that assist the NR strategic plan serving 632 families in the Greenbrook Tanglewood neighborhood of Hanover Park, and expanding program partnerships throughout DuPage County. The project site for NR Community Education programs, available to all DuPage County residents, is located at 1211 Catalina Dr. in Hanover Park, IL 60133. This initiative aligns with DHFHs mission and record of bringing people together to build homes, communities and hope.

Progress Report 1
In having support for the NR program through HSG funds. NR has been able to look at updating their strategic plan, evaluate what partnerships exist and identify where growth is needed. We have also be able to address the neighborhoods concerns over the last six months by having an opportunity to be present in the community. Here we have seen more referrals for service come into our intake box and look forward to assisting them as we can here at DHFH.

Progress Report 2
HSG funds has been able to supplement the consistent presence in the community. This has allowed our agency to serve additional families and continue to participate in current and new programs, boards, and engagement opportunities.
### Project Overview

During the grant period, HOME DuPage (HOME) will serve 300 unduplicated DuPage households in foreclosure through its Counselor in the Court and Foreclosure Prevention Program. Two-thirds of the individuals in these households will be low to very low income, and nearly half will be children and seniors.

The Program, which is aligned with HOME's mission to promote responsible, sustainable homeownership and help homeowners in crisis, consists of the following:

- **Counselor in the Court** - HOME partners with DuPage County Circuit Court to place a HOME housing counselor and bilingual assistant in foreclosure court to offer homeowners in crisis with guidance and information about HOME foreclosure prevention services at an early stage of foreclosure proceedings.

- **Foreclosure Prevention Workshops** - HOME educates homeowners about the foreclosure process, potential mortgage rescue scams, and options to avoid foreclosure.

- **Foreclosure Prevention Counseling** - HOME offers individualized counseling to help homeowners identify and evaluate options to avoid foreclosure, access assistance programs (e.g., food banks, Making Home Affordable), develop an action plan, and pursue resolutions such as loan modifications.

For 27 years, HOME has provided foreclosure prevention, financial management, and homebuyer services, helping over 25,000 DuPage households improve their financial stability and build wealth through homeownership. It is a HUD-certified housing counseling agency.

### Progress Report 1

Our projected numbers were low; however, we seem to be on an upswing of clients we are seeing related to foreclosure prevention.

### Progress Report 2

- 36 households were met in Foreclosure Court
- 128 households attended default counseling
- 34 households prevented foreclosure
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<th>Project Overview</th>
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<td>During the grant period, HOME DuPage (HOME) will collaborate with other DuPage County agencies to significantly expand its Financial Fitness Program to serve at least 450 low-income DuPage County households (avg. family size = 2.6), where half of family members are children and seniors. These families often lack basic financial literacy skills and have debt, poor credit, and/or little or no savings. To address these needs, the Program will provide 1) Financial Capability workshops on subjects including household budgeting, credit/debt management, establishing savings, smart consumerism, and banking products and 2) individual Financial Coaching sessions to reinforce and support real-world application of workshop content.</td>
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| In accordance with HOMEs mission to provide services to promote responsible, sustainable homeownership for low- to moderate-income households, the Program will provide families with the knowledge and support they need to improve financial stability and self-sufficiency and prevent homelessness. HOME, a HUD-certified housing counseling agency, has over 25 years of experience providing financial counseling and has served over 25,000 DuPage County households. |

| Collaborators Catholic Charities, DuPage Habitat for Humanity, People's Resource Center, Loaves & Fishes, DuPage PADS, Midwest Shelter for Homeless Veterans, and DuPage County Family Self-Sufficiency Program will help communicate information about the Program and refer their clients to the Program. |

<table>
<thead>
<tr>
<th>Progress Report 1</th>
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<td>The above measures are based on changes made in the Revised Cost and Activities Report provided in May 2018.</td>
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<th>Progress Report 2</th>
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<tr>
<td>213 attended at least 1 of the 6 Financial Capability workshops</td>
</tr>
<tr>
<td>91 attended more than one counseling session.</td>
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<td>72 increased their credit score</td>
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Project Overview

The mission of DuPage Legal Assistance Foundation is, "to secure legal protection against injustice and to obtain due process of law and the equal protection of the law; to promote knowledge of the law and of legal process, rights and responsibilities among the poor and the public generally." The Protection Services Program is committed to protecting some of the most vulnerable citizens of DuPage County by providing free legal assistance to domestic violence victims that cannot afford private attorneys. One Staff Attorney is dedicated to obtaining Plenary Orders of Protection, Stalking No Contact Orders, and Civil No Contact Orders for our clients. She also defends against such orders being entered against an indigent victim of domestic violence or those with special needs. Additionally, she collaborates with the State's Attorney's Office and advocates to ensure all needs of the client are met.

The goal is to give victims a voice in the legal process and obtain an order for the victim that: 1) Protects them; 2) Obtains financial support to promote self-sufficiency; 3) When appropriate, obtains exclusive possession of a shared home (a familiar and safe place to stay); and 4) Establishes a parenting time schedule ensuring safety and stability, but that still allows for the children of the parties to maintain a positive relationship with both parents. The Program will also assist clients with additional cases. For 2018, the annual target number of clients is 185.

Progress Report 1

The statute regarding the criminal procedure changed in January of 2018. Since then, the State no longer handles Order of Protection cases, and instead deals only with the criminal prosecution. The State addresses issues regarding the parties' having no contact with each other only through criminal bond conditions. It took a few months for the referrals to stream back to Family Shelter Services for Emergency Orders of Protection and to the Program for the court date to obtain a Plenary.

Progress Report 2

38 of 100 clients received Civil No Contact or Stalking No Contact Orders or Interim or Plenary Orders of Protection. The Program is also conducting more legal clinics to address issues outside of Orders of Protection cases. 27 of 100 clients received Orders that address parenting issues that allow for protection, support, and parenting issues to help stabilize a family's situation. 519 hours of free legal assistance were given to clients experiencing domestic violence issues.
**Project Overview**

The mission of DuPage Pads is to end homelessness in DuPage County. We believe that housing, coupled with support services and employment, is the solution to ending homelessness. To that end, DuPage Pads is requesting $50,000 in HSGF funding to support staff salaries and program costs of Career Solutions, a key part of the Interim Housing program (IH). IH offers homeless men, women and children a safe environment to eat, sleep and connect to supportive services. Career Solutions helps IH clients build a path out of homelessness through employment preparation, wraparound services, and direct employer connections to area businesses. Last year, we helped 125 clients become employed through the Career Solutions program.

For 30+ years, DuPage Pads has been the largest provider of Interim (Overnight) Housing to the homeless in DuPage County. In addition to providing nightly shelter and meals, DuPage Pads has worked to become a leader and an innovator in ending homelessness. Last year alone, DuPage Pads served over 1,050 clients, providing safety, shelter and over 127,000 meals. We also helped 383 individuals secure permanent housing.

The program is located at rotating night sites in DuPage County and the Client Service Center at 703 W. Liberty Street, Wheaton. Our target annual number of clients is 1200.

**Progress Report 1**

The reporting period for these outcomes covers the summer months. During these months, the census is lower as the number of Interim (Overnight) Housing sites is decreased due to volunteer availability. It is expected to have slightly less than half of the outcome measure during the 6 months that include the summer.

**Progress Report 2**

Although the actual number of unduplicated clients is 89 (7%) lower than anticipated in the grant application, the three outcome measurements were met.
| Home Delivered Meals  
("Meals on Wheels") |
|----------------------|

**Project Overview**

DuPage Senior Citizens Council (DSCC) is requesting support for our Home Delivered Meals (HDM) service for low-income, at-risk seniors in DuPage County. The mission of DSCC is to initiate, deliver, monitor and coordinate services that promote the ability of older people to live their lives in dignity. HDMs are part of DSCC’s network of services designed to ensure the safety, independence, and mental and physical well-being of seniors. As DuPage County’s Older Americans Act Title IIC-2 grantee since 1983, DSCC has 35 years of successful experience providing this service.

All meals served are balanced, nutritious, and meet special dietary needs required, such as low sodium, vegetarian, diabetic or pureed. Each meal is equivalent to 1/3 of the Reference Dietary Intake for adults 60 and over. Seniors receive five meals each week, as well as one shelf-stable meal each month to have on hand for emergencies. Each meal delivery includes a Well Being Check to ensure the safety and health of the senior. Well Being Checks alert DSCC staff to any observed changes in a senior’s physical or mental health or any household issues that may endanger the senior. Approximately 1,100 volunteers deliver HDMs. HDM recipients are assessed by DuPage County Senior Services and referred to DSCC for service. Those referred by Senior Services are homebound elderly persons living alone and 99% of clients are at or below the Federal poverty level. DSCC expects to serve 1,380 seniors in FY18.

**Progress Report 1**

599 HDM service participants met 1/3 of their dietary needs  
599 HDM service participants received a Well Being Check with each meal delivery

**Progress Report 2**

1,198 HDM service participants met 1/3 of their dietary needs  
1,198 HDM service participants received a Well Being Check with each meal delivery.
Project Overview
Easter Seals DuPage & Fox Valley respectfully requests a Human Service Grant to provide outpatient pediatric medical rehabilitation therapies to DuPage County infants, toddlers and children with developmental delays and disabilities. Funding will support services for low-income and uninsured/underinsured children, birth to age 18, who reside in within the county boundaries, helping them to achieve important developmental milestones and lay a foundation for future development.

The American Academy of Pediatrics states the earlier a child with DD receives quality, consistent therapies the better his or her prognosis is for education success and a lifetime of greater independence. The WHO agrees and states that a comprehensive approach including early assessment, intervention, monitoring and evaluation are critical to health, education and social success - children with physical and cognitive disabilities receive appropriate resources to learn, grow, and thrive. This strongly aligns with our mission of helping with children with DD to achieve their maximum independence.

ESDFV will provide: 705 DuPage County children with treatment evaluation; 1350 DuPage County children with 28,350 hours of therapy and services; 1350 parents with education, support and information to increase their child’s participation in therapy. The 2017 demand for services remained consistent with prior years. Public entitlement rates and insurance reductions slowed growth of the program’s services.

Progress Report 1
40 DuPage County children received 910 hours of outcome-focused pediatric rehabilitation therapies in the six-month grant period. Of those, 38 of their parents reported a high-degree of progress in the daily function, as related to their presenting disability.

Progress Report 2
In the six-month reporting period, 65 DuPage County children received 1495 hours of outcome focused rehabilitation therapies. Of those served, 55 of the parents reported a high-degree of progress related to the rehab therapy goals.
Professional Staff Caring for Frail Older Adults: Recognizing Commitment with Fair Salaries.

**Project Overview**

ESSE's mission is "to provide adult care options that promote the physical, emotional and spiritual well-being of older adults and their families." We accomplish this by providing professional nurses and trained Activity Assistants to work closely with the participants and caregivers, (5 part-time nurses along with 2 full-time and 14 part-time activity assistants). Nurses provide initial assessments, monthly wellness check-ups, administration of medications and treatments, maintain progress notes and develop an individual plan of care for older adults. Activity Assistants provide structured, cognitive, physical activities and socialization. Nurses and activity assistants are required to have 24 hours of initial training and attend mandatory 12 in-service hours annually. Training consists of civil rights, food safety, nutrition, dealing with adverse behaviors, promoting client dignity, independence, choice and rights along with CPR/first aid.

ESSE's goal is to maintain 141 older adults in a safe nurturing environment participating in social, cognitive and physical activities throughout the day. Caregivers will receive much-needed respite and feel confident their loved ones are cared for by professional staff. Adult Day Care allows the caregiver to remain in the workforce relieving financial stress. Our mission is taken into account when creating policies, reflecting the services and individual care we value.

**Progress Report 1**

Clients in program are lower functioning showing less improvement than anticipated in the first progress report.

**Progress Report 2**

75 older adults showed improvement in goals set by the Program Nurse on a quarterly basis
54 older adults maintained the daily goal set by the Program Nurse on a quarterly basis.
**Project Overview**
ECFA has seen an increase in the number of calls we receive from individuals and families who are seeking counseling but do not have the funds to cover the cost. Many are Medicaid families who cannot find services at other agencies and our lowest fee of $30 is too much for them. Last year we expanded our services to include older adults (60+). We reached out to seniors and found that it was more difficult to find clients in this age group that met the low-income requirements. Since we observed this trend in the past year, we have decided to expand our outreach to include all age groups so that we can better serve individuals and families. We will continue seeing seniors.

Due to the frequent requests for a Spanish speaking counselor, ECFA is in the process of adding a Spanish speaking counselor so we will have the ability to reach low income clients in the Hispanic community.

ECFA has a 67-year history of providing services to vulnerable populations. Currently, we serve infants through adults in our Pregnancy Support, Adoption, Counseling, and Intact Families Programs. We feel by broadening the scope of this counseling grant we will be better able to serve low income individuals and families.

With $12,000 we plan on providing about 100 counseling sessions that would benefit from 25-50 clients. Each client would receive up to 8 sessions of either in-office or in-home counseling with one of our counselors.

### Progress Report 1

**Outcome Measure 1)** All clients seen have been residents of DuPage County.

**Outcome Measure 2)** Four clients have ended counseling. One client showed a 5-point gain on the GAF score. One client moved on to a more intensive mental health program. Two clients came for a brief 1-3 sessions. Five clients are still in counseling and have not been scored on the GAF scale at this time.

**Outcome Measure 3)** Two clients were satisfied with counseling. Two did not complete satisfaction surveys.

### Progress Report 2

**Outcome Measure 1)** 100% of clients have been DuPage County residents.

**Outcome Measure 2)** In this 6 months, 50% showed an increase of 5 points in their GAF score. Overall, we saw an increase of 27% who saw a 5-point increase. We are realizing that because of the complex cases of the clients we are seeking to serve, it is unrealistic to expect a 5-point increase in the GAF score for most of these clients.

**Outcome Measure 3)** 83% (5/6) clients showed satisfaction with counseling services.
**Exodus World Service**

| 780 Busse Highway | Park Ridge | 60068 | exodusworldservice.org | $35,000.00 |

**Project Overview**

Mission: Mobilize volunteers to welcome and befriend refugees in the community. Our goal is to help refugees build self-sufficient lives by linking them in mutually beneficial relationships with established residents who offer help, support, and connections.

Proposed Activities: 1. 40 refugee families (approx. 120 individuals) will receive 24 hours of personalized English language practice and community orientation services by trained New Neighbor volunteers during 12 weeks of weekly, two-hour home visits. 2. 40 refugees will receive approximately 2 hours of conversational English language practice provided by DuPage County trained volunteers over a 12-week period through Exodus' New Neighbor Conversations Program (NNC). This program is designed to meet the needs of refugees who have been living in DuPage County for at least 12 months and who no longer receive resettlement services.

Who Will Benefit: Vulnerable, low-income refugees who face challenges building stable, new lives in the community. Refugees are referred to Exodus by World Relief, College of DuPage and community leaders, agencies, and churches serving DuPage refugees.

Experience: Founded in DuPage in 1988, Exodus has served over 20,500 refugees from more than 35 countries through more than 145,000 volunteers. Through continued funding from HSGF, Exodus can continue meeting needs of vulnerable refugees living in DuPage County.

**Progress Report 1**

Refugee arrivals have decreased during this period and are expected to remain low through FY19. As a result, Exodus has expanded programming by providing 390 DuPage refugees (already resettled in the community) with care packages tailored to their needs as they continue to acclimate to life in the U.S. Exodus hopes to see growth in the NN/NNC programs over the next 6 months and anticipates connecting already resettled refugees with additional services.

**Progress Report 2**

Refugee arrivals continue to be at an all-time low in the U.S., impacting Exodus programs. In addition to the New Neighbor and New Neighbor Conversations matches, Exodus is leading DuPage community based events focused on learning about refugees living in DuPage and encouraging people to welcome their refugee neighbors. 316 adults participated in 19 events. Broadening awareness will have a positive impact on future program and volunteer involvement in DuPage County.
**Project Overview**

Healthy Families DuPage program is patterned on the national model Healthy Families America (HFA), an early intervention program that can significantly reduce rates of child abuse and neglect. The Family Focus Healthy Families DuPage program offers voluntary, free home visiting to families with the intensity and frequency of visits based on each family's needs. Our Healthy Families DuPage program specifically targets high-risk, non-English speaking teen parents. Our bicultural and bilingual staff help young parents understand their child's development and teach parents to be their child's first and best teacher. The program serves approximately 150 families per year.

Family Focus was founded in 1976 by Bernice Weissbourd, a leading scholar, educator in child development, and the originator of the Family Support movement. Her vision, to promote the well-being of children by supporting and strengthening families in and with their communities, has been the mission of Family Focus for more than 40 years. In 1997, collaborative efforts of the DuPage County Health Department, Greater DuPage MYM (now Teen Parent Connection) and Lifelink formalized a partnership to develop and implement the Healthy Families DuPage program. When Lifelink discontinued their Healthy Families program, Family Focus filled the gap in services. In 2010, Family Focus DuPage became an independent Family Focus center. The Family Focus DuPage office is located at 2174 Gladstone Court, Glendale Heights.

### Progress Report 1

We expect additional families to enroll in the next six months and we anticipate that we will meet/exceed our target outcomes prior to the end of the grant.

* Please note that our outcome reporting includes the primary child enrolled in services. Income/demographics include all family members served.

### Progress Report 2

- 309 families had zero report of child abuse/neglect.
- 315 children were connected to a primary care physician
- 301 became current on immunizations and child-well visits
## Project Overview

Family Shelter Service will provide emergency shelter and related services to people affected by domestic violence. Since 1976, our mission has been to transform the lives of those affected by domestic violence. Our services have evolved to meet the ever-changing needs of the families of our community. FSS is now the only provider of comprehensive services addressing the needs of people “Women, children and men affected by domestic violence in DuPage county.” We know the need for these services exists in DuPage County because our 24-hour hotline has been ringing nonstop since 1977.

In FY17 (7/1/16-6/30/17) we received 10,665 calls for our hotline. A total of 5,993 of these were mandated reports of domestic abuse from law enforcement in 33 DuPage jurisdictions.

In the last 41 years, we have helped tens of thousands of survivors of domestic violence and abuse. Our services include a 24-hour hotline, a 41-bed emergency shelter, counseling, case management, court/victim advocacy, support groups; and prevention education and training. In the past three calendar years (2015 - 2017) we housed about 300 adults and 300 children in shelter.

In our fiscal year 2018, we project serving 300 clients in shelter (131 adults and 160 children) and in non-residential services we project serving 1549 clients for a total of 1840 clients (1500 adults and 340 children)

### Progress Report 1

A fewer number of clients were served than planned because quarter 1 clients had much longer stays than the

54-night average (>50 staying 4-6 mos). This was necessary due to mental health and substance abuse issues, minimal 2 year waiting lists at other agencies, lack of alternate housing options, and no family support. The best option for these clients, all with children, was to stay in shelter and bring in services from other agencies. Also, not all clients completed the end of stay survey.

### Progress Report 2

As noted in our 1st progress report, a fewer number of unduplicated shelter clients were served than anticipated because these clients had much longer stays than the 54-night average. This was due to complexities such as mental health and substance abuse issues and a lack of family support. In reporting on Outcome Measurers, many clients over this six-month period did not complete the survey at the end of their stay which provides the data for these questions.
Healthcare Alternative Systems, Inc. - Wheaton

373 S. County Farm Road | Wheaton | 60187 | http://www.hascares.org/ | $3,757.00

**Project Overview**

Healthcare Alternative Systems, Inc. (H.A.S.) respectfully requests $15,000.00 from the 2018 Human Services Grant Fund to support the H.A.S. Wheaton Evidence-Based Substance Abuse Counseling Program (H.A.S. Wheaton) located on 373 S. County Farm Road, Wheaton, IL 60187. H.A.S.s Substance Abuse Treatment Program is a structured outpatient program designed for individuals who have addiction symptoms, but are medically stable. The purpose of treatment is to educate participants on alcoholism and drug addiction, help them understand their own chemical dependence, to explore with them positive lifestyle changes that do not include alcohol and drug use, and to help them create their recovery plan. The proposed activity for H.A.S. Wheaton is to offer substance abuse treatment assistance to residents of DuPage County.

The program will serve 730 participants and will be for DuPage residents. This activity is aligned with H.A.S.s agency mission and experience which is provide a continuum of multicultural and bilingual (English/Spanish) behavioral care and social services that empower individuals, families, and communities. Successful recovery will not only benefit the participants but their families and their communities. For fifteen years, H.A.S. has had a presence in DuPage, first in Glen Ellyn and then in Wheaton. H.A.S. Wheaton strives to educate the community on substance abuse awareness, and to ensure that DuPage residents have access to substance abuse treatment services.

**Progress Report 1**

In addition to the above, we projected the Intensive Outpatient Program (IOP) would be provided 3 times/week for 8 weeks to 30 participants and that the Outpatient Program (IOP) would be provided 1 time/week for 10 weeks to 50 participants. So far, 13 participants in OP have received services 3 times/week for 8 weeks and 22 individuals have received IOP 1 time/week for 10 weeks.

**Progress Report 2**

864 individuals received substance use treatment services.  
70% of enrolled individuals completed at least two group sessions  
75% of participants who received services were formally assessed
Empowerment & Education Programs-General Operating

**Project Overview**
The requested funding is for general operating and operations expenses for the staff salary of the Program Support Assistant and the conference room. The Program Support Assistant is often the first person the client in crisis talks with, specifically over the phone. She screens clients and then directs them to services within Hopes Front Door (HFD) and to services provided by partner organizations. This staff member is the person who works closely with clients to educate and enroll them into HFDs educational workshops. The assistant is instrumental in conducting follow-up phone calls to those enrolled in the workshop. She will also be working to survey attendees prior and after participating in the educational events.

The funding will also be used for facility usage or rent for the conference room used for educational programs. These workshops include: Healthy Eating on a Budget; Avoiding Financial Scams; Healthcare & Money Management; grassroots recruitment events, career training; Kids/Parents Money Management Workshops.

These activities are closely aligned with our mission and the growth of our organizations. Our mission is to move individuals and families beyond crisis living and into a position to make positive, sustainable changes in their lives and in their community. In 2000, we started as a safety net agency, but within the last several years we have recognized the opportunity to move clients beyond crisis living. We anticipate assisting at least 240 people.

**Progress Report 1**
We have implemented changes in our financial literacy program to ensure several key financial topics being discussed and S.M.A.R.T. goals along with a budget were being created. In addition, our evaluation forms for workshops help participants identify lifestyle changes they can make and implement.

**Progress Report 2**
We have expanded our job readiness education services. We have created an Ask HR workshop series to help job seekers prepare for the job search, market themselves and keep/maintain employment. We are also reaching out to hard to employ populations. We are working with National Able Network to 55 years and older job seekers who often face issues related to ageism when looking for work. Overall, 94 individuals have taken part in the education programs (financial literacy; employment; well-being).
Project Overview
The Humanitarian Service Project is requesting $50,000 from the Human Service's Grant Fund to support its Senior Citizen Project. This program has been in operation since 1982, and in its current form serves 136 low-income seniors (97% of whom reside in DuPage County.) Each senior enrolled in the program receives a 90-100 lb. grocery delivery each month which contains; fresh produce, meat, bread, non-perishables, and paper goods. These deliveries are designed to provide impoverished seniors nutritious food they otherwise would have no access to, allowing them the opportunity to maintain their health, and remain independent and self-sufficient.

Progress Report 1
At the beginning of the grant period, the enrollment of the Senior Citizen Project was 136 senior citizens served monthly. As of 10/17/18, this enrollment has been increased to 138 seniors being served monthly. During the first six months of the grant, six seniors who were served have left the program due to normal attrition, and new seniors have been enrolled in their place. The 144 seniors reported below include all 138 active enrollees in the program, and the six who have left.

Progress Report 2
HSP currently delivers groceries to 138 low-income seniors through the Senior Citizen Project on a monthly basis. The information of the majority of these recipients were reflected on HSP’s first progress report. The 6 clients reflected here represent the all new clients served in the grant period after the submission of the first progress report.
**Project Overview**

Literacy DuPage proposes to provide English as a Second Language (ESL) and Adult Basic Education (ABE) instruction free-of-charge to 520 residents of DuPage County living in poverty with limited English language proficiency.

The activity aligns with Literacy DuPage’s nonprofit mission and 46 years of experience in breaking the cycle of poverty among DuPage County immigrants, refugees, and other low-income residents by empowering them, through accessible and customized English literacy tutoring, to achieve their life goals, find work, remain healthy and support their families.

Unlike any other agency providing ESL and ABE programs in DuPage County, Literacy DuPage offers instruction that is completely driven by the needs of its learners. To eliminate barriers that prevent learners from accessing other literacy programs, such as lack of transportation, childcare or work schedule conflicts, Literacy DuPage tutoring sessions are held at times and locations throughout the county that are convenient for the learner. Tutoring occurs in one-on-one and small group sessions for a minimum of two hours per week and are tailored to meet the individual’s learning needs and life goals.

To provide its services, Literacy DuPage recruits, trains, and supports 400 volunteer tutors annually; coordinates and supports tutoring pairs; refers adult learners to partner human service agencies and community based organizations for wrap around services and measures learning progress regularly.

**Progress Report 1**

The project is on track to achieve outcomes listed above. Projected client skills outcomes based on two important organizational initiatives - increased health literacy and employment literacy are on track to meet additional outcomes included in the grant application.

**Progress Report 2**

A total of 150 learners reported life skill gains in the areas of family members, workers and/or community residents. 129 gained 2,760 new skills as a family member in the areas of consumer skills and/or increased involvement in their children’s education.

91 gained 554 new skills related to health literacy.

59 gained 332 new skills in their role as an employee, keeping their jobs, and/or improving their job skills and job training.
Little City Foundation
1760 W. Algonquin Road | Palatine | 60067 | www.littlecity.org | $17,500.00

### Project Overview
Little City's CILA homes in DuPage County are located in Hanover Park: 5723 Unit Court, 5866 S. Bradley, 5993 Danby Court and in Roselle: 220 W. Irving Park Road. Since 1959, Little City has served children and adults with intellectual and developmental disabilities by providing the best options and opportunities to live safely, learn continuously, explore creatively and work productively throughout their lifetime. By inspiring, advocating and pursuing success with passion and purpose, lives are changed through hope, happiness and optimism.

In addition to residential care, we provide a portfolio of programs: job training and employment placement, foster care, adoption and home-based family support, respite care, health and recreation, a therapeutic day school and arts program. Little City serves 1,200 individuals who are of low-moderate income. Little City not only provides for their welfare, but also ensures they live, work and socialize in a safe and supportive environment. More than 60% of our adults are “seniors” and are experiencing physical changes and significant memory loss. Seventy-five percent of the 24 residents living in the DuPage CILA's are over 50 years of age, have profound challenges and require 24/7 supervision and care. We are committed to ensuring that they can "age in place" and remain in their homes as long as possible. This program ensures that they receive quality care, integrate with their community, are self-sufficient and achieve independence.

### Progress Report 1
Modifications to the program included: training staff on Awards -online case management program. This program has given us the ability to have quicker access to the data. DSPs and managers are now able to communicate changes in real time. Reporting has increased significantly in all homes. Progress on outcomes:
1) 58% met their goals in the Home domain; 2) 50% met their goals for Health; 3) 65% met goals related to Communication; 4) 85% goals for Life in the Community.

### Progress Report 2
Progress on achieving person-centered, ISP goals continues to increase. In the past 12 months, 63% of the DuPage County residents succeeded in achieving independence in their daily living; 58% progressed in the domain that focuses on healthy living; 75% obtained more economic self-sufficiency and 85% more fully integrated with others in their community. Per comments from staff, family members, guardians and the residents, this project has succeeded in achieving its goals and objectives.
**Project Overview**

Little Friends is purchasing client management software to implement throughout our human services agency. All for the purpose of better serving our clients, this software will allow direct service staff to have on-the-go access to client files to make notes and record vital information. The software will provide the ability for our staff to streamline services and care to our clients as well as more efficiently track program results and make well-informed changes to programs as needed. This software will improve our ability to keep programs up-to-date with the most innovative services by providing a clear picture of client progress toward their personalized goals.

While this is an agency-wide project, Little Friends is requesting funding for implementation for one of our four divisions our Adult Day Services Division located at Spectrum Vocational Services in Downers Grove (2302 Wisconsin Ave., Downers Grove, IL 60515). One hundred and forty-seven clients will benefit from the efficiency and management this software will allow resulting in even higher quality care.

Little Friends is a regional leader in providing services to children and adults with autism and other developmental disabilities. We collaborate across our own divisions and with other organizations to empower children and adults with special challenges, and their families, to live, learn, work, and thrive in our community.

**Progress Report 1**

The agency reviewed and evaluated six different software programs over a period of 6 months including one two-week software trial. A contract was signed to purchase a cloud-based client management system called famcare from visions server. Two people have been assigned to manage the project, modify the program and train staff. First limited live test of modified software is scheduled for 11/20/18. It is expected that outcome measure 1 will be met by second progress report.

**Progress Report 2**

The client management system, famcare, has been customized for the services we provide. Staff have been trained on its use, and all clients, including a few new ones, have been entered into the system. It is fully functional at this time. A few additional data forms will be added at a later date.
Project Overview
We are requesting funding for the Loaves & Fishes CARES Programs (L&F CARES) which includes financial assistance, car donation, resource meetings, public benefits applications, tax preparation, job search assistance, legal assistance and our Moving Up program. Through community partnerships Loaves & Fishes is also a site for PRCs computer training, CODs ELA classes, Financial Fitness through HOME DuPage, emotional counseling through SamaraCare and Fox Valley Institute and legal assistance through DuPage Legal Aid.

The mission of Loaves & Fishes is to provide food and leadership in the community by uniting and mobilizing resources to empower people to be self-sufficient. We provide families with healthy food through our choice food market and the L&F CARES programs provides assistance to help families stay housed, employed and offer other programs that help them overcome the barriers that are preventing them from being self-sufficient in meeting all their basic needs. The main goal of the merger with Naperville CARES was to provide improved services to the community by connecting more individuals to programs that will help them live healthier, more economically stable lives. The Loaves & Fishes CARES programs will serve 1,400 households (4,100 individuals). Most programs are held at 1871 High Grove Lane. Moving Up is held at St. Thomas the Apostle, 1500 Brookdale Road in Naperville, and some HOME DuPage classes are held at the DuPage County building or HOME DuPage offices.

Progress Report 1
1) 11 cars were donated in the first 6 months; even though six months have not yet passed, calls were made to the car recipients. Of the 6 that responded (55% response rate), 83% are still employed.
2) The Moving Up program begins in January so the first six months is 0. Participant and mentor interviews have begun.
3) 151 HH (498 individuals), or 47% of those seeking resources were connected with a program, many more than one. Job search support through L&F was the leading referral.

Progress Report 2
1) 21 individuals got a car during 2nd six months; survey calls were made to all recipients. 15 completed the survey (71% response rate) and 14 reported working (93%).
2) Moving Up began in January with 12 participants. 11 created smart goals and graduated (91%). 8 (73%) are being processed to join DuPage County’s Family Self Sufficiency program.
3) 249 HH's (516 residents) asked for a resource meeting; 123 HH's (366 residents) had a resource meeting with 448 referrals (over 3/HH) provided.
## Project Overview

**PROPOSED ACTIVITY:**

The LOVE Help project will operate an 8 telephone line call-in center providing education and referrals to community and safety net services to help families move forward toward self-sufficiency. Financial assistance to help families stabilize their housing situation during a temporary financial crisis is also offered. All callers are encouraged to take the next step toward self-sufficiency by participating in a 'moving forward' program offered throughout the county by local agencies. Families receiving financial assistance are required to participate in such a program, appropriate to their circumstances.

**WHO WILL BENEFIT:**

The LOVE Help project will benefit 3204 DuPage County residents in 2018. 2700 people will benefit from education about local resources providing food, clothing, shelter, counseling or other services to gain the skills necessary to move forward in their lives. Another 504 people will benefit from financial assistance to help with rent, a utility bill or car repair need. Mainly low-income families with children (67% below 30% MFI) will benefit; all races, ages and genders benefit.

**ALIGN WITH MISSION & EXPERIENCE:**

Volunteers from local churches 'staff' the call-in center which aligns with our mission 'to mobilize the church to transform lives and communities in the name of Christ'. The call-in center has operated under this model for 33 years.

The call-in center is physically located at 98 E. Chicago Avenue, Westmont, IL

### Progress Report 1

Outcome Measure 2 Goal: The majority of all referrals occur during the November to April period.

### Progress Report 2

Outcome Measure 1 Goal: 352 people were served with financial assistance to avoid eviction
Outcome Measure 2 Goal: 1,641 people were provided with community referrals
Marklund Philip Center Residential Program

**Project Overview**
Marklund’s mission is to make everyday life possible for individuals with profound disabilities. Marklund has been operating in DuPage County since its founding in 1954.

The Marklund Philip Center residential program provides for the basic needs of children and young adults with medically complex developmental disabilities and oversees the highly specialized care that addresses their unique medical and therapeutic needs. The Philip Center is a 24-hour nursing facility and is located at 164 S. Prairie Avenue in Bloomingdale, IL.

The 21 residents receive care including activities of daily living (hygiene), case management, therapy (physical, occupation, speech, recreation, music, aquatic), medical care, housing, nutrition, and socialization. Direct care staff work with the residents to help with activities of daily living. Nurses provide and oversee medical care, such as medication administration, gastronomy tube feedings, nebulizer and respiratory treatments, and tracheostomy suctioning. Marklund employs a full team of on-site therapists who schedule groups and one-on-one treatment sessions to work with residents on maintaining and improving skills. Marklund maintains a lower than required staffing ratio of 1:5 staff to residents to best meet individual needs.

Marklund expects to serve 22 individuals. (Typically, one resident passes away each year, and Marklund admits a new individual.)

**Progress Report 1**
Marklund was on track for measure 3 to reach the goal until the last two months of the reportable period. Marklund is currently in the midst of a staffing crisis. To address recruitment and retention, Marklund has secured a consultant and is implementing new practices for hiring/retaining employees.

**Progress Report 2**
Marklund hired a new therapeutic activity aid and is starting to see improvement in outcome 3. Unfortunately, with unexpected weather (i.e. snow/thunderstorms), some outings were cancelled and impacted this measure.
## Project Overview

The Metropolitan Asian Family Services (MAFS) is submitting this application for the 2018 DuPage County Human Services Grant (HSGF) to support the underserved Asian immigrant community residing in DuPage County with proposed activities of providing Basic Needs (food, clothing, furniture, medical), Case Management and Client Advocacy, and Counseling/Support/Treatment. The annual target number of clients who will benefit from the program is 300. MAFS's mission is to deliver comprehensive and integrated services to the immigrant population of Pakistan, India, Bangladesh, Sri Lankan, Nepali, and East European communities confronting cultural and linguistic barriers. MAFS has over 24 years of experience in working with Asian immigrants, providing social services, educating this population on accessing basic services and educating on how to navigate the system.

The proposed activities are aligned with MAFS's mission and core commitment to assist, educate, counsel, and empower Asian immigrants to become productive members of American Society and their community.

## Progress Report 1

Services provided to over 300 senior citizens to date. The targeted number of 300 has been exceeded and seniors continue to apply for assistance. The hours of service presently is exceeding four hours and sometimes it is six hours of services provided to an individual client. Services include taking more than fifteen clients to social security offices/completing Social Security income application; over 100 clients have received Medicaid assistance/redetermination; and Food Stamps to 70 clients.

## Progress Report 2

MAFS applied to serve under served Asian Community residing in DuPage county for Basic Needs (food, clothing, furniture, medical), Case Management and client Advocacy for 300 individuals. we have completed our target, but we want to report that we received many requests for transportation to medical appointments, and to visit other places of interest. We took them to interpret in Social security & DHS offices.
Project Overview
Metropolitan Family Services DuPage (MFSD) will deliver psychiatric evaluations, medication management, home and office based mental health assessment and counseling services to children, adults and seniors residing within the 33 DuPage Communities. The requested amount will serve 50 clients annually, all of whom reside in DuPage County. The mission of Metropolitan Family Services is to provide and mobilize the services needed to strengthen families and communities. The proposed activity aligns with our mission by making high quality psychiatric and mental health services more accessible to vulnerable populations including at-risk families, seniors and those with limited income and insurance. The proposed services also provide an opportunity to connect families with additional services available through Metropolitan Family Services, through our various community partnerships and linkage with community providers. The office-based component of this project will be available out of all of our DuPage locations including: 222 E. Willow Ave. in Wheaton, IL 60187, 209 North York Rd., Elmhurst, IL 60126, 27475 Ferry Rd., Suite 120, Warrenville, IL 60555, and 1999 W. 75th Street, Suite 102, Woodridge, IL 60517.

Progress Report 1
42 clients were served during this reporting period. 129 mental health assessments and treatment development sessions were provided in addition to 220 individual and family therapy sessions (502 hours) and 10 clients received a total of 32 psychiatric services (15 hours), including psychiatric evaluations and medication monitoring. 5 clients were discharged during this reporting period and 3 made progress toward their treatment goal. 5 seniors were treated using the IDEAS model.

Progress Report 2
10 clients were served during this reporting period. 29 mental health assessments and treatment planning sessions were provided in addition to 94 therapy sessions (113.5 hours). 8 clients received a total of 24 psychiatric services, including psychiatric evaluations and medication monitoring (16 hours total). No clients were discharged during this reporting period therefore 0 clients were reported in outcome measure 1 in question #5. 1 senior was treated using the IDEAS model.
<table>
<thead>
<tr>
<th>Midwest Shelter for Homeless Veterans, Inc.</th>
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<td>433 S. Carlton Ave.</td>
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| **Project Overview**
Midwest Shelter for Homeless Veterans (MSHV) requests $50,000 to help fund salaries & benefits for the House Managers at the LCpl. Nicolas Larson Home for Veterans (Larson Home) located at 119 N. West Street in Wheaton. The Larson Home has provided transitional housing, food, clothing and supportive services to qualifying veterans since 2007. Supportive services can include: case management, counseling, relapse prevention and employment/job development programs.

Last year, we modified our programming into 2 models to better align with the VA's Housing First philosophy that focuses on rapidly securing permanent housing with the goal of ending veteran homelessness. 1) The Bridge model provides short-term shelter to veterans who are permanent-placement housing applicants. This helps veterans to secure permanent housing while allowing access to voluntary supportive services. 2) The Low Demand model employs a harm reduction approach, which does not require mental health treatment or sobriety as a stipulation for admission or continued stay. Low-income (under 50% AMI), homeless, male veterans, who served as active military and have not been dishonorably discharged are the target beneficiaries. Our annual target number of clients is 7.

MSHV has been successfully helping veterans move out of homelessness into permanent housing while offering relevant, quality supportive services for over 10 years. Both of these programs align with this mission and experience.

**Progress Report 1**
In the past six months 12 veterans entered the program. 7 veterans exited the program but only 6 of those 7 completed the program and there are currently 5 veterans still enrolled.

**Progress Report 2**
For the year we served 19 vets, exceeding goal of 7. The adopted VA Bridge Housing/Low Demand models resulted in vets moving thru program quicker than projected. Of 19 served-5 remain at Larson; 14 exited. 11/14 (79%) completed program-3 who didn’t complete left without consulting staff & could not be contacted, or were discharged for rule violation; 10/11 (91%) exited to permanent housing. 7/11 (64%) had jobs or increased income at exit; rest maintained income & qualified for SSVF or HUD-VASH.
### Project Overview

The proposed activity will provide education and support services to adults with mental illness who need comprehensive follow up to achieve recovery and become self-sufficient. This includes supplementary services to clinical care, such as weekly support groups and drop in centers, mentoring sessions with peer specialists, and education classes to create a recovery plan. Beneficiaries are adults who are at high risk of sliding into homelessness, prone to repeated relapses and hospitalizations, or adults who have involvement with the criminal justice system due to mental illness. Families and caregivers of individuals with mental illness also benefit from NAMIs education classes and weekly support groups. Services are delivered at various locations in DuPage County:
- All 6 area hospitals
- The Community Center in Wheaton and Drop-in centers in Naperville and Westmont
- Other nonprofit organizations (Hopes Front Door, People’s Resource Center, Public Libraries)

In FY19, NAMI plans to deliver services to 7,850 individuals and families affected by mental illness with funding from this grant.

The guiding mission of NAMI DuPage is to improve the lives of people with mental illness and their families through education, support, and advocacy. For the last 32 years NAMI DuPage has addressed the varying needs of individuals and families affected by mental illness in DuPage County from crisis through recovery. In FY17 more than 28,500 individuals accessed NAMI’s services.

### Progress Report 1

Fourteen new peer counselors completed training in October (4 family peers; 10 individual peers) The PD Connect Program provided 4 training presentations to "security" staff at 4 local churches reaching approximately 120 individuals. The first job readiness class of the fiscal year began its 6-week session in October.

### Progress Report 2

During the grant period NAMI DuPage continued to deliver its core education and support services to individuals and their families who are affected by mental illness. NAMI also continued to increase mental health awareness and reduce stigma in DuPage County through its community education presentations.

In September NAMI implemented a pilot project, in collaboration with Advocate Good Samaritan Hospital, that places Peers in the Emergency Room (ER) during higher demand hours (3pm to 8pm.)
Naperville Elderly Homes Inc.   

| 310 West Martin Ave. | Naperville | 60540 | www.NapervilleElderlyHomes.org | $3,757.00 |

**Project Overview**

Naperville Elderly Homes provides affordable housing for low income seniors. Up to 130 seniors with low incomes who live in Naperville will benefit from these essential services. Demand for these services is consistently high: we currently have a waitlist of 129 people.

This project is directly aligned with our mission to provide the best rental housing value for low income senior citizens in DuPage County, thereby allowing them the option to live independently. We want our residents to have the opportunity to create lives of meaning. We strive to provide access to food and social activities for our residents. Our driver provides transportation three times per week on a fully accessible bus for up to 20 residents per time, to multiple area grocery stores, including: Jewel, Aldi, Casey's, Mariano's, Trader Joe's, and Meijer's. Our social director provides a wide range of social activities--birthday and holiday celebrations which include meals; movies, Bingo, musical entertainment, exercise classes, and offsite trips to Farmers' Markets, concerts, lunch, shopping and much more. Up to 80+ residents will participate in one or two social events per month.

**Progress Report 1**

128 low-income seniors were given the opportunity to lead independent lives.

**Progress Report 2**

This year, we distributed one $80.00 gift card to all of the residents in August 2018. We did not have sufficient funds to do a second gift card for all of the residents. Because of that, we have tried to increase the number of healthy snacks and meals at social events, and are planning to add a regular bus trip to Loaves and Fishes for distribution, in addition to what they provide onsite. Each resident also gets a small gift card to Walmart, Jewel or Trader Joe’s on their birthday.
### Northeast DuPage Family and Youth Services

<table>
<thead>
<tr>
<th>3 Friendship Plaza</th>
<th>Addison</th>
<th>60101</th>
<th>n/a</th>
<th>$7,000</th>
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#### Project Overview
Northeast DuPage Family and Youth Services (NEDFYS) is a community-based organization providing high quality, low cost social services to individuals and families throughout DuPage County. NEDFYS specializes in providing crisis intervention, prevention programming, and individual and group counseling for at-risk youth, including youth with mental health needs and those involved with the juvenile justice system. NEDFYS works with students from local area elementary, junior high, and high schools with a variety of identified social-emotional and psychological needs.

NEDFYS seeks continued support of the SPARCS program (Structured Psychotherapy for Adolescents Responding to Chronic Stress), a group intervention for adolescents responding to chronic stress and to expand our mental health services and supports to include additional group-based, trauma-informed cognitive behavioral interventions for 50 youth. The target population for these programs are those youth exposed to and/or victimized by adverse experiences (abuse, loss, divorce, community violence, family violence) and may exhibit symptoms of trauma, such as poor decision making and communication skills, mental health conditions such as depression and/or anxiety, substance abuse, and poor impulse control. These experiences often interfere with traditional academic skills that require language, memory and executive function, leading to academic failure and maladaptive, antisocial behaviors.

#### Progress Report 1
All programming will be implemented from January - May 2019. Program planning commenced in August and will continue through the start of program implementation.

#### Progress Report 2
All youth who participated in our individual and group counseling programs reduced at least one risk factor and increased at least one protective factor as indicated on the Youth Assessment and Screening Instrument (YASI).
### Project Overview
Outreach Community Ministries (OCM) offers case management (CM) services in the communities of Wheaton/Glen Ellyn and Carol Stream. Through our affiliate agency, Outreach Community Services, CM services are also provided in Warrenville. In total, this program will impact 1100-1300 at-risk individuals in DuPage County with case management services using the casework framework of engagement, assessment, case planning/intervention, and evaluation. Depth of services will be dependent on client needs and agency resources. We will distribute limited financial assistance funds for homeless prevention and emergency needs, provide basic budgeting and financial goal-setting assistance, and assist clients in accessing basic supports, i.e. food stands and LIHEAP, with the outcome goal of increasing clients' financial self-sufficiency and stabilizing their housing.

The requested HSG funds will support a portion of case managers' time for services provided through our offices located at 122 W. Liberty Drive in Wheaton and 345 S. President Street in Carol Stream. OCM has been serving at-risk youth and adults in DuPage County since 1973. Family Stabilization and Youth Development are the framework for all our programs. Outreach strengthens families, adults and youth through a commitment to community-based case management services in at-risk neighborhoods and a holistic model that provides a comprehensive and accessible array of services.

### Progress Report 1
We are on track to meet the projected outcome by the end of the grant period.

### Progress Report 2
We were slightly lower than projected in meeting the outcome for the last six months only. 286 of 691 = 80%. For the full year, 977 of 1080 clients met this outcome for a total of 90% of clients being able to access services.
Parents Alliance Employment Project

Project Overview

Parents Alliance Employment Project (PAEP) proposes to provide job readiness training to individuals with disabilities to assist them in overcoming barriers and become gainfully employed. The annual number of clients served through the project is 10. The mission of PAEP is to improve the lives of people with disabilities through individualized employment services. PAEP provides career counseling, job training/preparation, job development, job placement, and job coaching to individuals with disabilities to help them become self-sufficient and independent. As a partner within the workNet DuPage Career Center located in Lisle, PAEP is the main organization within the agency that provides services to specific to individuals with disabilities. As a result of the project, PAEP will help people with disabilities develop career plans, enter into and retain employment within the community.

Progress Report 1

All three participants were highly satisfied with services through the program. PAEP also conducted outreach of services to 5 local resource fairs.

Progress Report 2

Seven participants overcame barriers to employment and were linked to appropriate employment resources and became gainfully employed as a result of the services provided.
Project Overview
PRCs Jobs, Computer Literacy, Training and Access (JCLTA) program promotes self-sufficiency for low-income DuPage residents. This is accomplished by providing free computer classes and certifications for adults, access to free refurbished computers, free computer repairs, job coaching, and supportive social services. The JCLTA program serves individuals who are unemployed or underemployed. 95-100% of clients are low-income, with 75% considered Extremely Low Income as defined by HUD (0-30% of MFI). The average client in JCLTA programming is nearly 50 years old, has some post-secondary education, and experiences multiple barriers to employment. While participants are generally adults, benefits such as improved wages and stability extend to the entire household. PRC's target number of clients served by PRC's JCLTA program during FY18 is 5,000 people.

The mission of PRC is to respond to basic human needs, promote dignity and justice, and create a future of hope and opportunity for the residents of DuPage County, Illinois through discovering and sharing personal and community resources. PRCs programming helps people meet their basic needs and provides education and training to lift families out of poverty. The JCLTA program helps financially empower families by providing free education and training relevant to the current job market. JCLTA clients are connected as needed to PRC's other programs to meet their basic needs.

Progress Report 1
554 computer class registrants earned 311 completion certificates. 99% of surveyed students reported PRC classes improved their computer skills, and 86% of surveyed students searching for work reported PRC classes helped them search for better employment.
Of 79 clients that received job mentoring, 45 secured new employment.
510 free computer repairs and maintenance services were administered, and 76.4% of surveyed students reported their home computer is used at least once per week.

Progress Report 2
607 computer class registrants earned 284 completion certificates. 99% of surveyed students reported PRC classes improved their computer skills, and 90% of surveyed students searching for work reported PRC classes helped them in their search.
Of 92 clients that received job mentoring, 30 secured new employment.
510 free computer repairs and maintenance services were administered, and 78% of surveyed students reported their home computer is used daily.
### Project Overview
This project promotes self-sufficiency of clients by helping low income households to overcome obstacles to meeting their basic human needs for which a legal solution exists. This project helps protect vulnerable low-income families improperly denied needs-based benefits such as Medicaid and food stamps, or who are wrongly denied access to affordable housing. This project also promotes prevention in that representation will be provided to prevent evictions.

The services provided include fact-finding, legal research, legal analysis, individualized legal advice, preparation of witnesses, preparation of memoranda of law, representation of clients before administrative agencies and tribunals, as well as courts of law. Legal services help clients to retain or obtain subsistence income, access to necessary medical care, and decent and affordable housing. Demand for these services has remained steady. This project aligns squarely with PSLS’ mission, which includes providing legal advice and representation to protect basic human needs. Obtaining and securing public benefits to provide a steady source of income, access to medical care, and securing access to safe and affordable housing are all basic human needs.

The annual target number of households is 335.

### Progress Report 1
122 low income households reported understanding the legal advice they received related to public benefits and housing issues.
7 low income clients obtained or retained income or medical benefits as a result of representation.
2 low income households facing eviction obtained favorable settlements or decisions preventing imminent eviction.

### Progress Report 2
60 low income households reported understanding the legal advice they received related to public benefits and housing issues.
8 low income clients obtained or retained income or medical benefits as a result of representation.
3 low income households facing eviction obtained favorable settlements or decisions preventing imminent eviction.
### Project Overview

A DuPage County HSGF award will benefit the people with disabilities served by RGA's residential programs. It is the mission of Ray Graham Association (RGA) to "create opportunities that empower people with disabilities to reach, grow and achieve". RGA's team supports people with developmental disabilities to set and achieve life goals and to live their lives as fully included members of their communities. Residential programs allow people to access all of the services and amenities DuPage County offers its residents. This proposed activity will benefit 222 people who live throughout DuPage County in homes owned and managed by RGA with full time (24X7) staff support. The project will be conducted at the following program sites:

- Addison (236 Hale St, 529 S Lincoln, 145 S Vista, 50 S Fairbank (note: the campus on Fairbank is made up of six homes; up to 100 people reside here); Bensenville (3N575 West St); Bloomingdale (5N641 Abilene Trail, 168 S Circle); Downers Grove (6725 Briargate Dr, 3224 Venard, 5729 Dunham Rd, 4109 Williams); Elmhurst (188 E Park); Hinsdale (5621 Monroe); Lombard (533 N Grace, 660 N Ridge, 229 E View St, 117 E Wilson); Naperville (52 Starling Lane, 32 Swift Lane); Roselle (439 Lawrence); Villa Park (515 W Elm St, 305 N Princeton); West Chicago (30W572 Mulberry) and Woodridge (2808 Kinkaid, 6318 Winston Dr)

In 2018, RGA will transform its medication administration system. DSP salaries will benefit from a grant award.

### Progress Report 1

RGA is currently still in process of selecting the new medication management tool that will be implemental to assist the DSP in their roles of serving RGA developmental disabled population and have narrowed the field to two renowned software suppliers. RGA's dedicated direct service providers (DSP) are providing top notch care for the people RGA serves.

### Progress Report 2

The meds management system has been rolled out to more CILAs (Community Integrated Living Arrangement) which allows our direct service providers (DSPs) more face time with the people that RGA serves thus allowing for the person-centered care that RGA is acclaimed and accredited by organization like CQL. The new dispensary system has proven to reduce the rate of human error in timing of medicine being dispersed and doses being all together forgotten.
## Samaritan Interfaith Counseling Center, Inc. DBA SamaraCare

<table>
<thead>
<tr>
<th>Address</th>
<th>City</th>
<th>Zip</th>
<th>Website</th>
<th>Funding</th>
</tr>
</thead>
<tbody>
<tr>
<td>1819 Bay Scott Circle, Suite 109</td>
<td>Naperville</td>
<td>60540</td>
<td><a href="http://samaracarecounseling.org/">http://samaracarecounseling.org/</a></td>
<td>$15,000.00</td>
</tr>
</tbody>
</table>

### Project Overview

For 46 years SamaraCare has been providers, educators and advocates for progressive mental health counseling for people of all ages. Expertise, compassion and spirit-led care have always been at the heart of our services as we lead people to live life to the best of their ability and increase self-sufficiency.

Our offices in Naperville and Downers Grove serve all of DuPage County. We provide fee subsidized counseling, educational programs and a confidential on-line screening. During this grant period, we will deliver at least 5812 hours of therapy to 465 clients and their participating family members for a total of 597 served, 15 programs and 275 screenings. Our MHAP serves those who cannot afford the full cost of care. A Fee Subsidy Scale and Alternate Fee Subsidy Application determine program eligibility. Clients range from as young as 2 years old to over 92 yrs. old and deal with a broad range of issues including depression, anxiety and PTSD. We serve the Latino community with bilingual and bi-cultural staff.

SamaraCare also delivers services on site at Loaves & Fishes Community Services (L&F) located at 1871 High Grove Ln, Naperville, IL 60540. We provide, at no cost to the client, highly-qualified, doctoral level students in clinical psychology who are closely supervised by SamaraCare clinical staff, to offer mental health care for those who would otherwise be unable to access care. We will deliver at least 170 hours of clinical services to 104 people at this site.

### Progress Report 1

For 6 mos period, SamaraCare served 301 participating clients (265 clients plus family members and 36 L&F clients). It provided fee subsidies through the MHAP to 213 primary clients and 36 L&F clients. As of 10/31/18, a sampling 80 clients, who had either completed 10 sessions or ended treatment, indicated improvement in their GAF scores.

### Progress Report 2

For grant period, SamaraCare provided fee subsidy assistance to 378 primary (unduplicated) clients and 85 Loaves & Fishes clients. The number served is less than the 465 primary clients and 104 L&F clients forecast, due in part to reductions in funding from several grant sources, as well as professional staff shortages due to moving on/retirement and a building construction project that impacted available counseling space for a 6-month period. 201 clients (53%) reported improvement in GAF score.
Project Overview
Serenity House will continue to expand its Rebuilding Family Systems program which is designed to assist in family reunification for parenting mothers, fathers, as well as young adults who have become estranged from their families. Research by the Child Welfare Information Gateway indicates that family engagement is critical to achieving the ultimate goal of family reunification. Rebuilding Family Systems provides parenting education for parents that include children and other family members as well as reunification education for young adults, estranged from their families. Clients participate in integrated substance use disorder counseling and family education/counseling. This includes weekly individual sessions and group sessions, monthly family nights and quarterly family reunification activities with an emphasis on socialization, education and reunification. The Rebuilding Family Systems program will serve 102 clients. The proposed activities align with Serenity House’s mission and experience as follows:

For over 30 years, Serenity House has expanded its substance use disorder treatment in DuPage County to meet the growing needs of this opioid epidemic. Serenity House provides services to 240 men and women through programs focused on a comprehensive approach to substance abuse treatment. Serenity House’s goal is to give clients the tools to reintegrate as self-sufficient, productive members of their communities while improving the quality of life for their families.

Progress Report 1
Extended Care Facility men and women clients participate in monthly family dinners that includes an education series. The family dinner provides an opportunity for clients and families to reengage and practice learned skills. On August 30, 2018 clients and families participated in an Epidemic Awareness Event that involved "Narcan" training and family speakers. In late summer, a family picnic that involved family reunification, food and family games.

Progress Report 2
This grant provided the opportunity for monthly dinner events with family. The clients have a sit dinner with their families. Then the families socialize and attend a former education conducted by seasonal therapist. The grant also provided the opportunity to have a holiday party for clients and families. There has been 3 Narcan trainings with families having an opportunity to attend. SH Overdose Awareness Day provided an opportunity for clients & families to attend education and activities.
### Project Overview

Founded in 1986, Sharing Connections is a 501(c)3 organization operating out of a 9,000 square-foot Downers Grove warehouse to collect and sort donated, new and gently-used furniture, home furnishings, clothing, cleaning and personal care supplies, and holiday toys for distribution to low-income individuals who have secured housing through their social services case workers, but have little or no means for obtaining the items needed to create safe and healthy home environments for themselves and their families. Our mission is "to share good things with good people" and our vision is to ensure that "tonight, everyone eats at a table and sleeps in a bed. We work with more than 7,000 people in and around DuPage County each year who are the previously homeless, domestic violence survivors, veterans, refugees, immigrants, those living in poverty, and those recovering from fire/flood. Each client is assessed a $50 fee so that they have "purchased" the items and take ownership of their participation. Each client also receives a Resource Card (English/Spanish) with information on rent, utilities, food, employment, and healthcare. Sharing Connections is often the last step on their journey to self-sufficiency.

We forward donated items that cannot be distributed to our clients to other community organizations in order to help them further their missions, and we forward any goods that do not meet our quality standards to recycling companies who in turn compensate us for those goods.

### Progress Report 1

In 2017, we began to focus on training more agents from those agencies directly impacted by staff reductions as a result of State budget cuts in order that those agencies may continue to offer our services to their clients here in DuPage County. That effort continues, and as a result the number of DuPage County residents served between May 1, 2018 and October 31, 2018 (2,046) is almost twice that of the number of clients served during the same period last year (1,059).

### Progress Report 2

Our efforts to train more human services agents representing their agencies in DuPage County have resulted in a continued increase in the number of county residents benefitting from our services. Our goal for the entire grant period of May 1, 2018 through April 1, 2019 was to serve 4,500 DuPage County residents. We served 4,449 residents between November 1, 2018 and April 30, 2019 with furniture, home furnishings, clothing, new toys, and more during the second half of the grant period alone.
<table>
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<tr>
<th>Project Overview</th>
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<tr>
<td>Spectrios has provided visual rehabilitation services in Wheaton, IL since 1986. Our mission assists children and adults with visual impairments that cannot be corrected surgically, medically or with conventional glasses. (Also known as low vision) Also served are those at risk for severe vision loss due to a genetic predisposition, a medical condition such as diabetes or who are in the beginning stages of conditions such as macular degeneration or glaucoma. We empower individuals with vision loss, to optimize their visual capabilities and remain independent through participation in our vision programs. Doctors are residency trained in the specialty of low vision rehabilitation. Our approach to vision loss treats the whole person so patients not only see better but feel better about themselves. This grant will provide approximately 167 DuPage County residents ages 4 and older, who are in the extremely low or very low-income level on the HUD Chart with access to the following services: Low vision patients - Free low vision eye exams, a prescription for glasses if needed, counseling to cope with their visual impairment, training in daily living skills, assistive technology training, education regarding their vision loss. At risk patients: Comprehensive eye exams, a prescription for glasses, if needed, education on the importance of annual eye exams, risk factors for vision loss, healthy habits for good vision.</td>
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<th>Progress Report 1</th>
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<tr>
<td>30 patients received either a low vision exam or comprehensive exam if an at-risk patient. 9 of 17 low vision patients discussed coping skills with the doctor or counselor.</td>
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<tr>
<th>Progress Report 2</th>
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<tbody>
<tr>
<td>8 of 12 low vision patients discussed coping skills with the doctor or counselor. During the grant period, 58 patients received either a low vision exam or comprehensive exam if an at-risk patient. One patient was identified with glaucoma and referred immediately to an ophthalmologist to prevent further vision loss. Over half of the at-risk patients had diabetes and were counseled on how uncontrolled sugar levels can cause blindness and other serious health issues.</td>
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Adolescent Family Strengthening

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<td>Teen Parent Connection serves the unmet needs of an at-risk population: teenage parents (ages 12-22) and their children (ages 0-5). For more than three decades, TPC remains the only agency in DuPage County solely focused on teen pregnancy, parenting, and prevention. Our mission is &quot;to serve the community through education on the realities and responsibilities of teenage pregnancy and through long-term support to adolescent parents for their development of self-esteem, parenting skills, and empowerment toward self-sufficiency.&quot; Our Family strengthening programs address the unique needs of pregnant and parenting teenagers by providing a continuum of care - offering support from before birth and through their child's first five and most formative years of life. These programs offer families a long-term continuum of support and education, including: childbirth education classes, home visitation services, parent support groups, individual and family counseling, and a parent's pantry. The target number of clients to be served this year is 520. Each one of these programs is designed to positively impact parental knowledge and behavior, decrease stress, improve family functioning, and increase access to resources. When compared to national averages, Teen Parent Connection participants experience remarkably positive outcomes, including a significant decrease in risk factors associated with family violence, child abuse, and neglect.</td>
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<td>Parent comments on how their life has improved since beginning the program:</td>
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<tr>
<td>&quot;I learned a lot about my pregnancy and received support during my labor.&quot;</td>
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<tr>
<td>&quot;Housing, transportation, mental health, and work.&quot;</td>
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<tr>
<td>&quot;I have become a stronger, more independent person and am more confident in parenting.&quot;</td>
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<tr>
<td>&quot;I'm better able to cope with stress.&quot;</td>
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<tr>
<td>&quot;I'm more motivated and have goals.&quot;</td>
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<tr>
<td>&quot;I've furthered my education.&quot;</td>
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<tr>
<td>&quot;TPC helped me overcome the fear of failing as a parent.&quot;</td>
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<th>Progress Report 2</th>
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<tr>
<td>&quot;I've learned about how my child is developing and how to cope with my anxiety.&quot;</td>
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<tr>
<td>&quot;I feel this program has helped me grow into a better person- better able to handle stress.&quot;</td>
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<tr>
<td>&quot;More independent and confidence.&quot;</td>
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<tr>
<td>&quot;I'm no longer homeless.&quot;</td>
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<tr>
<td>&quot;Budgeting, education, responsibility, and health.&quot;</td>
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<tr>
<td>&quot;My patience and just my attitude as a person has changed. I'm more positive than ever before.&quot;</td>
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# The Community House

415 W Eighth Street  |  Hinsdale  |  60521  |  www.thecommunityhouse.org  |  $3,757.00

## Project Overview

The Community House Counseling Center is requesting $50,000 to fund the continued provision of vital outpatient mental health care to under-served populations including those who are uninsured and live below 80% of the median family income (MFI) in DuPage County. As a community mental health provider, we serve children, adolescents, adults, and seniors. The Counseling Center provides weekly psychotherapy for all clients, including those with extremely low or low-socioeconomic status, as determined by the Median Family Income Levels for DuPage County. All modes of treatment are available: individual, group, couples, family, and parent education. Requested funds includes support of the low-income clients we serve.

98% of the 80 clients (FY18) served in this program are DuPage county residents with 79% of those clients of extremely-low to median income. The project aligns with the overall mission of The Community House (TCH): "to build community through inspired learning, social impact, and life enriching experiences."

The program will serve 150 annually. Services are located at TCH and at Willowbrook Corner, 16w610 Honeysuckle Rose Lane, Willowbrook, IL, 60527.

## Progress Report 1

For outcome measure #2, our sample size was smaller than usual as there were only three groups that occurred during the reporting period.

## Progress Report 2

13 of 14 (92%) participants completed the 4-week assessment phase and reported that they have acquired a preliminary understanding of emotional, behavioral, and emotional factors that contribute to their difficulties.
Turning Pointe Autism Foundation
1500 W. Ogden Avenue  |  Naperville  |  60540  |  turningpointeautismfoundation.org  |  $3,757.00

Project Overview
Thank you for your generous commitment to giving back in your local communities. Turning Pointe Autism Foundation appreciates your willingness to hear from organizations like ours and it is our sincere hope that you will consider to continue funding our truly hard working students who learn with autism.

Celebrating our 11th Anniversary in 2018, Turning Pointe proudly operates two schools. One that serves as a therapeutic day school for students in junior high and high school and another that teaches job and life skills to students of college age. We have reached this hallmark because of the generous support of organizations like yours. Together, we continue to assist children, individuals and families as they navigate the lifelong impact of autism. Any grant support in response to this proposal will be used to carry out this mission through our Career College program.

At this time we are requesting a generous $30,000 grant to support adult students learning with autism as they find meaningful careers through our Career College. The annual target number of clients for Career College and Summer Copes is 20. Their employment buoy their entire family’s circumstances as well as uplifts the morale of the businesses where they find placement. It is a winning combination for strengthening the social safety net of our community.

Progress Report 1
All of the Career College students will receive an interview with a corporate partner. It is the goal to have all graduates employed at the end of the program and that they all will master the measurable curriculum. Mentor support is also provided to new graduates as well as students from previous classes.

Progress Report 2
All of the Career College students will receive an interview with a corporate partner. It is the goal to have all graduates employed at the end of the program and that they all will master the measurable curriculum. Mentor support is also provided to new graduates as well as students from previous classes.
Project Overview
UCP Seguin's CLIMB program provides a full range of employment, vocational, and life skills training services. In the past year, it has served 40 adults with developmental disabilities, and for this year, it expects to serve at least 40 adults with such disabilities. Participants are of a wide range of ages, but many have recently transitioned from secondary special education programs.

This program supports them in "taking steps up the ladder of success" in several vital areas of life. Employment services and vocational experiences include food preparation training and job readiness training, placement, and coaching supports in community worksites and in UCP Seguin's two Seguin Enterprises businesses. Life skills and other training services include: acquisition of money handling skills; health; reading; computer literacy; community safety; cooking; exercise and movement therapy; arts enrichment; horticulture therapy; daily living skills enhancement; communication and social skills training; and, activities that provide real-life interactions with other people.

The acquisition of these skills is critical if participants are to "achieve their potential, advance their independence, and act as full members of the community" - the three key tenets of UCP Seguin's mission. UCP Seguin has provided such services since the 1980's. In 2017, the program moved to its new facility at 17-19 East Park Boulevard in Villa Park. This larger space serves 40 participants annually.

Progress Report 1
During the past six months, UCP Seguin CLIMB served 42 individuals, slightly more than the 40 persons projected in the original application. The CLIMB center in Villa Park has continued to serve as a well-located base of operations to address program goals for people with developmental disabilities, with access to multiple community venues (work/volunteer sites, educational venues, fitness activity sites, etc.), while also offering safe, accessible and functional environments within the center.

Progress Report 2
During the past six months, UCP Seguin CLIMB served 42 individuals, slightly more than the 40 persons projected in the original application. The CLIMB center in Villa Park has continued to serve as a well-located base of operations to address program goals for people with developmental disabilities, with access to multiple community venues (work/volunteer sites, educational venues, fitness activity sites, etc.), while also offering safe, accessible and functional environments within the center.
**Wayne/Winfield Area Youth/Family Services (WAYS)**

<table>
<thead>
<tr>
<th>Address</th>
<th>City</th>
<th>Zip</th>
<th>Website</th>
<th>Funding</th>
</tr>
</thead>
<tbody>
<tr>
<td>27W031 North Avenue</td>
<td>West Chicago</td>
<td>60185</td>
<td>ways4change.org</td>
<td>$3,757.00</td>
</tr>
</tbody>
</table>

### Project Overview
WAYS overall agency mission targets growth of youth and families to improve community life, mostly working with low-income families with high-risk youth. WAYS began a summer day camp program in 2006 to address the need for low income families that would be faced in summer with choosing between giving up low income jobs or finding an affordable, safe place for their children. Most of WAYS' clients still could not afford camp since 58% of WAYS clients receive sliding scale services and are at the 30% MFI level.

In Camp 2018, WAYS will again provide at least 12 scholarships toward summer day camp that targets the lowest-income, high-risk families at 30% MFI, that are trying to become or maintain self-sufficiency while working at minimal wage jobs. In Summer 2017, 14 slots were filled by the 30% MFI group. In addition, camp addressed the need of single parents and clients in moderate income categories who would have been reduced to lower MFI categories had they had to stop working over the summer. In Summer 2018 job readiness and career exploration programming will teach youth about concepts such as communication, teamwork, problem solving, and critical thinking recommendations toward the long-term goal of self-sufficiency. Through field trips, guest speakers, and job skills lessons, youth will learn about the education and training necessary for a variety of different jobs, as well as what daily responsibilities for those jobs include.

### Progress Report 1
Camp was completed August 17, 2018

### Progress Report 2
18 youth from low income families at risk of losing self sufficiency had supervision over the summer while parents maintained their jobs

18 youth received nutritious daily meals

18 youth received programming toward their own eventual job readiness
Project Overview
West Suburban Community Pantry (WSCP) offers food for the hungry and resources to empower persons to improve their quality of life. Our vision is a community without hunger. WSCP conducts on-site food distribution 5 times/week (Tuesdays 8:30-11:30 AM and 1:30-3:30 PM, Thursdays 8:30-11:30 AM and 5:30-7:30 PM, and Saturdays 8:30-11:30 AM). In late Jan. 2018, WSCP transitioned from a traditional pantry model to a client choice model. Now, twice/month, during the Pantry’s regular distribution hours, eligible clients browse the aisles and make their own choices about which food and grocery items they will bring home with them.

In addition, WSCP connects clients to supplemental services including:
- Meals, snacks, & Weekend BackPacks for more than 420 children in 6 school districts
- Grocery delivery for 25 homebound seniors
- Referrals to job assistance and other programs that encourage self-sufficiency as well as enrollment in benefits programs

In FY17, WSCP distributed 1.38 million pounds of food to clients of all ages (48% adults, 12% seniors, and 40% children); 74% of WSCP clients were extremely low income (0-30% MFI), 22% were very low income (31-50% MFI), and 4% were low income (51-80% MFI). WSCP respectfully requests a grant of $50,000 from the DuPage County Human Services Grant Fund for ongoing food distribution and enhanced supportive services to approximately 39,000 low-income residents of DuPage County during the May 2018 - April 2019 program year.

Progress Report 1
Food Distribution: From May-Oct. we served an average of 3,749 clients per month. (above our projection of 3,250 clients/month). Case Management: We helped client’s complete SNAP, Access DuPage, LIHEAP applications and referred clients to Sharing Connections, Repeat Boutique, Hope’s Front Door, Goodwill Workforce Connection, and connected clients to assistance with housing, rent, healthcare, and baby care needs. Senior Home Delivery: Our reach has grown steadily; we now serve 27 seniors/month.

Progress Report 2
Food Distribution: In the 1st six months we served 22,494 individuals and in the 2nd six months we served 24,019 individuals (total: 46,513; average 3,876/month). Case Management: In the 1st six months we served 30 clients and in the 2nd six months we served 42 clients (total: 72 clients received case management services). Senior Home Delivery: In the 1st six months we served 27 seniors and in the 2nd six months we served an additional 5 (total 32; average: 29.5 seniors served/month).
<table>
<thead>
<tr>
<th>World Relief DuPage Aurora</th>
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<tr>
<td>191 S Gary Avenue, Suite 130</td>
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**Project Overview**

World Relief DuPage (WRDA) is a not-for-profit agency that resettles refugees in DuPage County. A refugee is person forced to flee his/her country because of persecution, war, or violence. They often arrive in the U.S. after going through many traumatic experiences.

The mission of WRDA is to, together with the community, holistically serve the most vulnerable, empower refugees and their families to become fully-functioning, integrated participants in society. For the last 19 years WRDA Counseling Center has been specializing in refugee mental health. We are uniquely positioned within resettlement agency having direct access to refugees and their families, collaborating with other WRDA departments and utilizing other CC programs. Majority of resettled families are able to make an adequate adjustment and reestablish their lives. The activities proposed by this project are aimed to serve those individuals and families, who are struggling and need additional support to heal and overcome barriers in adjustment. WRDA will provide counseling services for 20 families from Middle East, Africa, Eastern Europe and East Asia, whose members experienced severe trauma in their prospective home countries, and display psychological symptoms that interfere with the wellness and ability to become self-sufficient.

**Progress Report 1**

There are some changed in demographics and more Asian families have been arriving during this period. In addition the number of large families that WRDA historically used to serve has been decreasing and therefore our projection regarding number of family members has been affected.

**Progress Report 2**

World Relief DuPage has served a significantly higher number of single cases this fiscal year, compared to prior fiscal years. This has resulted in a higher number of single individuals seeking counseling over families seeking counseling, which is reflected in WRD's exceeding of Outcome Measure 2 while seeing lower than expected results for Outcome Measure 1.
### Project Overview
To improve the health and social well-being and self-sufficiency of the under-served elderly Asian population in DuPage County, Xilin’s project proposes to provide the following activities: Assist low-income families with applying for social benefits, basic medical checkups and screenings for the uninsured, and ESL classes to help new immigrants improve their language abilities.

The beneficiary population is new Asian senior immigrants who are 1) low-income, 2) uninsured, 3) lack English proficiency and lack means of reliable transportation, 4) and unable to access to social benefit programs.

We propose to provide at least 650 units of service to 300 unduplicated individuals. Xilin Association has served the Asian community in suburban Chicago for over 27 years. Our experience with social services in this field gives us a culturally relevant advantage to address the needs of the target population.

This project is appropriated aligned with Xilin’s mission: to promote and improve the healthy transition of Asian immigrants into American society; provide Asian language and arts programs; initiate and develop community events and activities to promote Asian heritage and cross-cultural experiences among Asian Americans and other communities; and encourage interest and active involvement of the Asian community in the U.S. political process, economic development, and cultural affairs.

#### Progress Report 1
We had successfully recruited and scheduled mammogram screening for 23 women who have no insurance. We provided the free medical checkups to 125 people in total, free flu shots to 34 of them, and bone density to 101 clients.

#### Progress Report 2
For the second half of the funding year, we provided 7 outreach activities at Wheaton and Westmont People's Resource Centers. We served 74 people in total at the centers. We also attend the Public Health Fair in Addition where we provided service to 65 people in need. 27 women had mammogram screenings.
**Support for LGBTQ Youth in DuPage County**

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<tr>
<th><strong>Project Overview</strong></th>
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<td>Youth Outlook will provide the following activities in DuPage County in direct service to LGBTQ+ youth, serving 375 youth in the next year:</td>
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<td>- Drop-in centers for LGBTQ+ youth with programs that focus on physical and mental wellness, self-esteem, HIV/STI prevention, healthy relationships, and leadership development.</td>
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<td>- Transcend, supportive programs for trans+ youth.</td>
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<td>- Thrive, a group for caregivers/parents of LGBTQ youth aimed at strengthening family bonds and understanding.</td>
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<td>- Training for local middle schools who are interested in starting after-school Gay Straight Alliances at their schools.</td>
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These programs fit into Youth Outlook’s mission of celebrating, empowering, advocating for, and providing services to meet the ever-evolving needs of LGBTQ+ youth and their families, friends, and communities. Our youth programs facilitate personal growth and the development of a positive identity for LGBTQ+ young people and helps them avoid risks such as substance abuse, dropping out of school, homelessness, and suicide. Youth Outlook welcomes LGBTQ+ youth, and well as straight allies, ages 12-21. Since our founding in 1998, Youth Outlook has served more than 3,000 youth in direct service and 8,000 youth-serving professionals in community advocacy. Programs are held at DuPage Unitarian Universalist Church (1828 Old Naperville Rd.) and First Congregational Church (25 E. Benton Ave. in Naperville).

**Progress Report 1**

33 intakes in 2 drop-in centers, with average attendance of 10 youth on Tuesdays and 25 on Wednesdays. 6 youth agreed to be surveyed. 100% reported decrease in depressive symptoms. 100% of youth who reported self-injury also reported a decrease since attending groups. 1 youth reported drug use, with a decrease noted since attending groups. All youth surveyed were not sexually active. 2 identified as asexual (lacking a significant sex drive of any sort). All aged 13-15, younger than previous year.

**Progress Report 2**

Outcomes measures are calculated after surveying youth regarding follow up from their intake information. Of 6 surveys, 1 reported no previous problem with depression or self-injurious behaviors before attending. 1 is home-schooled and did not report difficulty with "school community". 1 youth is almost 100 days "clean" from self-injury. Of 41 intakes, 54% considered suicide, 63% in therapy, 51% being bullied, 19% physically harassed, 2% asked to leave home.
Project Overview
The Parent Mentor Program uses the National Exchange Club Parent Aide model, a nationally recognized evidence-based program with positive results. Those who benefit are families identified as at-risk for child abuse or neglect. The Parent Mentor Program provides professionally trained staff and volunteers who provide weekly in-home one-on-one support services to help parents understand child development, parent more effectively, identify and manage situational stress, strengthen their social support network, and increase their ability to connect with services to meet the family’s needs. It builds on family strengths and resilience and helps to minimize the risk of child abuse and neglect. Volunteer Parent Mentors are assigned to one family at a time and work solely with that family through the year-long program to provide continuity and focus. The project will serve 277 individuals (70 families) in the grant year.

YWCA Metropolitan Chicago’s mission is to eliminate racism and empower women. The Y’s mission aligns with Project HELP’s mission of Empowering Parents, Nurturing Families, Strengthening Communities. Our goal is to eliminate child abuse and neglect and to break the cycle of abuse in future generations. Project HELP and the YWCA work as one to help the most at-risk families in DuPage County. Our services are provided in homes and in the community, and our office is located at 1815 W. Diehl Road, Ste. 900, Naperville, IL.

Progress Report 1
We have served 139 individuals (34 families) in May 1st through October 31, 2018. 11 families completed the program and 13 parents completed the pre-and post PSI and AAPI. 7 of the 13 parents that completed the psi showed significant reduction in stress. 10 of the 13 parents increased their AAPI score, reflecting a lowered risk of child abuse. 13 parents completed the parent mentor program satisfaction survey with 100% reporting satisfied/very satisfied.

Progress Report 2
We served 13 new families Nov. 1st to April 30, 2019 totaling to 47 families (193 individuals) since May 1, 2018. In this 6 months, 13 families have completed the program and 11 parents completed the pre-and post PSI and AAPI. During this grant period a total of 24 parents completed the Parent Mentor Program. Overall, 63% families that closed improved their PSI and 63% improved their AAPI score. The goal was 80% for PSI and 60% for AAPI. 100% families that closed were satisfied/very satisfied.