VETERINARY PACKET 2017
To All DuPage Area Veterinarians:

Enclosed are your 2017 rabies tags. Please do not issue these tags until January 1, 2017.

Also included is a copy of the Guidelines for Distributing DuPage County Rabies Tags form and Clinic/Practice Contact Information form that was sent to your veterinary clinic last year. Please return an updated Contact form if your clinic’s contact information has changed.

2017 DCACC rabies tag registration fees are included in this packet.

A tag differential is mandated by the state of Illinois on unaltered animals, 12 months or older, and is used to spay/neuter the pets of DuPage County residents who are on food stamps (LINK). If you would like your clinic to be a part of this program, please contact Cathy Neumann at (630) 407-2804.

DCACC’s rabies tag remittance form to be returned on a monthly basis with payment for all tags that are sold during each month. Please make additional copies of this form as needed. Please issue the rabies tags in numerical order. Also, be sure to separate altered certificates from the unaltered and return the rabies certificates in ascending numerical order. The tag remittance form can also be accessed online and printed via the DCACC Veterinarian Resources Site at:

http://www.dupageco.org/animalcontrol/veterinarian/

When issuing tags, please keep in mind that you cannot issue a registration tag unless the vaccination was administered by a veterinarian at your clinic. Registration tags for vaccinations administered elsewhere, including those administered by an out of state veterinarian, will need to be purchased directly from DCACC either in person or by phone.

As a reminder, we are asking that you no longer remit handwritten certificates, size reduced certificates, and hand-cut certificates. If your clinic does not have access to computer generated certificates, we are asking that you write out each certificate as clearly and as large as possible.

A copy of the current Rabies brochure and DCACC Services Overview brochure are also included in this packet. If you need additional copies of these brochures, please contact our office.

Documents pertaining to bite procedures can be found on the DCACC Veterinarian Resources Site. Questions about animal bites and rabies observation protocol can be directed to Senior Animal Control Officer, Barbara Anthony, at (630) 407-2831.
If you have any questions or concerns, please contact us at (630) 407-2800 and dial ‘0’ to speak with a staff member.

Thank you for your cooperation and continued support.
DCACC Department Contacts

| Rabies Tag Orders/Questions, Registration Questions, Veterinary Partner Questions & Sign Up (low cost spay/neuter program, low cost euthanasia) | Cathy Neumann, Div I Assistant  
T: 630-407-2804  
cathleen.neumann@dupageco.org |
|---|---|
| Rabies Certificate Remittances | Camille Barnes, Div I Assistant  
T: 630-407-2827  
an.plotke@dupage.co.org |
| Bite Report, Rabies Observation, Specimen Submission Questions | Barb Anthony, Senior Animal Control Officer  
T: 630-407-2831  
barbara.anthony@dupageco.org |
| Spay Day Participation | Andy Salis, Humane Education & Special Events Coordinator  
T: 630-407-2808  
andrea.salis@dupageco.org |
| Veterinarian Resource Page Feedback | Amanda Talsma, Administrative Assistant  
T: 630-407-2819  
amanda.talsma@dupageco.org |
| All Other Questions | Main T: 630-407-2800 x0  
animal.control@dupageco.org |

Administration

| Dr. Barbara Hanek, Administrator Veterinarian  
T: 630-407-2825  
barbara.hanek@dupageco.org | Kristie Lecaros, Manager of Animal Care & Control  
T: 630-407-2803  
kristie.lecaros@dupageco.org |

Veterinarian Resources Site

http://www.dupageco.org/animalcontrol/veterinarian/

We are excited to introduce a new section of our website dedicated to provide you with easy to find resources. Here you can find electronic copies of the Bite Reports, Specimen Submission, etc. along with a copy of the entire 2017 Veterinary Packet. We have also revised our Rabies Observation form and Bite Report form (included in this packet). Both can now be filled out and submitted electronically.

This page has been created as a resource for you, our Veterinarian community, and will continue to grow. Your feedback on what would be most beneficial for you/your clinic is greatly appreciated and can be sent to amanda.talsma@dupageco.org.
***RABIES TAG REGISTRATION FEE CHANGE***
EFFECTIVE FEBRUARY 1, 2017

To All DuPage Area Veterinarians:

Per the letter included in your 2017 Veterinary Packet, our Rabies Registration fees will be increasing effective Wednesday, February 1, 2017. This fee structure will allow us to maintain and enhance the programs and levels of service that continue to make DCACC a model Animal Control. The full fee schedule is attached, and tag fee changes have been included below for easy reference.

<table>
<thead>
<tr>
<th>New Fee As of 2/1/17</th>
<th>Previous Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-year tag altered</td>
<td>$15.00</td>
</tr>
<tr>
<td></td>
<td>$12.00</td>
</tr>
<tr>
<td>3-year tag altered</td>
<td>$40.00</td>
</tr>
<tr>
<td></td>
<td>$36.00</td>
</tr>
<tr>
<td>1-year tag unaltered (1 year or older)</td>
<td>$40.00</td>
</tr>
<tr>
<td>3-year tag unaltered (1 year or older)</td>
<td>$90.00</td>
</tr>
<tr>
<td>*Senior Citizen Tag altered</td>
<td>$1.00</td>
</tr>
<tr>
<td>*Senior Citizen Tag unaltered</td>
<td>$11.00</td>
</tr>
<tr>
<td>**Replacement Tags</td>
<td>$5.00</td>
</tr>
<tr>
<td></td>
<td>$5.00</td>
</tr>
</tbody>
</table>

*65 and over, limit ONE tag per year.

**Clinics/hospitals CAN issue current year replacement tags ONLY if that clinic/hospital issued the original vaccination and tag. All other replacement tags must be purchased directly from Animal Control.

Enclosed is an updated copy of the Rabies Tag Remittance Form to be returned on a monthly basis with payment. As always, please issue the rabies tags in numerical order, separate altered certificates from the unaltered, and return the rabies certificates in ascending numerical order.

The remittance form, along with the entire 2017 Veterinary Packet, can also be accessed via the Veterinarian Resources Site – link: www.dupageco.org/animalcontrol/veterinarian/

Friendly reminder that all unused 2016 rabies tags must be returned to our office by January 31, 2017. If you have any questions or concerns, please contact us at (630) 407-2800 and dial ‘0’ to speak with a staff member.
NEW DCACC Rabies Tag Prices – as of February 1, 2017

1 YEAR TAG:
- Spayed/Neutered or under 1 year of age: $15.00
- Intact and 1 year of age: $40.00

3 YEAR TAG:
- Spayed/Neutered or under 1 year of age: $40.00
- Intact and 1 year of age: $90.00

Senior Citizens Tags (One tag per year/per client):
- Spayed/Neutered or under 1 year of age: $1.00
- Intact and at least 1 year of age: $11.00

Replacement Tags:
- $5.00

Mail Certificates and Checks to:
DuPage County Animal Care and Control
120 N. County Farm Road
Wheaton, IL 60187
630-407-2800
Guidelines for Distributing 2017 DuPage County Rabies Tags

Please review, initial each section and return to Cathy Neumann, Division Assistant II at the address at the bottom of this page, via fax to (630) 407-2801 or via email to cethleen.neumann@dupageco.org

____ (initial here)  Ordering

• To place an order for rabies tags, call Cathy Neumann at (630) 407-2804.
• Tags may be picked up in person or delivered by mail. Please inform DCACC of your preference when placing your order.
• Please allow three business days for processing your in-person pick up or mail order.
• You will be asked to sign a form acknowledging receipt of your order.

____ (initial here)  Remittance

• Tag registration fees shall be remitted each month by check made payable to DCACC.
• Tag registration certificates shall be returned in numerical order along with registration fees to DCACC each month either by mail delivery or in-person drop-off.
• In-person remittance can be provided with a receipt upon request.

____ (initial here)  Additional Orders

• If DCACC does not receive tag fees and tag registration certificates for all previous months, DCACC will not process an order for additional tags until payment and certificates have been received.

____ (initial here)  Return of Unused Tags

• All unused 2017 tags will be returned to DCACC no later than January 31, 2018.
• Unused tags not returned to DCACC by January 31, 2018 will be invoiced at the base tag fee.
• Non-return or non-payment of unused tags will result in collections action being taken and/or a delay in processing future tag orders.

Name (please print): _______________________________________________________
Clinic/Practice Name: _____________________________________________________
Clinic/Practice Contact Information

To better assist our Veterinary Partners, DCACC is in the process of updating our records.

Please complete this form and return to Cathy Neumann, Division Assistant II at the address at the bottom of this page, via fax to (630) 407-2801 or via email to cathleen.neumann@dupageco.org

Clinic/Practice Name: ___________________________________________________________

Primary Contact (Practice Owner or Manager)

☐ Check box if you would like to receive DCACC e-newsletter & e-communications

Name: __________________________________________________________

Title: ________________________________________________________________

Phone: ______________________________________________________________

Email: ________________________________________________________________

Secondary Contact (Billing & Rabies Tag Processing)

☐ Check box if same as above

☐ Check box if you would like to receive DCACC e-newsletter & e-communications

Name: _____________________________________________________________

Title: ______________________________________________________________

Phone: ______________________________________________________________

Email: ______________________________________________________________

☐ Check here if your practice has a link to the DuPage County Animal Care & Control website (www.dupageco.org/animalcontrol) from your practice website.
Microchip Identification Assistance

Listed below are the phone and websites for the most popular microchip companies. If you are unsure which manufacturer made the scanned microchip, please go to: http://www.petmicrochiplookup.org/

Also included on the next page is a very comprehensive Microchip Guide provided by Datamars, Inc.

AKC Reunite  http://www.akcreunite.org/
1-800-252-7894

AVID  https://avidid.com/
1-800-336-AVID (2843) ext. 4

Bayer/Crystal:  www.petlink.net
1-877-PETLINK (1-877-567-8738)

Home Again:  http://public.homeagain.com/
1-888-466-3242

1-866-597-2424

Pet Key:  http://www.petkey.org/
1-866-699-3463
<table>
<thead>
<tr>
<th>BRAND</th>
<th>CHIP # FORMAT</th>
<th>MANUFACTURER</th>
<th># DIGITS</th>
<th>FREQUENCY</th>
<th>CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Microfindr, Datamars</td>
<td>981xxxxxxxxxxxx</td>
<td>Datamars</td>
<td>15-digit (numeric)</td>
<td>134.2 kHz</td>
<td>1-877-738-5465</td>
</tr>
<tr>
<td>Bayer resQ</td>
<td>98102000xxxxxxxx</td>
<td>Datamars</td>
<td>15-digit (numeric)</td>
<td>134.2 kHz</td>
<td>1-877-738-5465</td>
</tr>
<tr>
<td>HomeAgain</td>
<td>985xxxxxxxxxxxx FDX-Axxxxxxxxxx</td>
<td>Destron Fearing Digital Angel</td>
<td>15-digit (numeric) 10-digit (alphanumeric)</td>
<td>134.2 kHz 125 kHz</td>
<td>1-888-466-3242</td>
</tr>
<tr>
<td>AVID</td>
<td>xxx<em>xxx</em>xxx xxxxxxxxxx 977xxxxxxxxxxxx</td>
<td>AVID</td>
<td>9-digit (numeric) 10-digit (alphanumeric) 15-digit (numeric)</td>
<td>125 kHz 125 kHz 134.2 kHz</td>
<td>1-800-336-2843</td>
</tr>
<tr>
<td>24 PetWatch</td>
<td>982xxxxxxxxxxxx FDX-A xxxxxxxxxx</td>
<td>Allflex</td>
<td>15-digit numeric 10-digit alphanumeric</td>
<td>134.2 kHz 125 kHz</td>
<td>1-866-597-2424</td>
</tr>
<tr>
<td>AKC/CAR</td>
<td>956xxxxxxxxxxxx TVNxxxxxxxxxx</td>
<td>Trovan</td>
<td>15-digit (numeric) 10-digit (alphanumeric)</td>
<td>134.2 kHz 128 kHz</td>
<td>1-800-252-7864</td>
</tr>
<tr>
<td>Banfield</td>
<td>98101000xxxxxxxx 0D0Dxxxxxxxx</td>
<td>Datamars Unknown</td>
<td>15-digit (numeric) 10-digit (alphanumeric)</td>
<td>134.2 kHz 125 kHz</td>
<td>1-877-567-8738</td>
</tr>
</tbody>
</table>

www.petlink.net  petlink@petlink.net
www.datamars.com  ussales@datamars.com
FDX-B or ISO Microchips

- All ISO-compliant microchips contain 15 numbers only, no letters
- The first 3 digits of the code signify the manufacturer’s identifier, usually beginning with the number 9
- If the first digit of the code begins with a number other than 9, it represents the country code of the microchip. This indicates that the pet was microchipped abroad. If you do not recognize the code, you can contact AAHA for assistance.
- US Manufacturer Codes for ISO Microchips:
  - 981 Datamars
  - 98102 = Microfindr, Datamars, Bayer resQ, Found Animals, Crystal Tag
  - 98101 = Banfield
  - 956 Trovan, Ltd. (AKC/CAR)
  - 977 AVID
  - 982 Allflex (24PetWatch)
  - 985 Destron Fearing/Digital Angel (HomeAgain)

FDX-A or Non-ISO Microchips

- Can be made up of 9-digit numeric (numbers only) or 10-digit alphanumeric (letters and numbers) codes
- AVID non-ISO Microchips:
  - 9-digit, numeric codes are sometimes displayed with an asterisk (*) every third character
  - 10-digit, alphanumeric codes usually begin with the number 1 and end with the letter A and contain no other letters
- 24PetWatch (Allflex) non-ISO Microchips contain 10-digit alphanumeric codes, usually beginning with 0A (zero A); some scanners will insert “FDX-A” before the code
- HomeAgain (Destron Fearing/Digital Angel) non-ISO Microchips usually contain a 10-digit, alphanumeric code
- AKC/CAR (Trovan) non-ISO microchips usually begin with two or more O’s followed by any combination of numbers and letters A-F

Pet Recovery Databases

- **www.petlink.net** PetLink 24/7/365 Pet Registry and Recovery Service
- **www.petmicrochiplookup.org** National database run by the American Animal Hospital Association (AAHA) that searches most (but not all) databases in the USA.
- **www.petmaxx.com** International database that searches more than 30 international pet recovery databases.

For more information about PetLink, Microfindr and Scanfindr products for your facility, please contact us at 781-281-2216 or ussales@datamars.com.

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Spay Day 2017

Greetings DuPage Area Veterinary Hospitals,

The 23rd Annual World Spay Day will take place on Tuesday, February 28th, 2017. Spay Day is presented by the Humane Society of the United States and is promoted internationally. In recognition of Spay Day many local veterinary offices choose to honor a coupon allowing people to pay a reduced fee for cat and dog spay/neuters. Please note, this is not a reimbursement program, it is simply a discount offered by your facility. Each vet office is able to choose their level of participation. Some offices honor the coupon for the month of February, others honor the coupon all year long!

The coupon will be available on the DuPage County Animal Care and Control website for the public to download.

Attached is a copy of last years’ Spay Day coupon. If you would like to participate in the program for 2017, please contact Andy Salis by Monday, January 16th. Please include the name of your facility, address, phone number, and the level at which you would like to participate (specifically which months you will honor the coupon).

The prices for the 2017 coupon will remain the same as the 2016 prices.

Please feel free to contact me if you have any questions. Thank you!

Andy Salis
andrea.salis@dupageco.org
T: 630-407-2808
F: 630-407-2801
FREE Spay/Neuter Program

A Program for DuPage County Residents with a Valid LINK Card

Includes:
- Spay/Neuter Surgery
- Vaccinations
- Microchip

No Cost. It’s FREE!

DuPage County Animal Care & Control
120 N. County Farm Road
Wheaton, IL 60187
www.dupageco.org/animalcontrol

Spay or Neuter Your Pets for FREE!

To Participate:
1. Visit the DCACC shelter anytime 8am-4pm Monday-Friday (no appointment needed)
2. Provide the following:
   - Driver’s License or Photo I.D. with Current Address
   - Most Recent Utility Bill or Lease Agreement if Current Address is not listed on I.D.
   - Valid LINK Card
   - Social Security Number
3. Schedule an appointment with one of the 10 area participating veterinarians
4. Bring your DCACC voucher & your pet to the vet hospital for their surgical appointment
5. Enjoy your pet without the worry of unwanted litters!

Questions?
Call:
(630) 407-2800
Low Cost Euthanasia Services Referral Program

Euthanasia is a highly personal and stressful event (for both owner and animal) best performed in a private setting where owner and animal can experience these final moments together. Because we felt we were unable to meet these needs to our satisfaction, DuPage County Animal Care & Control (DCACC) discontinued its low cost Owner Requested Euthanasia services in 2015.

Unfortunately, the need for low cost euthanasia services is still highly prevalent in the community. **To help meet this need, DCACC is currently seeking local veterinary partners willing to honor DCACC’s former low cost euthanasia fees to individuals that are referred to their practices by DCACC.**

As a Low Cost Euthanasia Services Referral Program participant, your clinic will be included in a directory of local veterinary partners offering reduced euthanasia fees. This directory will be shared with members of the public who inquire directly with DCACC about this service. Appointments would be made directly with your clinic and payment made to your clinic by the client. DCACC’s role is limited to disseminating information.

The low cost euthanasia fees listed below include the euthanasia service and disposal of remains via group cremation. Additional cremation options may be presented to the owners by your clinic for an additional fee. If interested in becoming a euthanasia referral partner, please call our shelter at (630) 407-2800 and dial ‘0’ to speak with a staff member.

Thank you for helping DCACC meet the needs of our community’s people and pets.

**Low Cost Euthanasia Fees**

<table>
<thead>
<tr>
<th>Animal</th>
<th>Fees**</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dogs &amp; Cats &lt; 30lbs</td>
<td>$75</td>
</tr>
<tr>
<td>Dogs &gt; 30lbs</td>
<td>$100</td>
</tr>
<tr>
<td>Small Animals</td>
<td>$25</td>
</tr>
</tbody>
</table>

**Fees cover euthanasia and disposal via group cremation. Alternative cremation options would be at an additional expense to owner.**
WHAT does DuPage County Animal Care & Control do?

DCACC is a self-supporting county agency whose mission is to:

- Operate a shelter for stray and owner-relinquished pets.
- Adopt unwanted animals to responsible homes.
- Rescue animals that are lost, diseased, injured, or in peril.
- Promote responsible pet ownership and animal welfare through counseling, law enforcement, and education.
- Prevent and control rabies through bite investigations and rabies registration.
- Enforce state and county animal control and welfare laws.
- Provide public education programs for schools and group organizations.

What happens to strays sheltered at DCACC?

Stray animals are held for seven days to allow an owner the opportunity to reclaim their lost pet. Animals that fail an in-depth behavior assessment, after a period of care and socialization, or animals with significant diseases or injuries may be euthanized. Other pets are placed in our adoption program or transferred to one of our licensed rescue partners for adoption. When a pet is deemed healthy and safe for adoption, there is no time limit to be adopted and all efforts are made to place the pet in a loving home.

www.dupageco.org/animalcontrol
What should I do if my pet is lost?
Call DuPage County Animal Care & Control to report the lost animal or complete a lost animal report online at dupageco.org/animalcontrol. Notify local police departments and animal hospitals. Incoming strays are crosschecked with our lost and found pet database. Call or visit the DCACC at least once a week. We will supply you with a list of other holding facilities that you can call or visit.

- Put up posters in your neighborhood. Cats can be guided home by placing their litter boxes outside.
- DO NOT put out food. It attracts other animals that may frighten your pet away.
- Always keep a collar and current ID tag on your pet. Microchipping, a permanent form of ID, is a great way to ensure your pet will be returned to you. Registering your pet's microchip through a national database greatly improves the likelihood of being reunited with your lost pet!

What should I do if I find an animal?
Contact DCACC or the local police department immediately to report finding the animal. Complete a found animal report online at dupageco.org/animalcontrol.

How do I adopt an animal from DCACC?
All potential adopters must complete an adoption application. You can download the application online at dupageco.org/animalcontrol. Bring a photo ID with your current address (and utility bill if the address is not current). All family members must meet the animal before it can be adopted. Current pets must be up to date on their rabies vaccines. Dog-to-dog introductions are scheduled for dog owners who want to adopt another dog. Approval can take up to 24 hours. We screen everyone to ensure that animals are adopted by responsible owners.

What is the county leash law?
All animals kept by humans must be under control at all times and prevented from leaving the owner’s property. All animals must be kept under direct control by their owner or agent at all times via a secured fencing system and/or leash.

What types of education programs are available from DCACC?
We offer group shelter tours, classroom presentations, and adult group presentations on animal related topics. We also have a summer daycamp and afterschool programs for children. For more information, call our Education Department at (630) 407-2808.

Can I volunteer at the shelter?
Yes! There are a wide range of volunteer opportunities available at the shelter. For more information, check our website or call us at (630) 407-2805. We are also in need of foster homes to care for pets on a temporary basis. Opening your heart and home to a foster pet will give that pet a better chance at finding a permanent home.

What should I do if an animal bites me?
Any time a domestic animal bites a human, a report must be filed with the police department or DCACC within 24 hours. Seek immediate medical attention and the attending medical personnel will complete a bite report and forward it to Animal Control. If you are bitten, get as much information as possible about the animal and its owner. The biting animal must undergo a rabies observation period including examinations by a veterinarian, confinement, and microchipping. Wild animals that bite should be confined so they can be tested for rabies.

Who do I call about wildlife?
DCACC and local police departments only respond to complaints of sick or injured wild animals or those directly endangering a person's safety. We do not trap nuisance animals. You must contact a licensed trapper for removal services. Willowbrook Wildlife Center (630) 942-6200 has information about aversion techniques and how to discourage animals from entering your home.

Who should I call with animal related complaints or questions?
DCACC's Animal Control Officers provide services to all areas of unincorporated DuPage County. Call to report animal neglect and abuse, pet related nuisances, animals at large, injured or sick animals, and animals in need of rescue. Police departments provide these services to incorporated areas of the county.