EMERGENCY INFORMATION

Operational Status
ec.dupageco.org/dec/stormwater/watershed/index.html

Phone Number
630.407.6700 (SWM Non-Emergency)
630.682.7207 (OHSEM Emergency Line)

Email
stormwatermgmt@dupageco.org
oem@dupageco.org

Website
www.dupageco.org
www.dupageco.org/swm
www.protectdupage.org

Facebook
www.facebook.com/dupagecountyboard
www.facebook.com/lovebluedupage
www.facebook.com/protectdupage

Twitter
@dupagecounty
@lovebluedupage
@protectdupage

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OVERVIEW
DuPage County Stormwater Management is responsible for providing regional flood protection during extreme rain events to alleviate overbank flooding. During such events, Stormwater Management provides:

- Operation of flood control facilities
- Real-time rain and stream gages
- Flood forecast computer modeling
- Online video surveillance of streams

FLOOD CONTROL FACILITIES
DuPage County Stormwater Management operates 15 flood control facilities countywide, five of which are mechanically operated. The remainders are gravity-controlled. During storm events, Stormwater Management staff operates the Elmhurst Quarry Flood Control Facility, Wood Dale-Itasca Reservoir, Spring Brook Creek Reservoir (Bloomingdale), Armstrong Park Reservoirs (Carol Stream) and Fawell Dam (Naperville) according to a pre-determined operating plan based on the severity of the event. In total, DuPage County’s flood control facilities can divert up to 4 billion gallons of floodwater from otherwise affecting surrounding communities.

FLOOD FORECASTING
Flood forecast models are simulated using provisional data from the rain and stream gages with DuPage County Stormwater Management’s HSPF and FEQ models for Salt Creek and the West Branch DuPage River. During storm events, the model output and forecast information are updated on the operations website (linked below) as they become available, along with guiding commentary from County Stormwater engineers.

ec.dupageco.org/dec/stormwater/watershed/index.html

RAIN AND STREAM GAGES
There are currently 66 rain and 25 active stream gages throughout DuPage County. For the gages that are considered continuously recording, results are collected every 15 to 60 minutes and then transmitted back online. The recording and transmission times may be more frequent during critical events or when otherwise necessary.

REAL-TIME VIDEO
DuPage County Stormwater Management hosts 12 cameras that stream from the Salt Creek and West Branch DuPage River watersheds—all available to the public. They show real-time river levels and operational statuses of the facilities.

TO LEARN MORE
Visit us at: www.dupageco.org/swm
—or—
Call us: (630) 407-6673