

DuPage County Family Center

We strongly believe that all children have a need to share a relationship with both of their parents. It is our goal to reach out to families in DuPage County to help them achieve cooperative parenting that focuses on the needs of the children. Through an array of services: parent education, neutral exchange, mediation, supervised parenting time and conflict management, the DuPage County Family Center strives to establish, maintain, and enhance familial relationships.

PARENT EDUCATION CCC and PAK

- Mandatory one-time seminar
- Encourages parents to develop a way to relate to each other that keeps their children out of conflict
- Emphasizes the need for parents to set aside personal differences in order to provide the healthiest environment possible for their children
- Offered in classroom setting and online

*Register by telephone
or online*

DuPage County Family Center
422 N. County Farm Road
Wheaton, IL 60187

Neutral Exchange Hours
Wed, Thurs & Fri 4:00 pm - 9:00 pm
Sat 8:00 am - 12:30 pm
Sun 3:00 pm - 8:00 pm

General Office Hours
Mon - Fri 8:30 am - 5:00 pm

Mediation/Supervised Parenting Time
By Appointment

www.dupageco.org/familycenter
Phone: 630.407.2450
Fax: 630.407.2451



DuPage County
Community Services

Family Center



**Give your children
permission to love
you both.**

Programs for building and
enhancing relationships between
parents and children

NEUTRAL EXCHANGE

- Provides a safe, conflict free, child-friendly environment in which a child's movement between parents is supervised
- Allows for staggered arrival and departure times so that no contact between parents occurs
- Provides documentation to the Court regarding the nature of exchanges
- Security personnel on site

TRANSITIONAL EXCHANGE

- Neutral Exchange services with added staff support and involvement
- Provides additional professional support to the family and information to the court

MEDIATION

- A confidential process wherein parents meet with a neutral third party, a trained mediator
- Explores the nature and extent of parenting time and decision making shared by each parent
- Encourages parents to identify and prioritize the concerns and needs of their children
- Assists parents in negotiating a parenting plan that will best meet the needs of all family members

All services (excluding parent education) are provided by court order. Intake interviews are to be completed prior to the initiation of services.

*To schedule, call the
Family Center:
630-407-2450*

SUPERVISED PARENTING TIME

- Provides the non-residential parent with a way of spending parenting time with his/her child(ren)
- Establishes, re-establishes, or maintains a familial relationship
- Ensures the child's welfare, facilitates transitions, and addresses fears of one or both parents
- Submits objective documentation to the court

CONFLICT MANAGEMENT PEACE Program

- High-conflict parents develop and practice conflict management skills
- Provides insight and education on the impact of parental and loyalty conflicts on children