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Love INC. of Western Suburbs, Chicago
Marklund Children's Home
Metropolitan Asian Family Services
Metropolitan Family Services
Midwest Shelter for Homeless Veterans
NAMI DuPage
Naperville Elderly Homes Inc.
Northeast DuPage Family and Youth Services
Outreach Community Ministries, Inc.
Parents Alliance Employment Project
People’s Resource Center
Prairie State Legal Services, Inc.
Ray Graham Association for People with Disabilities
Riverwalk Adult Day Services
Samaritan Interfaith Counseling Center, Inc. dba Samaracare
Senior Home Sharing, Inc.
Serenity House Counseling Services
Sharing Connections
Spectrios Institute of Low Vision
Teen Parent Connection, Inc.
The Community House
Turning Pointe Autism Foundation
United Cerebral Palsy Seguin of Greater Chicago
Wayne/Winfield Area Youth/Family Services (WAYS)
West Suburban Community Pantry
World Relief DuPage Aurora
Xilin Association
Youth Outlook
YWCA Metropolitan Chicago
GRANT OVERVIEW

The Human Services Grant Fund (HSGF) is a $900,000 grant generated by DuPage County sales tax. It is voted upon as part of the annual countywide budget, and subject to appropriation. The County Board approved the grant allocation process in 1998, under Resolution HHS-018-98.

The goals of the HSGF are to promote self-sufficiency and help families achieve independence; ensure the protection of children and other vulnerable residents; and maximize prevention opportunities to strengthen families’ well-being and stability.

Persons served include seniors, people with disabilities (physical, emotional, and developmental), families who are struggling financially and otherwise, at-risk youth, and persons who are homeless or at risk of homelessness. The funds were disbursed to the selected non-profits rather than individual clients.

The Health and Human Services Committee (HHS) is responsible for priority, eligibility, and funding recommendations of the HSGF projects, with the County Board having final approval. Applicants were invited to attend the HHS committee where projects were discussed and recommended for funding.

Interested non-profit representatives attended a mandatory information meeting to learn minimum requirements and scoring sections. Applicants received programmatic and/or technical assistance until the submission deadline on February 1, 2019. The nonprofits submitted their project proposals through a web-based application system. Only eligible organizations and activities that met the minimum requirements were funded. Minimum requirements included: projects serving a broad geographic area with a minimum 51% of clients residing in the County; agencies having 501(c)(3) status for 3 years along with 3 years of substantial presence in DuPage County; most current audit; most recent IRS Form 990 and AG-990-IL; provision of direct client service; and services open to all DuPage County residents.

The applications were highly competitive. Community Development staff worked diligently to ensure a consistent evaluation process, with application responses and documentation scrutinized and evaluated to the same standard for each agency. The total funding request exceeded $2.5 million. Returning, funded agencies were eligible to request $50,000 while new applicants could request a maximum of $15,000 with no agency eligible to request more than 50% of the total project cost. Merged agencies were eligible to request up to $80,000 each year for three years to aid in the transition.

Several agencies scored better on their applications because of improved data collection and complete answers, while a few agencies had decreased scores, mostly due to lack of requested attachments to support their answers. It was also possible for an agency to score as well as they had in the past, but to receive a lower allocation. Again, this was due to a reduction of $100,000 to the total available grant, an increase in the amount of funds requested, average scores remaining high, and applications below the “average” received less funding.

General expenses including direct client service staff salaries and benefits, maintenance and operations were most requested. Minimum and maximum funding requests were established. In FY2019, 63 project applications were submitted – 61 received an average award of approximately $16,666. The highest individual agency award, not merged, was $45,000 while the minimum was $3,157, awarded to 24 applicants.

The grant cycle is May 1 – April 30. This final report, presented to the HHS Committee, demonstrates the HSGF accomplishments of each of the funded non-profit organizations. The programs and services funded allowed 59 social service agencies to facilitate 61 projects.

Interested parties may find more information on the HSGF program as well as this report at: https://www.dupageco.org/Community_Services/Community_Development/6285/
GRANT STATISTICS

Human Service Grant Fund - FY19

- Veterans
- Families
- Substance Abuse
- Seniors
- Housing/Homeless
- Mental Health
- Persons with Disabilities
- Youth
- Domestic Violence
- Other

<table>
<thead>
<tr>
<th>Category</th>
<th># of Projects</th>
<th>Funding Amount</th>
<th>% of Total</th>
</tr>
</thead>
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<tr>
<td>Veterans</td>
<td>1</td>
<td>$35,000.00</td>
<td>4</td>
</tr>
<tr>
<td>Families</td>
<td>13</td>
<td>$235,205.90</td>
<td>26</td>
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<tr>
<td>Housing/Homeless</td>
<td>8</td>
<td>$126,318.50</td>
<td>14</td>
</tr>
<tr>
<td>Persons with Disabilities</td>
<td>13</td>
<td>$133,386.60</td>
<td>15</td>
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<tr>
<td>Substance Abuse</td>
<td>2</td>
<td>$38,200.00</td>
<td>4</td>
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<tr>
<td>Seniors</td>
<td>8</td>
<td>$102,628.00</td>
<td>11</td>
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<tr>
<td>Youth</td>
<td>5</td>
<td>$89,476.00</td>
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<td>Domestic Violence</td>
<td>2</td>
<td>$50,000.00</td>
<td>6</td>
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<tr>
<td>Mental Health</td>
<td>5</td>
<td>$32,628.00</td>
<td>4</td>
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<tr>
<td>Other</td>
<td>4</td>
<td>$57,157.00</td>
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<td><strong>TOTAL</strong></td>
<td><strong>61</strong></td>
<td><strong>$900,000.00</strong></td>
<td><strong>100%</strong></td>
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</table>
**SPECIAL ADVISEMENT**

**Please Note:**

The client numbers listed for some of the projects in this Final Report may vary depending on whether the agency is reporting the overall number of clients served, families instead of individuals, the number of clients assisted with HSGF funds, or the number of clients served by a specific outcome.

Additionally, clients assisted by some agencies could technically be placed in two or more categories, which would cause duplication of some numbers. Whichever category the agency self-reported was the one identified in this Final Report.

Agencies reported their anticipated programmatic impact, how the Human Service Grant Fund award specifically funded their efforts, and the reported success based on their identified outcome measure. Each agency answered the following questions, reflected in the table below:

**Program:** How many individuals will be served by the program during the 2019 program year?

**HSGF:** How many individuals will be served by the HSGF award during the 2019 program year?

**Outcome:** Indicate progress made towards the outcome measure.

<table>
<thead>
<tr>
<th>Category</th>
<th>Program</th>
<th>HSGF</th>
<th>Outcome</th>
</tr>
</thead>
<tbody>
<tr>
<td>Veterans</td>
<td>13</td>
<td>13</td>
<td>11</td>
</tr>
<tr>
<td>Families</td>
<td>20,308</td>
<td>22,894</td>
<td>62,255</td>
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<tr>
<td>Housing/Homeless</td>
<td>11,520</td>
<td>3,839</td>
<td>119,818</td>
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<td>Persons with Disabilities</td>
<td>888</td>
<td>276</td>
<td>387</td>
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<tr>
<td>Substance Abuse</td>
<td>817</td>
<td>34</td>
<td>600</td>
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<tr>
<td>Seniors</td>
<td>2,505</td>
<td>1,424</td>
<td>2,120</td>
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<td>Youth</td>
<td>904</td>
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<td>561</td>
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<tr>
<td>Domestic Violence</td>
<td>416</td>
<td>69</td>
<td>104</td>
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<tr>
<td>Mental Health</td>
<td>1,032</td>
<td>106</td>
<td>223</td>
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<tr>
<td>Other</td>
<td>1,577</td>
<td>401</td>
<td>373</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>39,986</strong></td>
<td><strong>29,173</strong></td>
<td><strong>186,452</strong></td>
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</tbody>
</table>
Transitional Housing Programs

**Project Overview**

360 Youth Services' (360YS) mission is to provide life-changing services to youth through prevention education, counseling, and shelter. For 19 years, our Transitional Housing (TH) programs have fulfilled that mission by offering homeless youth, ages 18-24, up to 24 months of housing & supportive services while they work toward self-sufficiency.

Research indicates that up to 50% of chronically homeless adults were homeless as transition-age youth (Corp. for Supportive Housing/USC). Experts report, "Every day of housing instability and the associated stress represents a missed opportunity to support healthy development and transitions to productive adulthood" (Chapin Hall/U. of Chicago).

360YS' TH programs are changing that trajectory for homeless youth in DuPage. They provide 16 apartments (two people/unit) for young men, young women, and LGBTQ youth, located at 565 Maple Ave., Lisle, 60532, and 1509/1513 W. Jefferson St., Naperville, 60540. 360YS offers safe, stable housing; case management 7 days/week; educational supports; benefits enrollment; employment services; counseling; and medical, mental health and substance abuse treatment services. The 360YS team employs a trauma-informed approach to help homeless youth build the skills and resilience needed to live independently.

360YS respectfully requests $50,000 to fund salaries/benefits for TH program direct service staff. We anticipate serving 65 youth during the grant period.

**Progress Report 1**

We served 43 clients in the reporting period. 7 were discharged and all 7 exited the program to safe and stable housing.

**Progress Report 2**

9 new clients entered in the reporting period. 17/17 (100%) exited to safe/stable housing for entire grant year. Exits were down in Q4 due to COVID-19 crisis, which affected client progress toward self-sufficiency due to job losses.
Youth Transition and Employment Readiness

Project Overview
Achieving Independence and Mobility Center for Independent Living (AIM-CIL) is seeking funding that would continue to allow our Youth Services Program to include Employment Readiness Services. The Youth Services Program offers educational advocacy and IEP support, preparation for transition to adulthood, and addresses other Special Education issues. The Employment Readiness Services include classes on leadership, communication, resume creation, interviewing, and other fundamental skills utilized in the workplace. We are seeking to provide these services to 100 young people up to age 25 with varying types of disabilities, as well as their parents/guardians.

AIM-CIL is a nonresidential disability rights organization governed and staffed by a majority of persons with disabilities. Our mission is to empower persons with disabilities to effectively control and direct their lives. The Center provides leadership through training, community development, and advocacy to enable persons with disabilities to fully participate in family, social, and community life. Programs and services are available free of charge to all persons with disabilities residing in the service area which includes DuPage, Kane, and Kendall Counties. Currently, 51% of our overall active intake consumers are residing in DuPage County. For the purposes of this grant, all funds will be expended to those living within DuPage County.

Progress Report 1
Students from the Wheaton/Warrenville School District have been provided a series of in class training sessions to discuss self-advocacy, Job exploration as well as workplace readiness training.

Progress Report 2
Students from the Wheaton/Warrenville School District have been provided a series of in class training sessions to discuss self-advocacy, Job readiness.
<table>
<thead>
<tr>
<th><strong>Almost Home Kids</strong></th>
<th>Naperville</th>
<th>60540</th>
<th><a href="http://www.almosthomekids.org">www.almosthomekids.org</a></th>
<th>$15,000.00</th>
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<tr>
<td><strong>Transitional Care Program for Children with Medical Complexities</strong></td>
<td><strong>Project Overview</strong></td>
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<tr>
<td>Almost Home Kids (&quot;AHK&quot;) provides transitional care in a home-like setting to children with complicated health needs, training for their families and respite care. Examples include children with cerebral palsy, Spina bifida, muscular dystrophy, spinal cord injury, Shaken Baby Syndrome and more. AHK was incorporated as a 501(c)(3) in 1999 by two mothers who had children with medical complexities. Its 12-bed facility is located in Naperville in an 8,000 square foot home on 2/5 acres of land. AHK's Transition Care Program is for children who are ready to be discharged from a hospital but for whom preparations at home need to be made. In a comforting, community setting children receive shelter, 24-hour medical and nursing support as well as case mgmt. 10% of children served are homeless and 20% at risk of homelessness due to social situations. The Dept. of Children &amp; Family Services removes children from unsafe homes due to abuse or neglect, most often a direct result of extreme hardship, addiction, chronic unemployment, mental illness or other reason for inability to care of the child. 75% of the families served at AHK live at or below the poverty level. AHK serves 160 children with disabilities annually, from 0 to age 21, and their families who are living with a multitude of medical issues. All AHK's children require ongoing medical management. This can include medical technology in the form of a tracheostomy tube for airway management or ventilator for respiratory support.</td>
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<tr>
<td><strong>Progress Report 1</strong></td>
<td>AHK provided 1,999 days of care for 6-month period compared to 3,000 days projected annually.</td>
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<tr>
<td><strong>Progress Report 2</strong></td>
<td>AHK provided 1,205 additional days of care for remaining 6-month period, surpassing the 3,000 days projected annually.</td>
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### Project Overview

The project proposed is covering the pay for a Direct Service Professional for one year for $27,000.00 and $8,000.00 for utilities for one year for Cupertino Men's Home for a total of $35,000.00. The need for quality Community Integrated Living Arrangements (C.I.L.A.) is great in the state of Illinois. Cupertino Home has been in existence since 1990. There are eight clients served at Cupertino Home and all eight (100%) will be served by the proceeds from this grant. The mission of Cupertino Home is to provide a structured residential program for adults with learning and developmental disabilities in need of twenty-four-hour assistance in learning and practicing daily living skills, personal interaction, and enhancing self-esteem. A broad range of support services and levels of supervision are provided, with the goal of meeting individual needs, maximizing community integration and promoting independence. The proposed project will help Bartlett Learning Center fulfill its mission with the best possible outcome to assist all eight of these disabled individuals and to provide them with a safe, stable and secure environment so that they can experience the best quality of life possible with the ultimate goal of promoting independence to the fullest extent each resident is able. The address for Cupertino Home is 3S570 Warren Ave., Warreenville, IL 60555.

### Progress Report 1

The residents are disabled adults considered low income. By eliminating potential financial stressors, we increase program services that directly improve health and behavior of residents. Factors are measured through weekly resident behavior logs.

### Progress Report 2

HSG funds continue to provide assistance by covering a portion of utility costs. This allows us to distribute budgeted funds to ease expenses used to enhance programs which directly benefit the quality of life for the 8 residents at Cupertino Home.
### Project Overview
The proposed activity will benefit 125 homeless adults who are unemployed, underemployed and lack sufficient job skills and education to sustain permanent housing by providing them with individualized employment and job readiness program services through our employment staff and community partners.

The program services focus on four components: skill assessment, resume development, interview preparation, and other career transition activities. The client’s aptitudes, interests, and values are identified early in the program to best use these gifts for an appropriate career. To remove a barrier to sustaining employment, clients in need receive donated autos to ensure safe, reliable transportation.

The employment program components align with the mission of Bridge Communities (Bridge) which is to transition homeless families to self-sufficiency by working with partners to provide mentoring, housing, and supportive services. For 30 years, Bridge has prepared hundreds of clients for self-sufficiency with program goals for our clients resulting in increased earnings, benefits, marketability, job stability and the ability to maintain permanent housing.

Most of the Bridge employment services are provided at the five Learning Resource Centers (LRC) located in Bridge owned apartment building at 1130 Florence, Westmont; 561 Pershing, Glen Ellyn; 579 Floyd Brown Lane, Glendale Heights; 531 Bailey Road; and 1330 Crab Apple Court, Naperville.

### Progress Report 1
15 of 27 (55%) adults who exited improved their income. A total of 47 clients were served through the employment program in the first 6 months of the grant and received a total of 952 touches.

### Progress Report 2
70% (16/23) of households who exited Nov 1-April 30, 2020, increased their income self-sufficiency by exit.
Empower the Job Seeker

**Project Overview**

CCC endeavors to provide diverse resources to empower individuals (its clients span the socioeconomic gamut) to achieve sustainable, fulfilling employment, while capitalizing on detriment-prevention opportunities and well-being opportunities through CCC's partner agencies, thereby enhancing quality of life while achieving self-sufficiency and independence.

The proposed project is an expansion of CCC’s flagship program, “Empower The Job Seeker,” which has been the cornerstone of CCC for years, and a lifeblood for its clients. An expansion of offerings within the program will not only have a direct impact on the length of unemployment, but it will also improve the skillset, knowledge, and earnings potential of every participating member.

CCC requests this grant in order to perform the following functions: 1. Expand CCC offerings in order to encourage more clients’ increased participation, thusly ending the vicious cycle of long-term unemployment 2. Engage with the community in order to attract diverse local business experts for presentations to CCC clients 3. Produce the tangible materials required for these situations

The beneficiaries of such an expansion are the approximate 650 individuals who will benefit onsite at CCC's office and the 150 clients who will benefit from CCC's resources at offsite DuPage County locations by participating in workshops and networking group while connecting with others. Effectively, combating unemployment and underemployment

**Progress Report 1**

CNC will continue to track the participants in the IT certification program as well the one-on-one appointments, workshops and job search/accountability groups being offered.

**Progress Report 2**

Over 40 participants took part in the IT certification classes at the Center, and over 50 participants received Microsoft Office Skills training, increasing client’s respective employability, salary, success in their career and benefit to the community.
Project Overview
The proposed activity for this request is child advocacy for abused, neglected, dependent and vulnerable children in DuPage County's 18th Circuit's court. The beneficiaries of CASA's advocacy program include: 1) children and adolescents who have been victims of abuse and neglect or are dependents of the state as well as children from specific probate court cases who are in need of a legal guardian to take responsibility for them, 2) court administrators who use the information collected by CASA Advocates to assist in the decision making process concerning permanency goals and guardianships for children in the system, and 3) child welfare staff who seek the input of CASA Advocates to better form treatment plans and intervention strategies for families in crisis.
CASA's goal is to provide an Advocate for 100% of the children in DuPage County court due to abuse, neglect or dependency as well as all of the children in need of a legal guardian from the cases assigned to CASA by the probate court judge. The exact number of children who will find themselves in these circumstances is not known. CASA anticipates and is prepared to provide an Advocate for at least 350 children each year.
This project aligns with CASA's mission to recruit, train and support volunteer Advocates to speak to the best interests of abused, neglected, dependent and vulnerable children in DuPage County's court system, and CASA's vision of every child in DuPage County living in a safe and permanent home.

Progress Report 1
411 individuals proposed to be served by the program in 2019, of these 25 will directly benefit from the HSGF award.

Progress Report 2
371 abused/neglected children in juvenile court had a volunteer Advocate on their case for the duration of the case.
<table>
<thead>
<tr>
<th>Emergency Services Program</th>
</tr>
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</table>

**Project Overview**
Catholic Charities, through its Emergency Services program, proposes to prevent homelessness and to rapidly rehouse those experiencing homelessness by providing these vulnerable households with direct support to ensure safety and stability. That support may include but is not limited to: financial assistance for security deposits; rent and utility payments; food; clothing; prescription and transportation assistance; case management, money management, and assistance in applying for mainstream benefits.

The Emergency Services and Homeless Prevention Program will target a minimum of 1100 low-income clients annually. Clients who will benefit are those facing financial hardship and those needing help meeting basic needs.

The Agency's mission: "We are a faith based organization providing services to people in need and calling others of goodwill to do the same" is a call to help those in need through resources and partnerships and aligns with the proposed activity. Catholic Charities has been a leader and service provider in the area of homelessness on a multi-county level for over 50 years. Services in DuPage involve operation of an emergency shelter, supportive services for veteran families, 57 supportive housing units, linkage to counseling services, immigrant support/advocacy, provision of emergency services and homeless prevention.

The Emergency Services program is located at 3130 Finley Rd, Ste. 520 in Downers Grove.

**Progress Report 1**
In the past 6 months, Catholic Charities has served more clients than anticipated due to an increase in funding for homeless prevention assistance.

**Progress Report 2**
The 2nd Progress Report outcomes are lower than the first 6-month report due to the Agency spending HP funds early. Overall, the project served a total of 1,354 clients, exceeding the total outcome measure of 1,100.
Project Overview
Hope House proposes to provide shelter and client centered support services to vulnerable families and individuals who are homeless. During an average stay of 6-8 weeks, residents are provided food, clothing, counseling, advocacy, case management, employment services, budget counseling, life skills training, and help to obtain stable housing in the community. Residents are those who are or could become employed with sufficient income/benefits to obtain fair market rent with or without ongoing support. Ineligible candidates are linked to shelter & resources through the shelter's 24-hour hotline. In GY 2019, it is projected that 140 individuals will be served by the program. It is anticipated that 71% of persons served will obtain FTE employment earning enough income to obtain affordable, stable housing.

The Agency's mission: "We are a faith based organization providing services to people in need and calling others of goodwill to do the same" is a call to help those in need through resources and partnerships and aligns with the proposed activity. Catholic Charities has been a leader and service provider in the area of homelessness on a multi-county level for over 50 years. Services in DuPage involve operation of an emergency shelter, supportive services for veteran families, 57 supportive housing units, linkage to counseling services, immigrant support/advocacy, provision of emergency services and homeless prevention.

Hope House is located at 424 W Division St, Villa Park

Progress Report 1
At the first 6 month progress report, Hope House is on track to meet the project's total outcome measures with 66 out of 140 persons served and 27 out of 50 participants who have met the outcome measure listed in Question 4.

Progress Report 2
Over the past 6 months, 19 adults meet the outcome measure. This is slightly lower than anticipated due to employable adults' job loss and difficulty obtaining permanent housing as a result of COVID-19.
ChildServ DuPage Group Homes

Project Overview
ChildServ has three Group Homes in DuPage County which provide nurturing, structured therapeutic homes to adolescent wards of the state who have experienced past abuse, neglect, or severe trauma. The Group Home clients many times fall into more than one category of special needs, including developmental disabilities, substance abuse, and domestic violence. Additionally, many have mental health diagnoses or behavioral problems. While residing in the Group Home, the youth receive on-site therapy from a dedicated therapist who offices in the home. The youth also attend school, become involved in community events, learn life skills, and gain self-confidence. Each Group Home can house 6 youth at a time, girls at the Naperville and Downers Grove Homes, and boys in Lisle. Some youth stay for a few weeks, others reside in the Group Home for years. The average stay is 14 months. With the varying lengths of stay, the annual target number of youth/year is 30 (24 served in FY18). The Group Homes compliment the mission of ChildServ, which for 125 years has been to protect, heal and educate children and families so that they can build better lives. For over 40 years, ChildServ has provided group homes for children healing from trauma. The Group Homes stabilize the living situations of adolescents ages 12-18 and empower them to reach their full potential. The Group Homes are located at: 4936 Highland Ave., Downers Grove, IL, 4603 Main St., Lisle, IL and 146 N. Sleight St., Naperville, IL.

Progress Report 1
We track our outcomes in percentages. 88.86% of youth attended life skills sessions during the time period for this report, which translates to 17 of the youth.

Progress Report 2
Three new clients entered the homes between November 2019 and April 2020. All three participated in life skill learning sessions.
Community Adult Day Center's Connection Project

**Project Overview**

The Connection Project will benefit the need that all people have to establish relationships, be part of a community and remain physically and cognitively engaged. Community Adult Day Center (CADC) plans to increase engagement for persons served by enhancing current programming and capacity while benefitting families through respite time, increased education, and support. In line with the CADC mission to serve adults with cognitive and physical disabilities by providing a social program to enhance quality of life for the individual and their family, CADC, currently providing approximately 3790 days of service per year, plans to increase the days of service to 6,250 annually and increase the number of individuals served from 53 to 75 and an additional 22 family caregivers who can benefit from respite.

CADC has provided adult day services for 32 years. This year with a change in leadership, CADC’s new Executive Director brings 20 years of experience as a recognized leader in the provision of older adult services. The Connection Project will include adoption of Montessori principles in the provision of activities for persons living with cognitive decline. In so doing, the program can meet each person at their level of ability respective of their strengths and preferences. Supporting families through quarterly caregiver conferences, an enhanced resource library and initial needs assessment will be an additional benefit of the Connections Project.

**Progress Report 1**

Data for this measure has been collected for the Art without Boundaries activity which yielded the above results. In mid-October, staff will begin completing charts for other groups to identify individual level of engagement in those groups also.

**Progress Report 2**

40 persons attending CADC demonstrated an increase in their level of engagement.
<table>
<thead>
<tr>
<th>Project Overview</th>
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</thead>
<tbody>
<tr>
<td>During the grant year, Donka will train 13 low-income individuals (7 seniors residing at the DuPage Care Center and 6 adults in our service area) with physical, visual, and low-incidence learning disabilities to use assistive technology (AT) to access a computer and/or tablet device with independence. Donka expects students to range from 17 to 85 years of age. Students will have a training goal of employment, education, or social/personal enrichment. Training will include 1. A 3-week preassessment (15 hours) to determine each student’s level of knowledge/skill in using a computer, and what type of AT will allow them to access the computer independently; and, 2. Based on the above results and their training goal, Donka will create a customized curriculum (70-120 hours) to teach students how to operate AT to navigate Windows, Internet/email, and Microsoft Office Suite applications (Word, Excel, Access, Outlook). Donka’s graduates use their skills to gain employment, attend college/vocational school, and enrich their lives through exploration and communication with friends/family.</td>
</tr>
</tbody>
</table>

Donka has been the only organization offering the DuPage and surrounding communities (Kane, Will, and Cook) AT computer training for 32 years. Through the proposed project, Donka can continue our mission to provide this training to an underserved population of low-income individuals. Through assertive fundraising efforts, Donka offers our training free to our low-income students.

<table>
<thead>
<tr>
<th>Progress Report 1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Two adults (18-59) are learning computer skills to be used in the workforce. Both have completed coursework and have successfully completed tests at 80-95% success. One is blind and now an intern teaching other blind students.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Progress Report 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Due to COVID-19 restrictions this individual as a resident of Care Facility was unable to participate after March 15 - will resume when quarantine is lifted</td>
</tr>
</tbody>
</table>
Neighborhood Revitalization Impact Initiative Phase 2

**Project Overview**

DuPage Habitat for Humanity (DHFH) is requesting project support for Phase 2 of our Neighborhood Revitalization (NR) efforts assisting low to moderate income families across DuPage County through access to affordable homeownership, critical home repairs, community service efforts, and vital public programs. The project will continue to expand DHFH’s capacity to serve these families by 1) Continuing a Community Outcomes Initiative (COI) using current and recruited staff; 2) Cultivating, managing and evaluating strategic partnerships and outcomes tied to NR initiatives; and 3) providing office space and equipment for these roles.

DHFH targets families with household incomes less than 50% AMI and directly supports vulnerable populations such as children, seniors, and veterans. There are over 45,800 such households in DuPage. The COI will continue to help DHFH serve more families by recruiting, managing and evaluating the community/municipal partners that assist the NR strategic plan serving 644 families in the Greenbrook/Tanglewood neighborhood of Hanover Park, and expanding partnerships throughout DuPage County. The project site for NR Community Education programs, available to all DuPage County residents, is located at 1211 Catalina Dr., Hanover Park, IL. This initiative continues to align with DHFH’s mission and record of bringing people together to build homes, communities, and hope. The 2018 Governor’s Hometown Award was received by Hanover Park because of this program.

**Progress Report 1**

644 are anticipated to be served by the project in 2019, of which, 49 will directly benefit from the HSGF award.

**Progress Report 2**

In looking at the second 6-month period and the shutdown of the schools and then the state, we lost 6 weeks to interact FTF. We did however set up virtual meetings and continued to connect via google duo, teams and zoom
Project Overview
A program of the DuPage Health Coalition (DHC), the DuPage Dispensary of Hope (DDOH) provides free prescription pharmaceuticals for low income and uninsured DuPage County residents. With target populations including Access DuPage patients (DHC program for the uninsured), the chronically mentally ill, criminal justice involved populations, and individuals receiving acute treatment in local hospitals and emergency rooms, the program recognizes that there are thousands with limited access to critical medications. DDOH recently completed its inaugural year and over the last twelve months, 538 low-income DuPage area residents have received a total of 3,068 30-day supplies of medication. DHC is funding all project costs and we expect utilization to grow substantially over time. This program aligns perfectly with the mission of the DHC to build and strengthen a more effective and efficient health safety net for low income and vulnerable members of our community. We are grateful to have the partnership of the Kenneth Moy DuPage Care Center, which serves as the physical site for the pharmacy and provides clinical and dispensing consultative support to the project. The DDOH physical address for patients is 400 N. County Farm Rd, Wheaton, IL 60187.

Progress Report 1
Data available through 8/30/19. Average of previous four months used to determine September and October participation. As we have been experiencing steady increases it is likely that the actual number is greater. Updates to be reflected in final report.

Progress Report 2
The 986-total served was a 15% increase over the projected, as the impact of the Dispensary of Hope and the need for free, safety-net pharmaceuticals continues to grow in our community.
Project Overview
During the grant period, HOME DuPage (HOME) will serve 300 unduplicated DuPage households (avg. fam. size = 2.8) in foreclosure through its Counselor in the Court and Foreclosure Prevention Program. Two-thirds of the individuals in these households will be low to very low income, and over half will be children and seniors. The Program, which is aligned with HOME’s mission to promote responsible, sustainable homeownership and help homeowners in crisis, consists of the following:

Counselor in the Court - HOME partners with DuPage County Circuit Court to place a HOME housing counselor and bilingual assistant in foreclosure court to offer homeowners in crisis with guidance and information about HOME foreclosure prevention services at an early stage of foreclosure proceedings.

Foreclosure Prevention Workshops - HOME educates homeowners about the foreclosure process, potential mortgage rescue scams, and options to avoid foreclosure.

Foreclosure Prevention Counseling - HOME offers individualized counseling to help homeowners identify and evaluate options to avoid foreclosure, access assistance programs (e.g., food banks), develop an action plan, and pursue resolutions such as loan modifications.

For 28 years, HOME has provided foreclosure prevention, financial management, and homebuyer services, helping over 26,500 DuPage households improve their financial stability and build wealth through homeownership. It is a HUD-certified housing counseling agency.

Progress Report 1
840 individuals will be served by the project in 2019, of which, 193 will directly benefit from the HSGF award.

Progress Report 2
262 individuals met in court prevented foreclosure.
Project Overview

During the grant period, HOME DuPage (HOME) will collaborate with other DuPage County agencies to offer its Financial Fitness Program to at least 450 low-income DuPage County households (avg. family size = 2.4), where approximately half of family members are children and seniors. These families often lack basic financial literacy skills and have debt, poor credit, and/or little or no savings. To address these needs, the Program will provide 1) Financial Capability workshops on subjects including household budgeting, credit/debt management, establishing savings, smart consumerism, and banking products and 2) individual Financial Coaching sessions to reinforce and support real-world application of workshop content.

In accordance with HOME’s mission to provide services to promote responsible, sustainable homeownership for low- to moderate-income households, the Program will provide families with the knowledge and support they need to improve financial stability and self-sufficiency and prevent homelessness. HOME, a HUD-certified housing counseling agency, has over 28 years of experience providing financial counseling and has served over 26,500 DuPage County households.

Collaborators Catholic Charities, DuPage Habitat for Humanity, People’s Resource Center, Loaves & Fishes, DuPage PADS, Midwest Shelter for Homeless Veterans, and DuPage County Family Self-Sufficiency Program will help communicate information about the Program and refer their clients to the Program.

Progress Report 1

1,080 individuals will be served by the project in 2019, of which 325 will directly benefit from the HSGF award.

Progress Report 2

632 increased their knowledge pertaining to financial fitness as proven by pre and post-test.
Project Overview

The DuPage Legal Assistance Foundation is, “Dedicated to enlisting the pro bono aspect of representation of lawyering by connecting DuPage County residents to high quality, compassionate legal representation. We educate and support individuals, families, and community partners, and provide our clients with the legal link to a brighter future.” The Protection Services Program is committed to supporting and protecting the most vulnerable citizens of DuPage County by providing free legal assistance to domestic violence victims that cannot afford private counsel. One Staff Attorney is dedicated to obtaining Plenary Orders of Protection, Stalking No Contact Orders, and Civil No Contact Orders for our clients. She also defends against such Orders being entered against a victim or those with special needs. She also collaborates with the State’s Attorney Office and advocates to ensure client needs are met. The goal is to provide compassionate legal representation that meets the client’s goals and obtains Orders that: 1) protect victims from abuse; 2) set financial support to promote self-sufficiency; 3) get exclusive possession of a shared residence to maintain a safe, stable, and familiar place to reside; and 4) establish a parenting time schedule appropriate for the circumstances of the family and ensures safety for the victim and children, but still allows for the children to maintain a positive relationship with both parents. For 2019, the annual target number of clients is 185.

Progress Report 1

Ten clients withdrew or decided not to pursue an Order of Protection and withdrew their case. Two clients were denied orders after full representation at hearing. The Program will support victims however they decide to pursue their best interests.

Progress Report 2

8 clients withdrew or decided not to pursue their orders of protection
### Project Overview

For 30+ years, DuPage Pads has provided shelter & food for the majority of homeless persons in DuPage County. Whether the night is cold, wet, windy, or warm, our services have been a constant for over 1,000 homeless neighbors every year.

Our mission is to end homelessness in DuPage County. Through research and our own experience, we believe we know how to do it: we couple housing with supportive services and employment. We meet clients' immediate needs now, then help them define and overcome their barriers to self-sufficiency. We leverage the expertise of 50+ health & social service agency partners on issues ranging from substance abuse to budgeting to help clients rebuild their health, skills & self-esteem, and we work with 124 employers to ensure that clients connect with real-world, in-demand jobs.

We are known for our Interim (Overnight) Housing (IH). We may not be known for helping clients craft resumes highlighting their nontraditional skills or for coordinating music therapy to help clients heal from trauma. We listen, we identify their obstacles to employment/self-sufficiency and we marshall the resources to help them break down those barriers and attain permanent housing. For many, it is the first time that they truly feel seen or heard.

DuPage Pads respectfully requests $50,000 from DuPage HSGF to help us serve 1,100 clients in the next year with IH at partner congregations and with employment/supportive services at 703/705 W. Liberty, Wheaton.

**Progress Report 1**

The clients served during the summer months are historically lower per day than the remainder of the year.

**Progress Report 2**

DuPage Pads has continued to serve this population during the COVID emergency by utilizing area hotels to provide 24-hour shelter.
**DuPage Senior Citizens Council**

| 1990 Springer Drive | Lombard | 60148 | www.dupageseniorcouncil.org | $35,000.00 |

**Home Delivered Meals** (*Meals on Wheels*)

**Project Overview**

DuPage Senior Citizens Council (DSCC) is requesting support for our Home Delivered Meals (HDM) service for low-income, at-risk seniors in DuPage County. Seniors receive a meal each weekday, a frozen/reheatable meal for the weekend/holidays, and shelf-stable meals to have on hand for emergencies. All meals are nutritious, low salt & meet special dietary needs if required, such as vegetarian, diabetic or pureed. Each meal is equivalent to 1/3 of the Dietary Reference Intake for adults 60 & over. Each meal delivery includes a Well Being Check to ensure the safety and health of the senior. Well Being Checks alert DSCC staff to any observed changes in a senior’s physical or mental health or any household issues that may endanger the senior. The mission of DSCC is to initiate, deliver, monitor, and coordinate services that promote the ability of older people to live their lives in dignity. HDMs are part of DSCC’s network of services designed to ensure the safety, independence, mental and physical well-being of seniors. DSCC has been DuPage County’s Older Americans Act Title IIIC grantee since 1983 and has 36 years of successful experience providing this service. Approximately 1,200 volunteers deliver HDMs. The majority of HDM recipients are assessed by DuPage County Senior Services & referred to DSCC. Those referred by Senior Services are homebound elderly persons living alone and 99% of clients are at or below the Federal poverty level. DSCC expects to serve 1,400 seniors in FY19

**Progress Report 1**

1,400 individuals are projected to be served by the project in 2019, of which 980 will be directly impacted by the HSGF award.

**Progress Report 2**

1,230 HDM service participants met 1/3 of their dietary needs while being able to remain in their own homes and communities, measured by service delivery reports.
<table>
<thead>
<tr>
<th>Ecumenical Support Services for the Elderly, ESSE</th>
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</thead>
<tbody>
<tr>
<td><strong>41 N. Park Blvd</strong></td>
</tr>
<tr>
<td><strong>Professional Staff Caring for Frail Seniors Recognizing Commitment with Fair Salaries</strong></td>
</tr>
</tbody>
</table>

**Project Overview**

ESSE’s project focuses on providing care for 133 seniors with (5 part-time professional Nurses along with 2 full-time and 13 part-time trained Activity Assistants) in a safe, nurturing environment. ESSE’s mission is "to provide adult care options that promote the physical, emotional and spiritual well-being of older adults and their caregivers." We accomplish this working closely with clients and family caregivers. Nurses provide initial assessments, monthly wellness check-ups, administration of medications and treatments, maintain progress notes and develop an individual plan of care for older adults to achieve a quarterly goal. Activity Assistants provide structured, physical and cognitive activities along with socialization throughout the day. Nurses and Activity Assistants collaborate interventions for effectiveness and desirable outcomes. Activity Assistants and Nurses are required to have 24 hours of initial training and attend mandatory 12 in-service hours annually. Training consists of civil rights, food safety, nutrition, dealing with adverse behaviors, promoting client dignity, independence, choice and rights along with CPR/first aid. Caregivers will receive much-needed respite and feel confident their loved ones are cared for by professional staff. Adult Day Care allows the caregiver to remain in the workforce relieving financial stress. Our mission since 1982 is taken into account when creating policies, reflecting the services and individual care we value.

**Progress Report 1**

133 individuals will benefit from the project in 2019, of which 40 will directly benefit from the HSGF award.

**Progress Report 2**

Agency did not submit progress report #2, which is a requirement of the grant award.
**ECFA Counseling Grant**

**Project Overview**
ECFA is seeking to continue our outreach to low-income counseling clients in DuPage County for 2019. During this past year, we have continued to see an increase in the number of community calls we have had from low-income residents. We have also received more referrals for counseling from county agencies. We have seen 6 clients for DuPage County Senior Services and 1 client for Metropolitan Family Services. Both agencies have called asking us to see additional clients but we have not had the money to serve those clients.

One of the increased needs we have seen in our counseling and Intact Family Services Programs has been in the number of Hispanic families that they serve. As a result, we have hired a full time Spanish speaking counselor to work with clients from this community.

We have increased the number of individuals who have received counseling services through this grant from 6 in calendar year 2017 to 13 in calendar year 2018. We project that we can serve 25-50 clients per year with the full grant requested. Clients will be seen in our offices and in client's homes.

ECFA's 3 Year Strategic Plan calls for providing quality and affordable counseling services to all ages. A Counseling Program Goal calls for strengthening and increasing the provision of mental health services to low-income individuals and families.

**Progress Report 1**
Only 2 clients have completed their counseling sessions at the end of the first reporting period

**Progress Report 2**
Eleven more clients have completed their counseling sessions. A total of 13 clients were served by this grant.
### Project Overview

**Mission:** Mobilize volunteers to welcome and befriend refugees in the community. Our goal is to help refugees build self-sufficient lives by linking them in mutually beneficial relationships with established residents who offer help, support and connections.

**Proposed project:**
1. 90 refugees (approx. 30 families) will receive 24 hours of personalized English language practice and community orientation services by trained New Neighbor volunteers during 12 weeks of weekly, two-hour home visits.
2. 30 refugees will receive approx. 2 hours of conversational English language practice provided by DuPage County trained volunteers over a 12-week period through Exodus’ New Neighbor Conversations program (NNC). This program is designed to meet the needs of refugees who have been living in DuPage County for at least 12 months and who no longer receive resettlement services.
3. 200 extremely low-income refugees will be provided basic necessities.

**Who will benefit:** Vulnerable, low-income refugees who face challenges building stable, new lives in the community. Refugees are referred to Exodus by resettlement agencies, College of DuPage and community leaders, agencies and churches serving DuPage refugees.

**Experience:** Founded in DuPage in 1988, Exodus has served over 21,880 refugees from more than 35 countries through more than 73,288 volunteers.

**Project address:** Refugee residences/public locations - projects 1 and 2. Community locations (churches, orgs) - project 3.

### Progress Report 1

All refugees served in DuPage this period are Sudanese (listed as Black in the benefit to minorities section). Exodus anticipates continuing to serve refugees through the measure above as well as the other 2 application outcome measures (next 6 months).

### Progress Report 2

Many refugees involved in the New Neighbor program are currently receiving basic grocery/supply support in addition to NN service, as many are struggling as a result of Covid-19. Volunteers continue relationships with refugees via phone/social distancing.
Healthy Families DuPage

Project Overview
Healthy Families DuPage programs use the national model Healthy Families America (HFA), an early intervention program that can significantly reduce rates of child abuse and neglect. The Family Focus Healthy Families DuPage program offers voluntary, free home visiting to families with the intensity and frequency of visits based on each family's needs. The program specifically targets high-risk, non-English speaking teen parents. Our bicultural and bilingual staff help young parents understand their child's development and teach parents to be their child's first and best teacher. The program serves approximately 150 families per year.

Family Focus was founded in 1976 by Bernice Weissbourd, a leading scholar, educator in child development, and the originator of the Family Support movement. Her vision, to promote the well-being of children by supporting and strengthening families in and with their communities, has been the mission of Family Focus for more than 40 years. In 1997, collaborative efforts of the DuPage County Health Department, Greater DuPage MYM (now Teen Parent Connection) and Lifelink (now Family Focus) formalized a partnership to develop and implement the Healthy Families DuPage program. When Lifelink discontinued their Healthy Families program, Family Focus filled the gap in services. In 2010, Family Focus DuPage became an independent Family Focus center. The Family Focus DuPage office is located at 2174 Gladstone Court, Glendale Heights, IL 60139.

Progress Report 1
100% of the children enrolled in the program have primary care physicians, 95% of the children are up to date in immunizations and child well visits.

Progress Report 2
100% of the children enrolled in the program have primary care physicians, 95% of the children are up to date in immunizations and child well visits.
Family Shelter Service

Emergency Shelter Program for Victims of Domestic Violence

**Project Overview**

FSS requests support for victims of DV and their children who need safe refuge in our emergency shelter in Downers Grove. Beyond providing shelter, this grant will support programming which strengthens families' well-being and stability, promotes self-sufficiency and helps them achieve independence. Our mission is to transform lives by offering hope and healing to victims of domestic violence. Safe refuge from harm is our first priority. We have had a shelter program in place since 1980. Clients enter initially for 4 weeks with need for continued sheltering reviewed every 2 weeks. Clients are provided accommodation, food and all basic needs. Advocates provide: personalized, trauma informed counseling and case management (English/Spanish) to address the trauma of abuse and obstacles to establishing sustainable safety; Life Skills programming to build necessary skills like budgeting, cooking nutritious meals, basic car care, self-care; and emotional support.

Our target number of shelter clients is 287 (approx. 49% children). While the shelter continues to consistently operate at maximum capacity, many more clients today come with complex needs requiring longer lengths of stay resulting in fewer unduplicated #'s served. When a longer length of stay is necessary for a client with children, the effect on this # is even greater. The expected annual # of clients served in this application is decreased from previous years for this reason. The # of service hours remains consistent.

**Progress Report 1**

231 individuals will be served by the project in 2019, of which 13 will directly benefit from the HSGF award.

**Progress Report 2**

34 clients know more ways to plan for their safety.
<table>
<thead>
<tr>
<th>HCS Family Services - School Based Pantry (Willowbrook, IL)</th>
<th>Project Overview</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$15,000 for school-based food pantry at the Anne M Jeans Elementary School (16w631 91st Street, Willowbrook, IL 60527).</td>
</tr>
</tbody>
</table>

In 1937, HCS was founded by community leaders to provide basic necessities of life for families. We deliver on our founders’ vision today by supporting those who need a helping hand in our own backyard. We operate two food pantries that provide access to healthy food in the western suburbs of Chicago and:
- Holiday gift assistance program that served 850 individuals in 2018.
- Thanksgiving Meals program that served 200 families in 2018.
- Two rent and utility assistance programs (Salvation Army, HCS Cares).

Our first pantry was opened in 1975 in Hinsdale. Our school-based food pantry opened in November 2016 in partnership with Burr Ridge Consolidated School District No. 180. The program started in the storage room of the school gym and moved into the school’s new community center in February 2018.

The school pantry serves: 1) low-income school families, and 2) community members from 24 local communities. In 2018, the school pantry served 375 local families and 1397 individuals and made 8,390 total food distributions.

The community center also operates a resource center, on site medical/dental clinic, and educational classroom to support families. Per the school superintendent, students who stay at the school for 3+ years are more likely to perform at grade level.

**Progress Report 1**
Results from this spring’s Guest Satisfaction Survey: 1) 72% said pantry has improved their health. 2) 76% said pantry provides more nutritious options. 3) 98% very/mostly satisfied with pantry experience.

**Progress Report 2**
# projections are estimated. During the COVID 19 outbreak, USDA and Northern Illinois Food Bank have advised against collecting specific client data. Our aggregate weekly service numbers are, however, up 80% vs. pre COVID 19 levels.
<table>
<thead>
<tr>
<th>Project Overview</th>
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<tbody>
<tr>
<td>Healthcare Alternative Systems, Inc. (H.A.S.) respectfully requests $8,000 from the 2018 Human Services Grant Fund to support the H.A.S. Wheaton Evidence-Based Substance Abuse Counseling Program (H.A.S. Wheaton) located on 373 S. County Farm Road, Wheaton, IL 60187. H.A.S.’s Substance Abuse Treatment Program is a structured outpatient program designed for individuals who have addiction symptoms but are medically stable. The purpose of treatment is to educate participants on alcoholism and drug addiction, help them understand their own chemical dependence, to explore with them positive lifestyle changes that do not include alcohol and drug use, and to help them create their recovery plan. The proposed activity for H.A.S. Wheaton is to offer substance abuse treatment assistance to residents of DuPage County. The program will serve 585 participants and will be for DuPage residents. This activity is aligned with H.A.S.’s agency mission and experience which is “to provide a continuum of multicultural and bilingual (English/Spanish) behavioral care and social services that empower individuals, families, and communities.” Successful recovery will not only benefit the participants but their families and their communities. For fifteen years, H.A.S. has had a presence in DuPage, first in Glen Ellyn and then in Wheaton. H.A.S. Wheaton strives to educate the community on substance abuse awareness, and to ensure that DuPage residents have access to substance abuse treatment services.</td>
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<tr>
<th>Progress Report 1</th>
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<tr>
<td>The outcome measure is exceeding expectations at this point in the year. It is out of 358 total persons so far.</td>
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<tr>
<th>Progress Report 2</th>
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<tbody>
<tr>
<td>528 clients demonstrated completion of at least two of the group sessions and demonstrated their intention to abstain from using drugs or alcohol.</td>
</tr>
</tbody>
</table>
Project Overview
The requested funding is for general operating and operation expenses for the staff salary of the Program Support Assistant and the conference room. The Program Support Assistant is often the first person the client in crisis talks with, specifically over the phone. This person screens clients and directs them to services within Hope’s Front Door (HFD) and to services provided by partner organizations. This staff member is the person who works closely with clients to educate and enroll them into HFD’s educational workshops. The assistant is instrumental in conducting follow-up phone calls to those enrolled in the workshop. The assistant will also survey attendees participating in the educational events. The assistant will also be overseeing volunteer staff interaction with clients, ensuring that service is provided to community members efficiently and effectively. The funding will also be used for facility usage/rent for the conference room used for educational programs, including new expenses accrued for additional conference space to accommodate new workshops. These workshops will address financial literacy, employment/living wage opportunities, and health & well-being. Our mission is to move individuals and families beyond crisis living and into a position to make positive, sustainable changes in their lives and in their community. Those participating in the education programs are low-income individuals and families. We anticipate assisting at least 310 participants.

Progress Report 1
At least 60% of those participating in the Pathway Programs are receiving life-skill education in three areas: finance management, health management and jobs/career management.

Progress Report 2
We were able to create new workshops related to filing taxes (resources, tips for low income, etc.). We were not able to complete all planned workshops and financial literacy counseling services due to COVID-19.
<table>
<thead>
<tr>
<th>Humanitarian Service Project</th>
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<tbody>
<tr>
<td>465 Randy Road</td>
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</table>

**Senior Citizen Project**

**Project Overview**

The Humanitarian Service Project is requesting $50,000 from the Human Service's Grant Fund to support its Senior Citizen Project. This program has been in operation since 1982, and currently serves 138 low-income and food insecure senior citizens (96% of whom reside in DuPage County.) Each senior enrolled in the program receives a 90-100 lb. grocery delivery each month which contains; fresh produce, meat, bread, non-perishables, and paper goods. These deliveries provide impoverished senior citizens nutritious food and other necessities that they otherwise would have no access to, allowing them the opportunity to maintain their health, and remain independent and self-sufficient.

**Progress Report 1**

The target enrollment of the Senior Citizen Project is 140. Due to natural program attrition, 143 individuals have received services through this program during the first six months of the grant period.

**Progress Report 2**

HSP has continued to serve 140 seniors monthly during the grant period. Due to normal program attrition, ten senior citizens have been enrolled in the program in the second half of the grant period. This report reflects these newly enrolled seniors only.
Customized Adult Literacy Tutoring

**Project Overview**

Literacy DuPage proposes to provide English as a Second Language (ESL) and Adult Basic Education (ABE) instruction free-of-charge to 364 residents of DuPage County living in poverty with limited English language proficiency. This service aligns with Literacy DuPage’s nonprofit mission and 47 years of experience in helping break the cycle of poverty among DuPage County immigrants, refugees and other low-income residents by empowering them through accessible and customized English language tutoring, to achieve their life goals, find work, remain healthy and support their families. Unlike other agencies in DuPage County providing ESL and ABE programs, Literacy DuPage offers instruction specific to the needs of its learners. To eliminate barriers that prevent learners from accessing other literacy programs, such as lack of transportation, childcare or work schedule conflicts, Literacy DuPage tutoring sessions are held at times and locations throughout the county that are convenient for the learner. Tutoring occurs in one-on-one and small group sessions for a minimum of two hours per week and are tailored to meet the individual’s learning needs and life goals. Program activities include recruitment, training and continuous support for up to 400 volunteer tutors, coordination and support of tutoring pairs, adult learner referrals to human service agencies and community-based organizations for support services, and regular measurement and accountability for learning progress.

**Progress Report 1**

The project is on track to achieve outcomes listed in the application. 146 adult learners will receive a weekly minimum of 2 hours of customized, one-on-one, or small group tutoring.

**Progress Report 2**

All tested gained at least one SPL level. While volunteers continue to tutor via low-and high-tech methods, we have not tested learners since the Stay at Home Order due to test requirements. A pilot is developed to begin virtual testing on June 1.
CILA Residents Program - Basic Needs and Services

Project Overview
Little City is dedicated to serving children and adults with intellectual and developmental disabilities by providing the best options and opportunities to live safely, learn continuously, explore creatively, and work productively throughout their lifetime. By inspiring, advocating and pursuing success with passion and purpose, lives are changed through hope, happiness, and optimism. Our DuPage County CILA homes are located in Hanover Park: 5723 Unit Court, 5866 S. Bradley, 5993 Danby Court and in Roselle: 220 W. Irving Park Road. In addition to residential care, we provide a portfolio of programs: job training and employment placement, foster care, adoption and home-based family support, respite care, health and recreation, a therapeutic day school and arts program. Little City serves 1,160 individuals who are of low moderate income. Little City not only provides for their welfare, but also ensures they live, work and socialize in a safe and supportive environment. More than 60% of our adults are "seniors" and are experiencing physical changes and significant memory loss. Seventy-five percent of the 26 residents living in the DuPage CILA's are over 50 years of age, have profound challenges and require 24/7 supervision and care. We are committed to ensuring that they can "age in place" and remain in their homes as long as possible. This program ensures that they receive quality care, integrate with their community, are self-sufficient and achieve independence.

Progress Report 1
Four fewer people are living among these four homes at this time as compared to the time the original proposal was submitted. This number may change at any time as people move in, move out, die, etc.

Progress Report 2
Goals of people served were tweaked in many instances as Community Day Services were closed due to the global pandemic. However, as often as possible, program activities and efforts to support person-centered goals continued at home.
Little Friends is requesting funding for our Respite Opportunities Program which offers caregivers time for rest and relief from challenges associated with raising a child with special needs. It provides children with special needs and siblings with socialization opportunities, therapeutic activities, and gross and fine motor play while also providing parents/caregivers with a mental, physical, and emotional recovery period from the stress, anxiety, and depression associated with caregiving. Respite is intended to prevent neglect and abuse of vulnerable children and to promote family mental health. The program takes place for 2.5 hours once per week in 6-8-week sessions.

This program will benefit children with special needs and their siblings ages 5 to 12 and the parents of these children. We expect to serve 132 caregivers and 66 children with special needs and siblings. The program will be held at Little Friends' facility at 619 E. Franklin St., Naperville.

Little Friends' mission is to empower children and adults with special challenges to live, learn, work, and participate in the community. We have been serving children and adults with autism and developmental disabilities and their families for 54 years. The Respite program helps us provide a complete set of services to meet the needs of individuals with disabilities and their families, and our experience caring for special needs children allows caregivers to take a break knowing their children’s needs are met.

**Progress Report 1**
Per parent/caregiver surveys, e-mail communication, testimonials, and verbal comments all indications are program is having the desired outcome of caregiver/family and centered support care.

**Progress Report 2**
10% of the families served come in under poverty level/need financial assistance - 4 families.
## Loaves & Fishes CARES Programs

### Project Overview

We are requesting funding for the Loaves & Fishes CARES Program (L&F CARES) which includes financial assistance, car donation, resource meetings, public benefits applications, tax preparation, job search assistance, legal assistance and Moving Up which is a 16-session intensive program designed to help participants become self-sufficient. Through community partnerships Loaves & Fishes is also a site for PRC’s computer training, Financial Fitness through HOME DuPage, emotional counseling through SamaraCare and Fox Valley Institute and legal assistance through DuPage Legal Aid. The mission of Loaves & Fishes is to provide food and impactful programs that promote self-sufficiency. We provide families with healthy food through our choice food market and L&F CARES provides assistance to help families stay housed, employed and offer other programs that help them overcome the barriers that are preventing them from being self-sufficient in meeting all their basic needs. The main goal of the merger with Naperville CARES was to provide improved services to the community by connecting more individuals to programs that will help them live healthier, more economically stable lives. L&F CARES will serve 1,400 households (4,000 individuals). Most programs are held at 1871 High Grove Lane. Moving Up is held at St. Thomas the Apostle, 1500 Brookdale Road in Naperville, and some HOME DuPage classes are held at other locations in DuPage County as determined by HOME DuPage staff.

### Progress Report 1

72% of clients responded to early survey calls. 100% of recipients still owned car, 75% of respondents were still working. One individual had become ill and could not work at time of survey.

### Progress Report 2

15 individuals received cars. Of those 80% (12) responded to survey. Of respondents 75% (9) were still working. 3 not working were furloughed due to COVID-19. 100% of respondents still owned car and said transportation needs are being met.
<table>
<thead>
<tr>
<th>LOVE INC of Western Suburbs, Chicago</th>
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<tbody>
<tr>
<td>P.O. Box 50</td>
</tr>
<tr>
<td>Clarendon Hills</td>
</tr>
<tr>
<td>60514</td>
</tr>
<tr>
<td><a href="http://www.love-cc.org">www.love-cc.org</a></td>
</tr>
<tr>
<td>$25,000.00</td>
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</tbody>
</table>

**LOVE Help**

### Project Overview

**PROPOSED PROJECT:** The LOVE Help project will operate an 8-telephone line call-in center providing education and referrals to community resources and safety net services to help families move toward self-sufficiency. Financial assistance to stabilize a housing situation during a temporary financial crisis will be offered. Callers will be referred to the call-in center by DuPage County organizations, individuals and churches.

**WHO WILL BENEFIT:** Everyone in the county seeking information about community services will benefit. The working-poor and fixed-income poor experiencing a temporary financial hardship will benefit from financial assistance. Low income families with children (69% below 30% MFI), and all races, ages and genders will benefit.

**EXPECTED ANNUAL # of CLIENTS SERVED:** The LOVE Help project will serve a total of 3010 DuPage County residents: 2610 people will benefit from referrals to community resources for food, shelter, counseling, employment opportunities and other services to help families move forward. Another 400 people will benefit from financial assistance to help with rent, a utility bill or car repair need.

**ALIGN WITH MISSION & EXPERIENCE:** Volunteers from local churches will ‘staff’ the call-in center, which aligns with our mission “to mobilize the church to transform lives and communities in the name of Christ”. The call-in center has operated under this model for 34 years.

The office is located at 98 E. Chicago Avenue, Westmont, IL.

### Progress Report 1

2,852 individuals will be served by the project in 2019, of which 1,426 will directly benefit from the HSGF award.

### Progress Report 2

280 individuals receiving financial assistance to maintain their housing will remain housed 90 days after receiving assistance.
Marklund Children’s Home
1S450 Wyatt Dr. | Geneva | 60134 | www.marklund.org | $20,000.00

Marklund Philip Center
Residential Program

**Project Overview**
Marklund’s mission is to make everyday life possible for individuals with profound disabilities. Marklund has operated in DuPage County since its founding in 1954.

The Marklund Philip Center residential program provides for the basic needs of children and young adults with medically complex developmental disabilities and oversees the highly specialized care that addresses their unique medical and therapeutic needs. The Philip Center is a 24-hour nursing facility and is located at 164 S. Prairie Avenue in Bloomingdale, IL.

The 21 residents receive direct support from a variety of professionals for their activities of daily living (hygiene), case management, therapy (physical, occupation, speech, recreation, music, aquatic), medical care, housing, nutrition, and socialization. Direct care staff work with the residents to help with activities of daily living. Nurses provide and oversee medical care, such as medication administration, gastronomy tube feedings, nebulizer and respiratory treatments, and tracheostomy suctioning. Marklund employs a team of on-site therapists who schedule groups and one-on-one treatment sessions to work with residents on maintaining and improving skills. All residents use wheelchairs and are 100% reliant on direct care staff. Marklund maintains a low staffing ratio of 1:5 staff to residents to best meet individual needs.

Marklund expects to serve 22 individuals. (Typically, one resident passes away each year; a new individual is admitted.)

**Progress Report 1**
24 individuals will be served by the project in 2019, of which 10 will directly benefit from the HSGF award.

**Progress Report 2**
18/18 of the current residents were free of skin breakdown. There were no new residents during this time period.
### Project Overview

Metropolitan Asian Family Services (MAFS) is submitting this application for the 2019 DuPage County Human Services Grant (HSGF) to provide support for the underserved Asian immigrant community residing in DuPage County with activities providing Basic Needs (food, clothing, furniture, medical), Case Management and Client Advocacy, and Counseling/Support/Treatment. MAFS’s mission is to deliver comprehensive and integrated services to the immigrant population of Pakistan, India, Bangladesh, Sri Lankan, Nepali, and East European communities confronting cultural and linguistic barriers. MAFS has over 25 years of experience working with Asian immigrants and providing social services. MAFS educates this population on accessing basic services and provides knowledge on how to navigate the system. The expected annual number of clients who will benefit from the program is 300.

The proposed activities are aligned with MAFS’s mission and core commitment to assist, educate, counsel, and empower Asian immigrants to become productive members of their community and our American society. The primary focus is to help this population achieve self-sufficiency and independence and to provide the opportunity to strengthen families.

The project address will be 1032 East Ogden Avenue, Naperville, Illinois 60563.

### Progress Report 1

Our grant money was reduced from $50,000 to only 15,000, but we still committed to serve 300 as demand is too high for these kind of services. Many new families have make their home in DuPage County and needed help for services, for food, medical furniture.

### Progress Report 2

Our grant money was reduced from $50,000 to 15,000 but we still served 300 clients with basic needs/counseling. During COVID we provided 400 fresh meals to additional 50 clients in DuPage (March-April) catering to their basic need of healthy nutrition.
**Project Overview**

The mission of Metropolitan Family Services is to provide and mobilize the services needed to strengthen families and communities. Metropolitan Family Services DuPage (MFSD) Center has provided support to vulnerable families who have had nowhere to turn, helping them restore balance in their lives since 1930 with services including counseling, youth mentoring and family self-sufficiency. Metropolitan Family Services DuPage will deliver psychiatric evaluations, medication management, home- and office-based mental health assessment and counseling services to children, adults and seniors residing within the 33 DuPage Communities. The requested amount will serve 50 clients annually, all of whom reside in DuPage County.

The proposed activity aligns with our mission by making high-quality psychiatric and mental health services more accessible to vulnerable populations including at-risk families, seniors and those with limited income and insurance. The proposed services also provide an opportunity to connect families with additional services available through Metropolitan Family Services, through our various community partnerships and linkage with community providers.

The office-based component of this project will be available out of all of our DuPage locations including: 222 E. Willow Ave. in Wheaton, IL 60187, 209 North York Rd., Elmhurst, IL 60126, 27475 Ferry Rd., Suite 120, Warrenville, IL 60555, and 1999 W. 75th Street, Suite 102, Woodridge, IL 60517.

**Progress Report 1**

18 new seniors were served in the program since May 1, 2019. Many of those seniors are currently working on reducing their depression levels. As their treatment progresses, we expect to report on additional reductions in depression on the final report.

**Progress Report 2**

Some of the reports from the 5 seniors that experienced reduced levels of depression included being more satisfied with their life; being in good spirits most of the time; renewed interests and energy and no longer feeling hopeless.
**Midwest Shelter for Homeless Veterans, Inc.**

<table>
<thead>
<tr>
<th>433 S. Carlton Ave.</th>
<th>Wheaton</th>
<th>60187</th>
<th><a href="http://www.helpaveteran.org">www.helpaveteran.org</a></th>
<th>$35,000.00</th>
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**LCpl. Nicholas Larson Home for Veterans**

**Project Overview**

Midwest Shelter for Homeless Veterans' mission (MSHV) is to provide veterans with housing and support services that lead to self-sufficiency. Since 2007, MSHV has served homeless male US veterans at our LCpl Nicholas Larson Home for Veterans (Larson), located at 119 N West St, Wheaton. Larson clients must have served in the active military, have incomes less than 50% MFI, and a greater than dishonorable military discharge.

The 2015-2019 DuPage County Consolidated Plan lists helping homeless persons make the transition to permanent housing and independent living as a strategic goal (p.194). Through our Housing First model, MSHV is focused on achieving this goal as well. We provide housing, food and basic resources, plus intensive case management and voluntary support services, to help our clients work through the issues that contribute to their homelessness and move into permanent housing quickly. Our staff understands the unique issues that homeless veterans face, and we bring our experience and robust network to bear in helping homeless veterans achieve self-sufficiency.

We are excited about the next year at MSHV. Our new Executive Director is building a strong leadership team, and she will continue our uniquely veteran-centric approach across all our programs and services. We are seeking $50,000 from the DuPage HSGF to support Larson staff salaries and benefits, utilities and building operations, and we expect to serve 15 homeless veterans next year.

**Progress Report 1**

In the past six months, 11 veterans were served by the program. 8 exited the program, and 6 of those 8 completed the program and exited to permanent housing. There are currently 3 veterans still enrolled.

**Progress Report 2**

In the past six months, 8 vets entered the program. For the year, we served 19 vets; 14 exited & 5 remain at Larson. 11/14 (79%) completed the program & exited to permanent housing. 1 additional move-out to permanent housing is delayed due to COVID-19.
**Project Overview**

NAMI DuPage is requesting support for its Peer Counseling Program for Individuals and Families Affected by Mental Illness. Peer Counseling services complement clinical care and contribute to improved outcomes in employment, education, housing stability, personal satisfaction, self-esteem and medication adherence, as well as to a decrease in more costly services such as private counseling or hospitalizations.

NAMI DuPage plans to serve a minimum of 100 individuals with mental illness, or their family members, by providing one-on-one Peer Counseling.

Throughout its 33-year history NAMI DuPage has recognized the importance of Peer support and has worked towards its acceptance as a critical adjunct to clinical care. We are the only organization in DuPage County of our type and scope. Without our programs and services there would be a vacuum for supportive mental health services in the county.

**Progress Report 1**
53 of 100 clients accessed NAMI wraparound services including support groups, education classes, social/recreation programs.

**Progress Report 2**
39 of 100 clients accessed NAMI wraparound services including support groups, education classes, social/recreation programs. 75% of Peer Counseling Clients reported that they achieved their goals.
Strengthening Low Income Seniors Access to Housing and Social Activities

**Project Overview**
Naperville Elderly Homes provides affordable housing for low income seniors. Up to 130 seniors with low incomes who live in Naperville will benefit from these essential services. Demand for these services is consistently high: we currently have a waitlist of 147 people. This project is directly aligned with our mission to provide the best rental housing value for low income senior citizens in DuPage County, thereby allowing them the option to live independently. We want our residents to have the opportunity to create lives of meaning. We strive to provide access to food and social activities for our residents. Our driver provides transportation three times per week on a fully accessible bus for up to 20 residents per time, to multiple area grocery stores, including: Jewel, Aldi, Mariano's, Trader Joe's, and Meijer's. Our social director provides a wide range of social activities--birthday and holiday celebrations which include meals; movies, Bingo, musical entertainment, exercise classes, and offsite trips to Farmers' Markets, concerts, lunch, shopping and much more. Up to 80+ residents will participate in one or two social events per month.

**Progress Report 1**
All of our residents are low income.

**Progress Report 2**
All of our residents are low income.
### Project Overview

Northeast DuPage Family and Youth Services (NEDFYS) is a community-based organization providing programs and services to address the various mental health needs of residents of DuPage County. NEDFYS specializes in providing crisis intervention and individual and group counseling for at-risk youth, youth with mental health needs and those in the juvenile justice system.

NEDFYS seeks continued support of our positive youth development and clinical mental health services and supports to include individual and group-based, trauma-informed cognitive behavioral interventions for 75 youth ages 10-17. The target population for these programs are those youth exposed to and/or victimized by adverse experiences (abuse, loss, divorce, community violence, family violence) and may exhibit symptoms of trauma, such as poor decision making and communication skills, mental health conditions such as depression and/or anxiety, substance abuse, and poor impulse control. These experiences often interfere with traditional academic skills that require language, memory and executive function, leading to academic failure and maladaptive, antisocial behaviors.

Programs to be delivered include Coping Cat and Winston's Worry Warriors (canine-assisted therapy), both programs for reducing anxiety of school-aged youth, Lions Quest, an evidence-based social emotional learning program, and other programs focused on reducing symptoms of trauma and chronic stress and increasing executive functioning.

### Progress Report 1

Improved attitudes toward substance use and violence.

### Progress Report 2

Youth reported increased use of positive communication and conflict resolution strategies according to pre-and post-tests and staff observation.
Outreach Community Ministries (OCM) offers case management (CM) services in the communities of Wheaton/Glen Ellyn and Carol Stream. Through our affiliate agency, Outreach Community Services, CM services are also provided in Warrenville. In total, this program will impact 900-1000 at-risk individuals in DuPage County with case management services using the casework framework of engagement, assessment, case planning/intervention, and evaluation. Depth of services will be dependent on client needs and agency resources. We will distribute limited financial assistance funds for homeless prevention and emergency needs, provide basic budgeting and financial goal-setting assistance, and assist clients in accessing basic supports, i.e. food stamps and LIHEAP, with the outcome goal of increasing clients' financial self-sufficiency and stabilizing their housing. The requested HSG funds will support a portion of case managers' time for services provided through our offices located at 122 W. Liberty Drive in Wheaton and 345 S. President Street in Carol Stream. OCM has been serving at-risk youth and adults in DuPage County since 1973. Family Stabilization and Youth Development are the framework for all our programs. Outreach strengthens families, adults and youth through a commitment to community-based case management services in at-risk neighborhoods and a holistic model that provides a comprehensive and accessible array of services.

**Progress Report 1**
Base on reduction of grant we HSG the number of clients "paid for" by HSG would be 63. 32 were served the first half of the year. % met is based on all clients served extrapolated to the HSG number of clients.

**Progress Report 2**
OCM was unable to enter this data into Zoom grants prior to now as the staff who wrote the application is no longer on staff and as a collaborator, she was unable to enter the report data, so she emailed it on-time, and I'm entering here per instructions.
Parents Alliance Employment Project

<table>
<thead>
<tr>
<th>WorkNet Job Training &amp; Placement for People with Disabilities</th>
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</thead>
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**Project Overview**

Parents Alliance Employment Project (PAEP) proposes to provide job readiness training to individuals with disabilities to assist them in overcoming barriers and become gainfully employed. The annual number of clients served through the project is 8. The mission of PAEP is to improve the lives of people with disabilities through individualized employment services. PAEP provides career counseling, job training/preparation, job development, job placement, and job coaching to individuals with disabilities to help them become self-sufficient and independent. As a partner co-located within the WorkNet DuPage Career Center at 2525 Cabot Drive in Lisle, PAEP is the main organization within the agency that provides services to specific to individuals with disabilities. As a result of the project, PAEP will help 8 individuals with disabilities develop career plans, enter into and retain employment within the community.

**Progress Report 1**

8 clients will be served by the project in 2019, of which 1 will directly benefit from the HSGF award.

**Progress Report 2**

2 individuals with disabilities obtained employment.
### People's Resource Center

<table>
<thead>
<tr>
<th>Jobs, Computer Literacy, Training &amp; Access</th>
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#### Project Overview

PRC’s Jobs, Computer Literacy, Training and Access (JCLTA) program promotes self-sufficiency for low-income DuPage residents. The program offers computer classes and certifications for adults, access to refurbished computers, computer repairs, job coaching, and supportive social services at no cost. JCLTA program serves individuals who are unemployed or underemployed. Between 95 and 100 percent of clients are low-income, with 75 percent considered Extremely Low-Income as defined by HUD (0-30% MFI). The average JCLTA programming is nearly 50 years old, has some post-secondary education, and has experienced multiple barriers to employment. While participants are generally adults, improved employment, increased wages and enhanced computer skills benefit every member of the household. PRC expects to serve 4,600 people through the JCLTA program in FY19.

The PRC community exists to respond to basic human needs, promote dignity and justice, and create a future of hope and opportunity for residents of DuPage County through discovering and sharing personal and community resources. PRC’s programming helps people meet their basic needs and offers educational resources that help lift families out of poverty. The JCLTA program financially empowers individuals and their families by providing free educational tools and training to prepare individuals for a competitive job market. JCLTA clients are connected to other PRC programs to help them meet their basic needs during difficult times.

#### Progress Report 1

The benefits of improved skills and greater employment opportunities extend to the entire household. As a result, our outcome measure goal reflects all individuals in the household, not just the program participant.

#### Progress Report 2

Due to COVID-19, PRC closed all on-site programs and cancelled classes, which has affected our outcomes measures.
Project Overview
This project promotes self-sufficiency by providing legal help with issues involving basic human needs to low income households. Prairie State Legal Services will protect vulnerable low-income families by providing legal assistance to address improperly denied needs-based benefits such as Medicaid and food stamps, and wrongful denial of affordable housing. This project also promotes prevention in that representation will be provided to prevent evictions.

The services provided include fact-finding; legal research; legal analysis; individualized legal advice; preparation of witnesses; preparation of memoranda of law; and representation of clients before administrative agencies and tribunals, and courts of law. Legal services help clients to retain or obtain subsistence income, access to necessary medical care, and decent and affordable housing. Demand for these services has remained steady.

This project aligns squarely with PSLS' mission, which includes providing “legal advice and representation to protect basic human needs.” Obtaining and securing public benefits to provide a steady source of income, access to medical care, and securing access to safe and affordable housing are all basic human needs. PSLS has been providing free civil legal aid to low income households for over 40 years.

The annual target number of households is 335.

Progress Report 1
305 individuals will benefit from the project in 2019, of which 122 will directly benefit from the HSGF award.

Progress Report 2
18 low-income households were represented in appealing wrongful denials or terminations of income or medical benefits.
**Electronic Medical Record & QIDP Salary Support**

**Project Overview**

Ray Graham Association (RGA) Residential Services currently serves 229 people through two different residential service models. Currently RGA provides supportive services at the Iona Glos Specialize Living Center (SLC) located at 50 S. Fairbank, Addison, Illinois 60101 is home to 78 men and women with developmental and intellectual disabilities. Ray Graham also provides residential services through Community Integrated Living Arrangements or CILAs. CILAs are located at the following locations:

- Addison 236 Hale St, 529 S Lincoln, 145 S Vista
- Bensenville 3N575 West St
- Bloomingdale 5N641 Abilene Trail, 168 S Circle
- Bensenville 3N575 West St
- Downers Grove 6725 Briargate Dr. 3224 Venard, 5729 Dunham Rd. 4109 Williams Elmhurst 188 E Park
- Hinsdale 5621 Monroe
- Lombard 533 N Grace, 660 N Ridge, 229 E View St. 117 E Wilson
- Naperville 52 Starling Lane 32 Swift Lane
- Roselle 439 Lawrence
- Villa Park 515 W Elm St. 305 N Princeton
- West Chicago 30W572 Mulberry
- Woodridge 2808 Kinkaid, 6318 Winston Dr.

RGA’s mission ‘to create opportunities that empower people with disabilities to reach, grow and achieve’ is accomplished through engaging the people RGA serves and assisting them to self-direct their care and helping them to set annual goals with quarterly benchmarks. Goals are tracked by QIDP (Qualified Intellectual Disabilities Professional or Q’s) using an Excel database. RGA, if awarded, would use the funds for salary support for Q’s & to transform RGA medical/client record management system.

**Progress Report 1**

229 individuals will be served by the project in 2019, of which 14 will directly benefit from the HSGF award.

**Progress Report 2**

The 14 disabled individuals received extra care and support with scheduling appointments and in living skills at the Ion Gloss Specialized Living Center during the six-month grant period from a Qualified Intellectual Disabilities Professional through HSGF.
<table>
<thead>
<tr>
<th>Staff Salary Support</th>
<th>Project Overview</th>
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<tbody>
<tr>
<td></td>
<td>Support of direct care staff: Registered Nurses, Activity Assistants, Executive Director and Assistant Director that provide daytime care in a safe environment to frail adults with mental and/or physical challenges. A program of life-enriching activities, medical monitoring and nutritious noon meals and snacks and socialization is offered. Annual number served would be 25-30 individuals. The request directly aligns with our mission. Our mission is to provide a safe, social, stimulating environment for adults in need of daytime care. We have over 35 years of providing this service to the community, and we have provided over 3,000 people with more than 700,000 hours of care.</td>
</tr>
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**Progress Report 1**
20 individuals will be served by the project in 2019, of which 20 will directly benefit from the HSGF award.

**Progress Report 2**
Based on survey of caregivers, 90% state respite as prime reason for attendance to adult care. Caregivers also rate 100% satisfaction with socialization for participant, 70% for maintained cognitive skills, 60% maintained memory skills and 80% physical.
Project Overview

The Mental Health Access Program (MHAP) provides fee-subsidized mental health counseling and psychological testing for qualifying individuals, couples or families in crisis who are unemployed, low income or have limited financial resources. This does not mean that services are free. Rather, fees are discounted on a sliding scale income basis to make counseling more affordable to qualifying people with financial challenges.

SamaraCare proposes to deliver 6,213 clinical hours of fee-subsidized counseling services to 499 primary clients during the grant period at its centers in Naperville (1819 Bay Scott Cir.) and Downers Grove (1121 Warren Ave., Ste 160). The 499 MHAP clients represent 42% of 1,187 total primary clients expected to be provided services during the grant period.

In addition, SamaraCare proposes to deliver 185 hours of no-cost counseling services to 110 clients of Loaves & Fishes Community Services at their location (1871 High Grove Ln, Naperville, IL 60540).

The proceeds of the DuPage County HSG grant will only be applied to clients that are eligible for fee subsidies under the MHAP and clients referred by L&F.

SamaraCare believes that everyone should have access to quality mental health services, regardless of their ability to pay. The need for the MHAP is at the very core of SamaraCare's mission in helping people achieve their greatest potential while helping to bridge a gap between accessible and affordable mental health care.

Progress Report 1

For the 6-month grant period, 918 clients were provided mental health counseling services, of which 707 resided in DuPage County. Total fee subsidy dollars granted was $255,764.65.

Progress Report 2

Program goals were met during 1st 6 month period for 38 clients.
Senior Home Sharing, Inc.

1910 S Highland Avenue, Suite 100
Lombard 60148 www.seniorhomesharing.org $15,000.00

Senior Home Sharing

Project Overview
One of the key social determinants of health impacting millions of Americans today is affordable housing. This issue is particularly relevant for older adults who are living on fixed incomes.

Established in 1981 as a not-for-profit organization, Senior Home Sharing has been fulfilling its mission to help seniors live independently in an affordable family style home. We own and operate two homes nestled within the residential communities of Naperville and Lombard located in DuPage County. Our homes do more than provide affordable living, our residents are experiencing a full neighborhood life with access to parks, healthy food options, recreational activities, houses of worship, and shopping.

At Senior Home Sharing, each of our homes accommodates up to seven seniors, meaning that we serve 20 seniors. Each resident has a private room and the common areas of the home are shared. There is a house manager that prepares three meals per day, performs light housekeeping, provides medication reminders and oversees the activities of the home. We also have a social worker that completes an assessment on each new resident, links the senior with community, health and social services as needed, and works with the resident throughout their stay to ensure their needs are met.

Progress Report 1
100 individuals will be served by the project in 2019, of which 40 will directly benefit from the HSGF award.

Progress Report 2
All of our residents will maintain or even increase financial stability.
### Project Overview

Serenity House (SH) continues to expand its “Rebuilding Family Systems” program which is designed to assist in family reunification for parenting mothers, fathers, pregnant women and young adults estranged from their families. Pregnant opioid addicted mothers are a priority of this program. “With the rise in heroin use and opioid addiction across the country, more children are being removed from their homes and placed in foster care. By working with systems to address complex issues around addiction, initiatives such as the Family Recovery and Reunification Program make it possible to heal families and safely return children to their homes.” (P. F. Rodriguez, TASC President.) Rebuilding Family Systems provides such a system of substance use disorder and parenting education for parents, their children and other family members as well as reunification education for young adults estranged from their families. Clients participate in integrated substance use disorder counseling and family education/counseling: weekly individual sessions and group sessions, monthly family nights and quarterly family reunification activities with an emphasis on socialization, education and reunification. The Rebuilding Family Systems program will serve 100 clients. The proposed activities align with Serenity House’s mission and experience. For over 30 years, Serenity House has expanded its substance use disorder treatment in DuPage County to meet the growing needs of this opioid epidemic.

### Progress Report 1

Nearly one third of the clients served by HSGF during the first six months met the benefit to minorities category, Hispanic/Latino and Black/African American.

### Progress Report 2

65 of 70 participants (95%) demonstrated improved parenting/co-parenting skills. Recovery Coach has had the pleasure to coach patients with the interactions with their children in weekly visits. Clients benefited from weekly individual parenting sessions.
**Sharing Connections**

<table>
<thead>
<tr>
<th>5111 Chase Avenue</th>
<th>Downers Grove</th>
<th>60515</th>
<th><a href="http://www.sharingconnections.org">www.sharingconnections.org</a></th>
<th>$15,000.00</th>
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</table>

**Project Overview**

Sharing Connections is a 501(c)3 non-profit, founded in 1986, that operates out of a 9,000 square-foot Downers Grove warehouse to collect and sort donated, new and gently-used furniture, home furnishings, clothing, cleaning and personal care supplies, and holiday toys for distribution to low-income people who have secured housing through their social services case workers, but have little or no means for obtaining the items needed to create safe and healthy home environments for themselves and their families. Each client also receives a Resource Card (English/Spanish) with information on rent, utilities, food, employment, and healthcare.

Sharing Connections is often the last step on their often-difficult journeys to self-sufficiency. Our mission is "to share good things with good people" and our vision is to ensure that "tonight, everyone eats at a table and sleeps in a bed."

Each year, we work with more than 8,000 people in and around DuPage County (more than 6,000 DuPage County residents alone) who are the previously homeless, domestic violence survivors, veterans, refugees, immigrants, those living in poverty, and those recovering from fire/flood. We reach more people in need by forwarding surplus items (i.e., coats & other clothing, etc.) to partner organizations (e.g., DuPage PADS, etc.) rather than to 3rd party groups who may sell them, and we forward any goods that do not meet our quality standards to recycling companies who in turn compensate us for those goods.

**Progress Report 1**

6,808 individuals will be served by the project in 2019, of which 2,043 will directly benefit from the HSGF award.

**Progress Report 2**

We suspended our normal operations on March 17th due to COVID-19 and began very limited operations on March 31. We served 172 DuPage County clients in a no-contact manner, in accordance with physical distancing guidelines, from March 31 through April 30.
Vision Services for Visually Impaired and at-Risk Patients

Project Overview

Spectrios has provided visual rehabilitation services in Wheaton, IL since 1986. Our mission assists children and adults with visual impairments that cannot be corrected surgically, medically or with conventional glasses. (Also known as low vision.) In addition, we serve those at risk for severe vision loss due to a genetic predisposition, a medical condition such as diabetes or who are in the beginning stages of conditions such as macular degeneration or glaucoma. We empower individuals with vision loss, to optimize their visual capabilities and remain independent through participation in our vision programs. Doctors are residency trained in the specialty of low vision rehabilitation. Our approach to vision loss treats the whole person so patients not only see better but feel better about themselves. This grant will provide approximately 140 DuPage County residents ages 4 and older, who are in the extremely low or very low-income level on the HUD Chart with access to the following services: Low vision patients: Free low vision eye exams or coverage of insurance balances not covered, a prescription for glasses if needed, counseling to cope with their visual impairment, training in daily living skills, assistive technology training, education regarding their vision loss. At risk patients: Free comprehensive eye exams, a prescription for glasses, if needed, education on the importance of annual eye exams, risk factors for vision loss, healthy habits for good vision.

Progress Report 1

Outcome: 14 of 18 low vision patients completed one daily living skill in their individual rehab plan. Actual: 16 of 20 completed goal. Outcome: 12 of 15 patients received 1 session on healthy vision and vision loss prevention. Actual: 2 of 2 met goal.

Progress Report 2

The agency did not submit progress report #2, which was a requirement of the grant award.
## Project Overview

Teen Parent Connection serves the unmet needs of an at-risk population: teenage parents (ages 12-22) and their children (ages 0-5). For more than three decades, TPC remains the only agency in DuPage County solely focused on teen pregnancy, parenting, and prevention. Our mission is "to serve the community through education on the realities and responsibilities of teenage pregnancy and through long-term support to adolescent parents for their development of self-esteem, parenting skills, and empowerment toward self-sufficiency."

Our Family Strengthening programs address the unique needs of pregnant and parenting teenagers by providing a continuum of care - offering support from before birth and through their child's first five and most formative years of life. These programs offer families a long-term continuum of support and education, including: childbirth education classes, home visitation services, parent support groups, individual and family counseling, and a parent's pantry. The target number of clients to be served this year is 520.

Each one of these programs is designed to positively impact parental knowledge and behavior, decrease stress, improve family functioning, and increase access to resources. When compared to national averages, Teen Parent Connection participants experience remarkably positive outcomes, including a significant decrease in risk factors associated with family violence, child abuse, and neglect.

### Progress Report 1

*Parent comments on how their life have improved:* "Being able to further my education" - "TPC helped me overcome my fear of failing as a parent" - "I am not alone and not the only teen parent" - "Helped me and my family in our relationship."

### Progress Report 2

In response to COVID-19, TPC support services have continued through virtual platforms – including FaceTime and Zoom, as well as Facebook Live and Instagram sessions in which participant families can communicate and engage in activities with our staff.
The Community House Counseling Center is requesting $50,000 to fund the continued provision of vital outpatient mental health care to under-served populations including those who are uninsured and live below 80% of the median family income (MFI) in DuPage County. As a community mental health provider, we serve children, adolescents, adults, and seniors. The Counseling Center provides weekly psychotherapy for all clients, including those with extremely low or low-socioeconomic status, as determined by the Median Family Income Levels for DuPage County. All modes of treatment are available: individual, group, couples, family, and parent education. Requested funds includes support of the low-income clients we serve.

94% (122) of the 129 clients (FY18) served in this program are DuPage county residents with 32% (41) of those clients of extremely-low to median income. The project aligns with the overall mission of The Community House (TCH): "to build community through inspired learning, social impact, and life enriching experiences." TCH has over 42 years of experience providing outpatient counseling services.

The program will serve 150 annually. Services are located at TCH and at Willowbrook Corner, 16w610 Honeysuckle Rose Lane, Willowbrook, IL, 60527.

Progress Report 1
Of the 82 individuals served and reported on, 46 (56%) are under age 18.

Progress Report 2
79% (11 of 14) clients served of 6-month outcome measure.
Turning Pointe Autism Foundation

Career College

Project Overview
Thank you for your generous commitment to giving back in your local communities. Turning Pointe Autism Foundation appreciates your willingness to hear from organizations like ours and it is our sincere hope that you will consider continuing funding our truly hard working students who learn with autism.

Turning Pointe proudly operates two schools. One that serves as a therapeutic day school for students in junior high and high school and another that teaches job and life skills to students of college age. We have reached this hallmark because of the generous support of organizations like yours. Together, we continue to assist children, individuals and families as they navigate the lifelong impact of autism. Any grant support in response to this proposal will be used to carry out this mission through our Career College program.

At this time, we are requesting a generous $15,000 grant to support adult students learning with autism as they find meaningful careers through our Career College. The annual target number of clients for Career College and Summer Copes is 20. Their employment buoys their entire family’s circumstances as well as uplifts the morale of the businesses where they find placement. It is a winning combination for strengthening the social safety net of our community.

Progress Report 1
All of Career College students are considered low income persons because they are adults with a disability.

Progress Report 2
All of Career College students are considered low income persons because they are adults with a disability.
**Project Overview**

UCP Seguin's CLIMB program provides a full range of employment, vocational, and life skills training services. In the past year, it has served 42 adults with developmental disabilities, and for this year, it expects to serve at least 42 adults with such disabilities. Participants are of a wide range of ages, but many have recently transitioned from secondary school special education programs.

This program supports them in "taking steps up the ladder of success" in several vital areas of life. Employment services and vocational experiences include food preparation training and job readiness training, placement, and coaching supports in community worksites and in UCP Seguin's two Seguin Enterprises businesses. Life skills and other training services include: acquisition of money handling skills; health; reading; computer literacy; community safety; cooking; exercise and movement therapy; arts enrichment; horticulture therapy; daily living skills enhancement; communication and social skills training; and, activities that provide real-life interactions with other people.

The acquisition of these skills is critical if participants are to "achieve their potential, advance their independence, and act as full members of the community" - the three key tenets of UCP Seguin's mission. UCP Seguin has provided such services since the 1980's. In 2017, the program moved to its new facility at 17-19 East Park Boulevard in Villa Park. This larger space serves 42 participants annually.

**Progress Report 1**

In the past six months, UCP Seguin’s CLIMB Center in Villa Park served 44 individuals, more than the 42 projected. CLIMB serves as a well-located base of operations to address community-integration goals for people with developmental disabilities.

**Progress Report 2**

For the year, UCP Seguin’s CLIMB Center in Villa Park served 29 clients through HSGF funding – no new clients the 2nd half of the year. Since the emergence of COVID-19 pandemic, program efforts have been more restricted to ensure safety of clients.
Project Overview
WAYS' overall agency mission targets growth of youth and families to improve community life, mostly working with low-income families with high-risk youth. WAYS began a summer day camp program in 2006 to address the need of low-income families that would be faced in summer with choosing between giving up low income jobs or finding an affordable, safe place for their children. Most of WAYS' clients still could not afford camp since 53% of WAYS' clients receive sliding scale services and are at the 30% MFI level. In Summer 2019, WAYS will again provide at least 12 sliding scale reductions toward summer day camp that targets the lowest-income, high-risk families at 30% MFI, that are trying to become or maintain self-sufficiency while working at minimum wage jobs. In Summer 2018, 16 spaces were filled by the 30% MFI group. In addition, camp addressed the need of single parents and clients in moderate income categories who would have been reduced to lower MFI categories had they had to stop working over the summer. In Summer 2019 life skills programming will teach youth about concepts such as communication, teamwork, problem solving, and critical thinking toward the long-term goal of self-sufficiency. Through field trips and guest speakers, youth will learn how to use these skills in daily life.

Progress Report 1
47 individuals will be served by the project in 2019, of which 47 will directly benefit from the HSGF award.

Progress Report 2
All clients were included in the first progress report since our program ran June-August 2019
West Suburban Community Pantry

| 6809 Hobson Valley Dr. Suite 118 | Woodridge | 60517 | www.wscpantry.org | $20,000.00 |

WSCP: Feeding and Empowering Our Neighbors in Need

**Project Overview**

West Suburban Community Pantry (WSCP) offers food for the hungry and resources to empower persons to improve their quality of life. Our vision is a community without hunger.

WSCP conducts on-site food distribution five times per week (Tuesdays 8:30-11:30AM and 1:30-3:30PM, Thursdays 8:30-11:30AM and 5:30-7:30PM, and Saturdays 8:30-11:30AM). Twice per month, during these times eligible households receive a full food distribution order (~125 pounds). Each Monday (10:00AM to 12:00 Noon), clients may come to the Pantry for supplemental distributions of bread, fresh produce, milk, and eggs.

In addition, WSCP connects clients to supplemental services including:
- Meals, snacks, & Weekend Backpacks for more than 430 children in 8 school districts
- Grocery delivery for 28 homebound seniors
- Referrals to job assistance and other programs that encourage self-sufficiency as well as enrollment in benefits programs

During FY18, WSCP distributed 1.6 million pounds of food to 47,198 individuals, including 18,638 children and 6,366 seniors (47% adults, 12% seniors, and 41% children); 74% of WSCP clients were extremely low income (0-30% MFI), 23% were very low income (31-50% MFI) and 3% were low income (51-80% MFI).

WSCP respectfully requests a grant of $50,000 from the DuPage County Human Services Grant Fund for ongoing food distribution and enhanced support services to approximately 42,000 low-income residents of DuPage County during the May 2019-April 2020 program year.

**Progress Report 1**

Food Distribution: From May – October, we served an average of 4,129 clients each month. (Well above our projection of 3,500 clients/month).

**Progress Report 2**

During the last six-weeks of this grant cycle, West Suburban Community Pantry started seeing the effects of the COVID-19 pandemic. During those weeks and currently we are seeing the need for food increased by 50%.
Refugee and Immigrant Family Strengthening Program

**Project Overview**

World Relief DuPage (WRDA) is a not-for-profit agency specializing in serving foreign-born residents of DuPage County. A refugee is a person forced to flee his/her country because of persecution, war, or violence. Refugees often arrive in the U.S. after going through many traumatic experiences. Immigrants face similar challenges and also deal with past traumas and current stressors. The mission of WRDA is to holistically serve the most vulnerable, empower immigrant and refugee families to become fully-functioning and integrated into society. For the last 20 years WRDA Counseling Center has been specializing in refugee mental health. We are uniquely positioned within WRDA to have direct access to refugees and immigrants, collaborating with other departments and utilizing other CC programs. In 2018 WRDA has been rewarded a grant to serve immigrants within newly formed WRDA Welcome Center. Majority of foreign born families are able to make an adequate adjustment and reestablish their lives. The activities proposed by this project are aimed to serve individuals and families, who are struggling and need psychological/emotional support to heal and overcome barriers in healthy adjustment. WRDA will provide counseling services for 20 families from Middle East, Africa, East Asia and Latin America, whose members have experienced hardship and trauma in their home countries, and display psychological symptoms that interfere with the wellness and ability to become self-sufficient.

**Progress Report 1**

Due to high demand for family counseling, we exceeded our projections: we served 8 families, which is our annual goal. Out of 5 annually projected seniors we served 4 already. 7 youths anticipated per year and 9 were seen during family counseling sessions.

**Progress Report 2**

All families served this period showed progress, reaching an annual total of 45 clients (85%) achieving the program outcome measure. 3 new seniors and 4 new youth were served this period, exceeding annual goals by 40% and 42% respectively.
Project Overview
To improve the health and social well-being and self-sufficiency of the under-served elderly Asian population in DuPage County. Xilin’s project proposes to provide the following activities: Assist low-income families with applying for social benefits, basic medical checkups and screenings for the uninsured, and ESL classes to help new immigrants improve their language abilities.

The beneficiary population is new Asian senior immigrants who are 1) low-income, 2) uninsured, 3) lack English proficiency and lack means of reliable transportation, 4) and unable to access to social benefit programs.

We propose to provide at least 500 units of service to 250 unduplicated individuals. Xilin Association has served the Asian community in suburban Chicago for over 28 years. Our experience with social services in this field gives us a culturally relevant advantage to address the needs of the target population.

This project is appropriated aligned with Xilin’s mission: to promote and improve the healthy transition of Asian immigrants into American society; provide Asian language and arts programs; initiate and develop community events and activities to promote Asian heritage and cross-cultural experiences among Asian Americans and other communities; and encourage interest and active involvement of the Asian community in the U.S. political process, economic development, and cultural affair.

Progress Report 1
We had attended and promoted 8 events to outreach the low-income population, including public health fairs, educational workshops, and local food pantry outreach events. Xilin also offered ESL classes at entry and advanced levels to Asian seniors.

Progress Report 2
Due to Covid-19, we had to cancel many health fairs and face-to-face events to the public. so it did effect the number we were planning to serve. Before the pandemic kicked in, we hosted 9 health fairs and benefited many people. 72 people were left unserved.
Support for LGBTQ Youth in DuPage County

**Project Overview**
Youth Outlook will provide the following activities in DuPage County in direct service to LGBTQ+ youth, serving 375 youth in the next year:

- Drop-in centers for LGBTQ+ youth with programs that focus on physical and mental wellness, self-esteem, HIV/STI prevention, healthy relationships, and leadership development.
- Transcend, supportive programs for trans+ youth.
- Thrive, a group for caregivers/parents of LGBTQ youth aimed at strengthening family bonds and understanding.
- Visits to Gay Straight Alliances at local high schools.

These programs fit into Youth Outlook’s mission of celebrating, empowering, advocating for, and providing services to meet the ever-evolving needs of LGBTQ+ youth and their families, friends, and communities. Our youth programs facilitate personal growth and the development of a positive identity for LGBTQ+ young people and helps them avoid risks such as substance abuse, dropping out of school, homelessness, and suicide. Youth Outlook welcomes LGBTQ+ youth, and well as straight allies, ages 12-21. Since our founding in 1998, Youth Outlook has served more than 3,000 youth in direct service and 8,000 youth-serving professionals in community advocacy.

Programs are held at DuPage Unitarian Universalist Church (1828 Old Naperville Rd.) and First Congregational Church (25 E. Benton Ave. in Naperville). A new drop-in center will open in Elmhurst in September; that location is being currently being evaluated.

**Progress Report 1**
Youth Outlook serves youth under 18 and does not collect family income information from them.

**Progress Report 2**
5 youth were homeless at intake
**Project HELP**

**Project Overview**

Project HELP’s Parent Mentor Program is a home visiting program, offered in English and Spanish, that addresses the needs of families with children birth to 12 years old. Those who benefit from this program are families identified as at-risk for child abuse or neglect, or needing parenting support. Project HELP uses the National Exchange Club Parent Aide Model, evidence-based and grounded in research, aimed at improving parents' skills and reducing family stress. The Parent Mentor Program provides professionally trained staff and volunteers who provide weekly one-on-one support services to help parents improve their understanding of child development; their ability to identify and manage situational stress; strengthen their social support networks; and increase their ability to identify and access services to meet their family’s needs. The expected number of participants to be served in this grant year is 277 individuals (70 families).

YWCA is dedicated to eliminating racism, empowering women and promoting peace, justice, freedom and dignity for all. This mission aligns with Project HELP’s goal to empower parents, nurture families, and strengthen communities while striving to eliminate child abuse and neglect and break the cycle of abuse in future generations. Project HELP and YWCA work as one to help the most at-risk families in DuPage County. Our services are provided in homes and in the community. Project HELP’s office is located at 1815 W Diehl Road, Ste 900, Naperville

**Progress Report 1**

We served 128 individuals (31 families) in DuPage this grant period. Of these individuals, 7 families completed services and in addition to the 6 parents who improved their AAPI, 4 parents improved their Parenting Stress Index score.

**Progress Report 2**

We served 47 new individuals (13 families) in DuPage and 10 families completed services and also improved their Parenting Stress Index this grant period. Due to COVID, in March we began our home visit services virtually for safety of our families/staff.