



DuPage County Public Works

7900 S. Route 53 Woodridge, IL 60517

IMPORTANT CHANGES TO YOUR UTILITY BILL

Effective January 1, 2020...

- **If you are a DuPage County Sewer Customer**
 - The Sewer Charge increases **\$0.19 per 1,000 gallons**, resulting in a new rate of \$3.32
- **If DuPage County provides Sewer Maintenance**
 - The Sewer Maintenance Charge increases **\$0.06 per 1,000 gallons**, resulting in a new rate of \$1.17
- **If you are a DuPage County Water Customer**
 - The rate for North Regional Water System customers will increase **\$0.42 per 1,000 gallons**, resulting in a new rate of \$6.67
- **The Base Charge on your bi-monthly utility bill will increase:**
 - **\$0.34 per bill** for billing and meter reading services
 - **\$0.23 per bill** if DuPage County does not bill you for meter reading services

When will I see these changes on my bill?

- Customers will notice the approved rate changes on their March 2020 billing statements.

Why are the rate changes necessary?

- DuPage County hires an independent consultant to perform a rate study to determine rates for County services every four (4) years.
- Future fiscal pressures, revenue and customer projections, and anticipated expenditures to address an aging infrastructure were factored into the required rate structure.

BILL PAYMENT OPTIONS AVAILABLE 24/7

Pay Online at www.dupageco.org/publicworks

- Go paperless today and reduce the paper clutter!
- Review statements on-line
- Set up recurring payments
- Convenient payment reminders
- Manage multiple accounts

Pay by Phone 855-748-8523

- Check your balance and make a payment via Debit or Credit

Payments also accepted by mail at:

DuPage County Public Works
PO Box 4751
Carol Stream, IL 60197-4751

Payments also accepted in person between the hours of 8:00 am to 4:00 pm Monday through Friday at both 7900 S. Route 53 in Woodridge or 421 N. County Farm Road in Wheaton

WATER CONSERVATION

- Please note that your water, sewer and sewer maintenance bills (in most cases) are calculated based upon your water consumption. Therefore, reducing water consumption will lower your water and sewer bill.
- Check out dpwc.org/conservation for water saving tips.